

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | August 2024

TO COUNCIL



Town of Oro Valley receives \$685K for Honeybee Wash Bridge repairs

We're excited to [announce the award](#) of \$685,000 in Congressionally Directed Spending for the Honeybee Wash Bridge Deck Repair, focused on Rancho Vistoso Boulevard. This funding ensures the bridge remains safe for residents and visitors, with work expected to begin in Spring 2025. We are anticipating additional Congressionally Directed Spending in FY 24/25 for other projects, thanks to the efforts of Arizona Rep. Juan Ciscomani, and Senators Mark Kelly and Kyrsten Sinema.

Levee augmentation project in the CDO Wash

The Pima County Regional Flood Control District, TOV, and KE&G teams are making great progress, with completion expected by December. This [project](#) will enhance flood protection and improve The Loop Trail around OV with repaving and restriping for a smoother ride.

Vistoso Trails Nature Preserve update

The Town has selected Kimley-Horn and Associates, Inc., for the next phase of the Vistoso Trails Nature Preserve restoration project. Staff is also engaging with key stakeholders to bring concepts to Council in September.

Town staff retirements

We recently celebrated the retirements of dedicated staff:

- Sergeant Robert Goddard, OVPD, 30 years of service
- Officer Brian Kleinberg, OVPD, 19 years
- Officer Anthony Castiglia, OVPD, 18 years
- Transit Supervisor Jon Hawbaker, Public Works, 10.5 years

We thank them for their service and are recruiting to fill these positions.

Fully staffed OVPD Telecommunications

The Police Communications Division is now fully staffed for the first time since January 2019. "This is a positive for morale and overall wellness," said OVPD Comm Center Manager Michelle DeVault. Fully staffing the center will allow team members more time off and reduce overtime costs.

4th of July event recap

This year's 4th of July event at James D. Kreigh Park hosted more than 10,000 attendees this year! Thank you to our sponsors: Lisa Bayless Realtor (Fireworks Sponsor) and Tucson Local Media (Print Media Sponsor), and to our Town staff, Parks and Recreation, and Police Department. The Lucky Devils Band and Frank!Powers kept us entertained, and the fireworks were exceptional!

OV's 50th Anniversary celebration continues

Visit the [OV 50th webpage](#) at [OVAZ.gov](#) for more exciting content throughout 2024! Check out the new article profiling three significant employers from Oro Valley's first 50 years. We're also planning to rename West Lambert Lane Park in honor of the 50th, with youth from the Steam Pump Ranch Summer Camp and the Youth Advisory Council involved in the naming process. The final list of names will be reviewed by the Parks and Recreation Advisory Board (PRAB) in September, and approved by the Town Council in October, with a special event planned for Q4. And we hope you'll continue to shop local in support of the "50 Businesses for 50 Years" Shop OV Program. Learn more at [www.orovalleychamber.com](#).



Inside

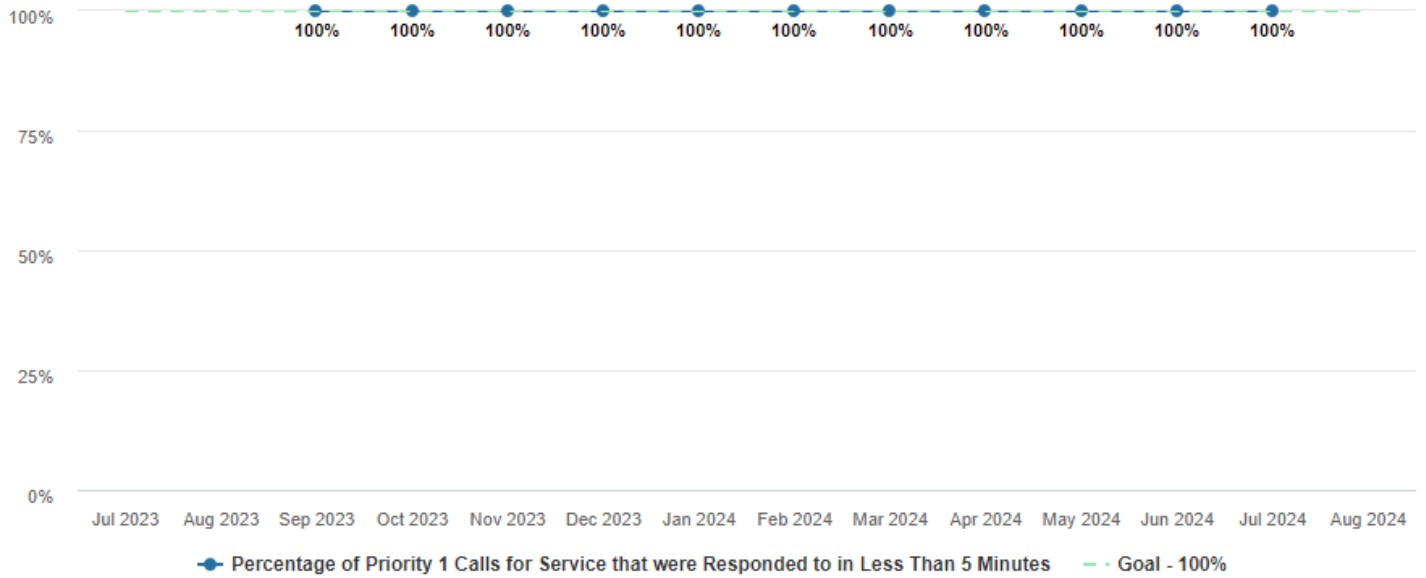
Balanced Scorecards (BSC).....	2
Police Department.....	19
Community and Economic Development	20
Public Works.....	23
Parks & Rec.....	26
Water.....	30
Administration.....	32

Best regards,
Jeff Wilkins, Town Manager

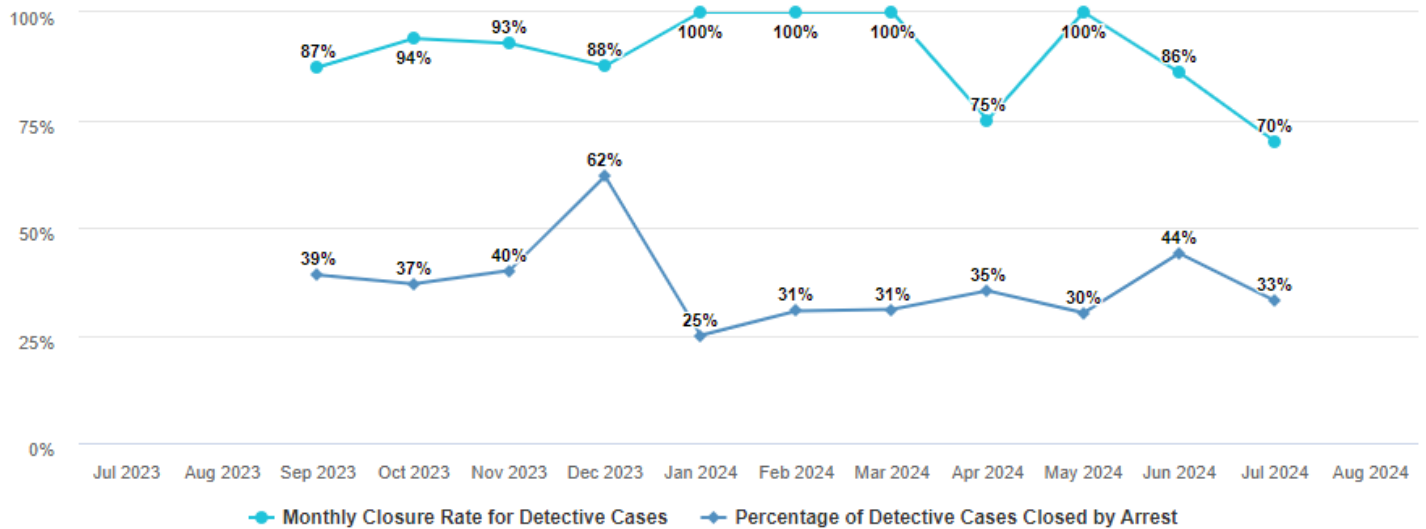
Balanced Scorecard Operational Metrics

ORO VALLEY POLICE DEPARTMENT

OVPD - Priority 1 Service Response Time



OVPD - Monthly Detective Case Closure Rates

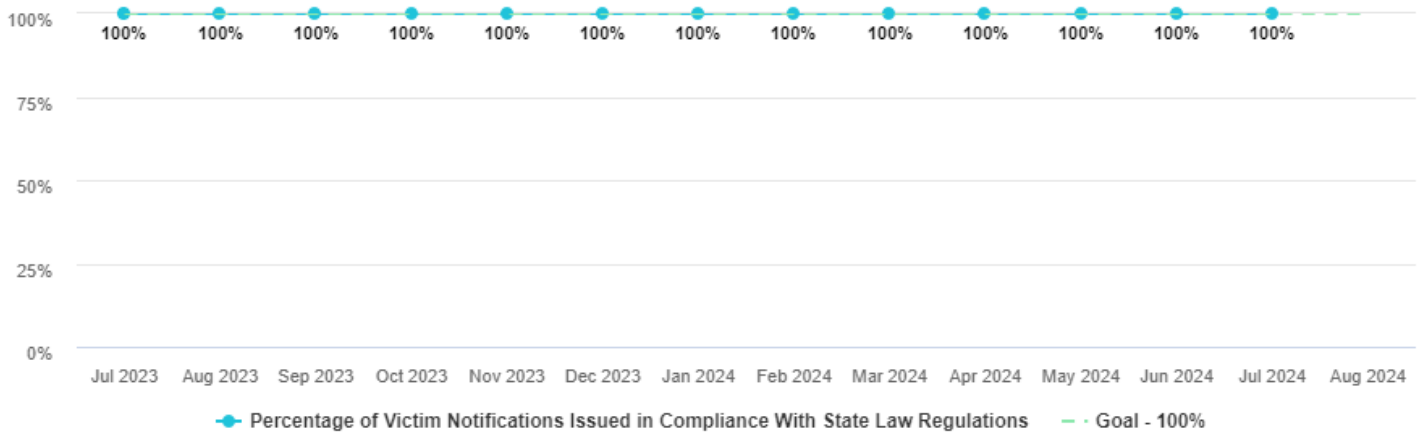


LEGAL DEPARTMENT

Legal - Number of Victim Notifications Issued

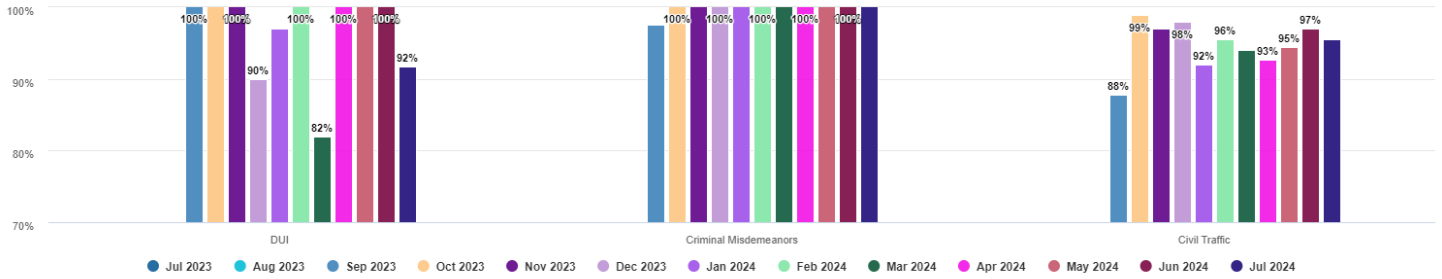


Legal - Victim Notifications Issued in Compliance With State Law Regulations



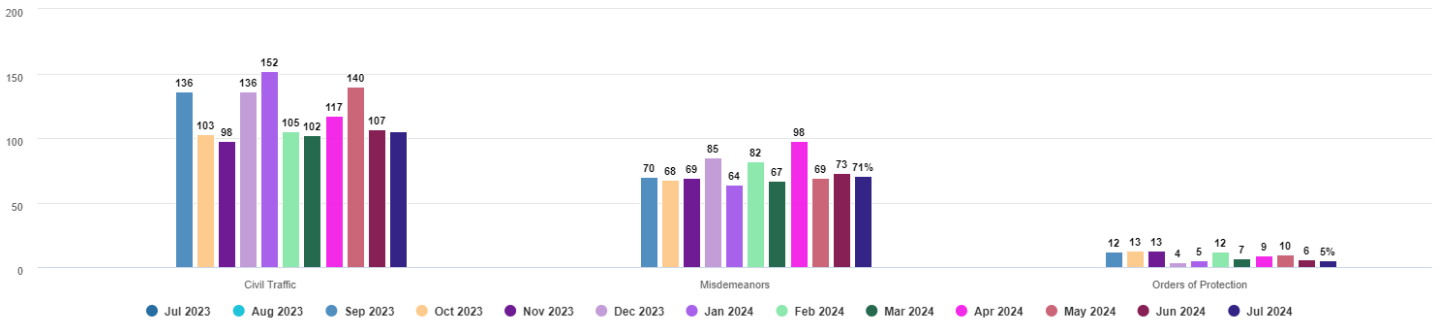
ORO VALLEY TOWN COURT

Court - Time to Disposition of Cases



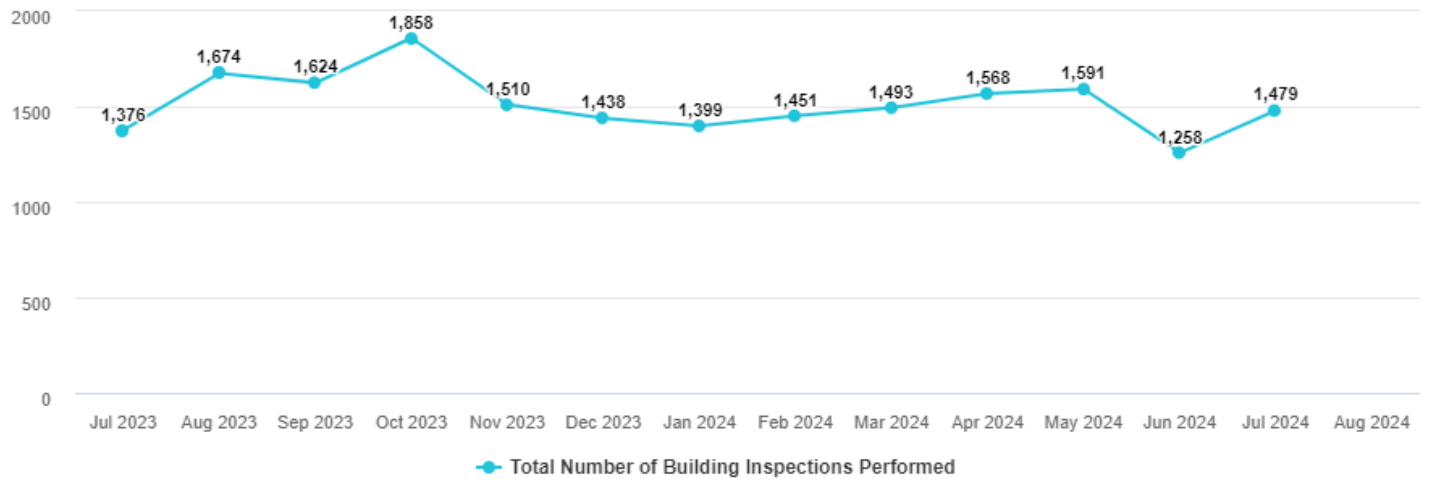
Disposition = case resolution to include either conviction, dismissal, or acquittal of case. DUI Goal - 93% of cases reach disposition within 180 days. Criminal Misdemeanor Goal - 98% of cases reach disposition within 180 days. Civil Traffic Goal - 98% of cases reach disposition within 90 days.

Court - Number of New Case Filings

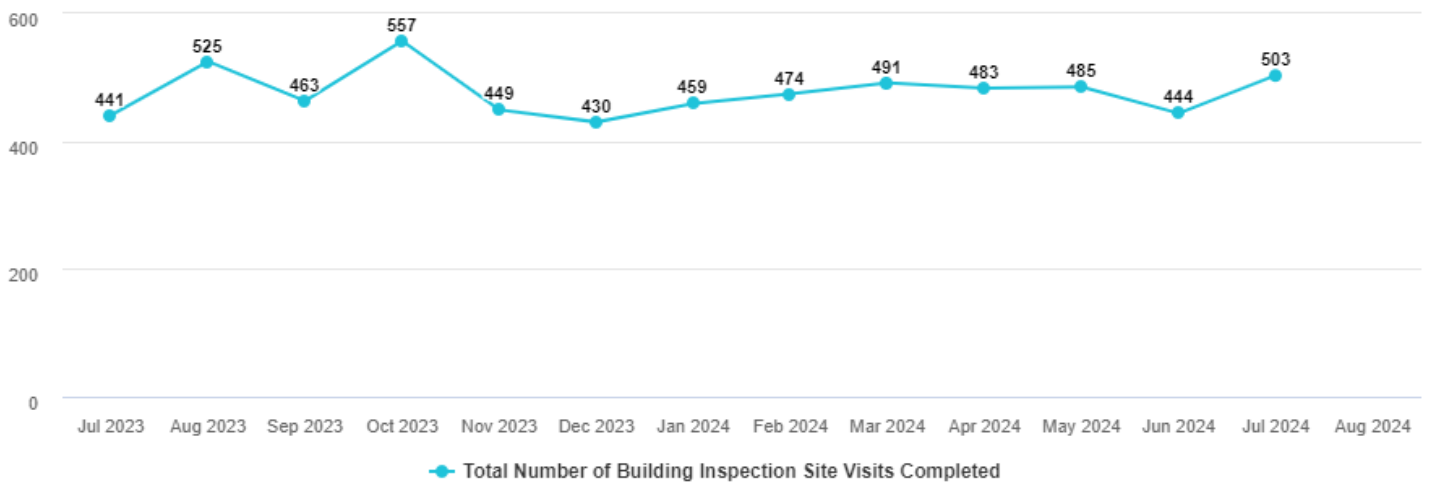


COMMUNITY AND ECONOMIC DEVELOPMENT

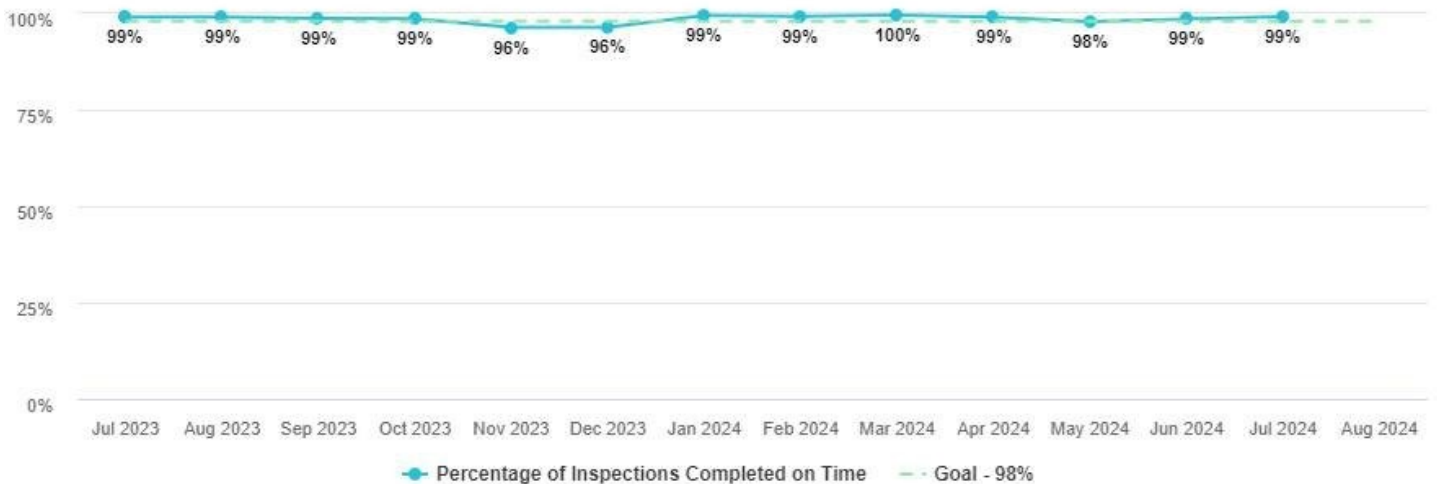
CED Inspections - Building Inspections Performed



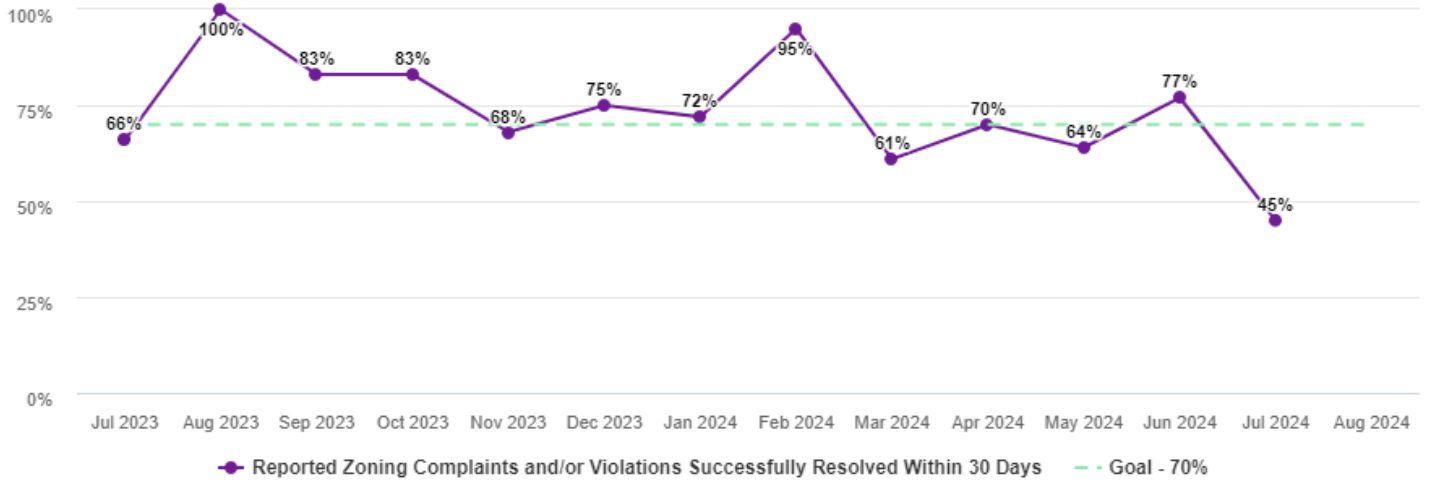
CED Inspections - Building Inspection Site Visits



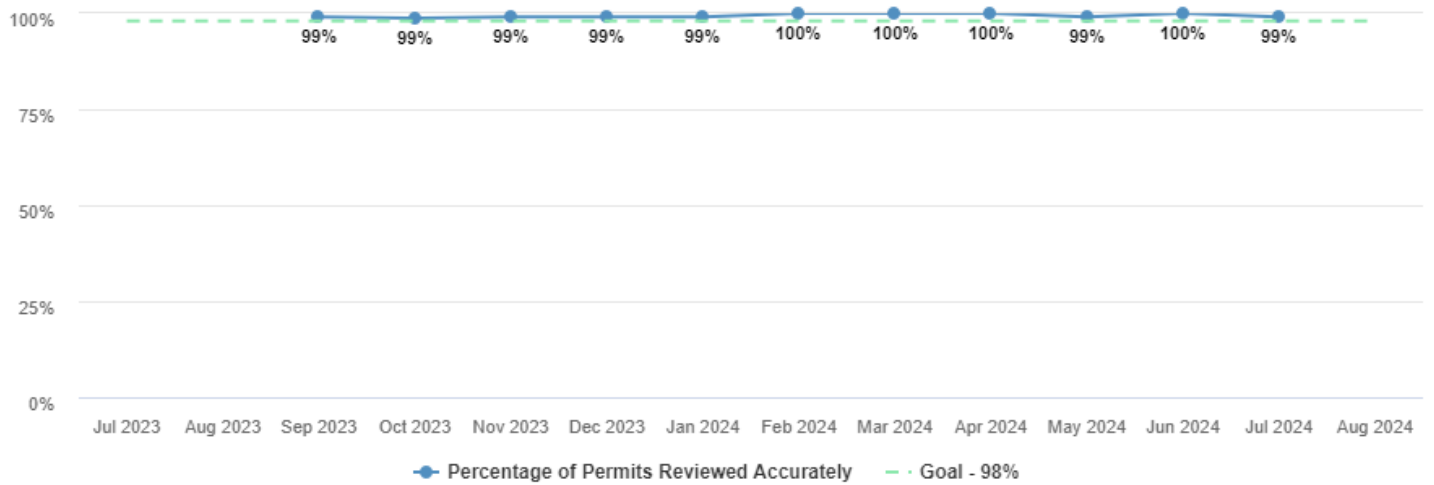
CED Inspections - Percentage Completed on Time



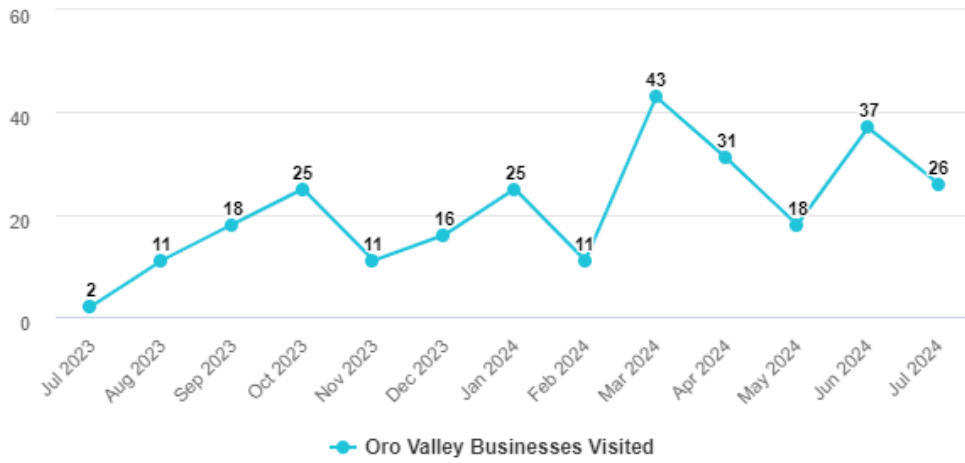
CED Planning - Zoning Complaints Resolved



CED Permits - Accuracy of Permit Reviews



CED Business Support & Development - Business Visits Conducted

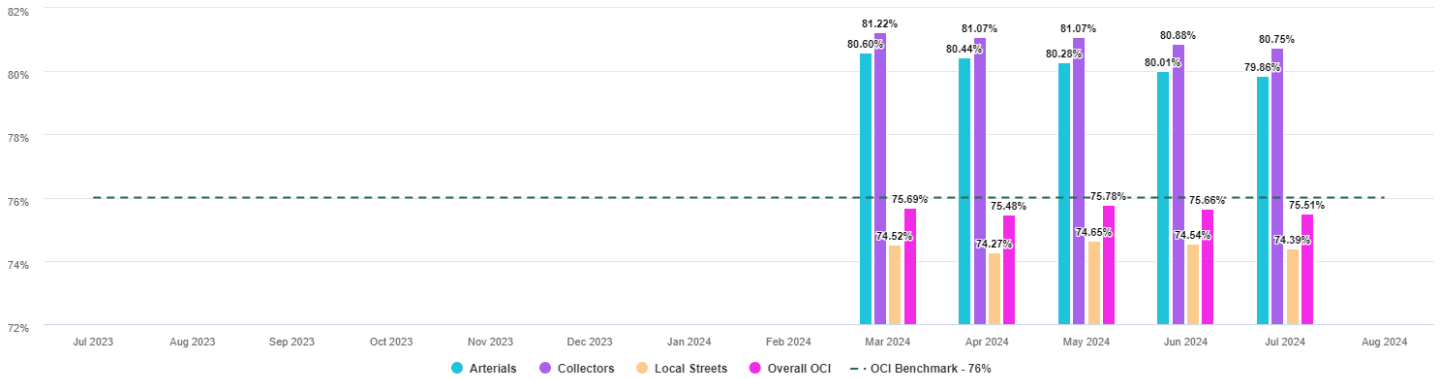


CED Business Support & Development - Business Visit Responses

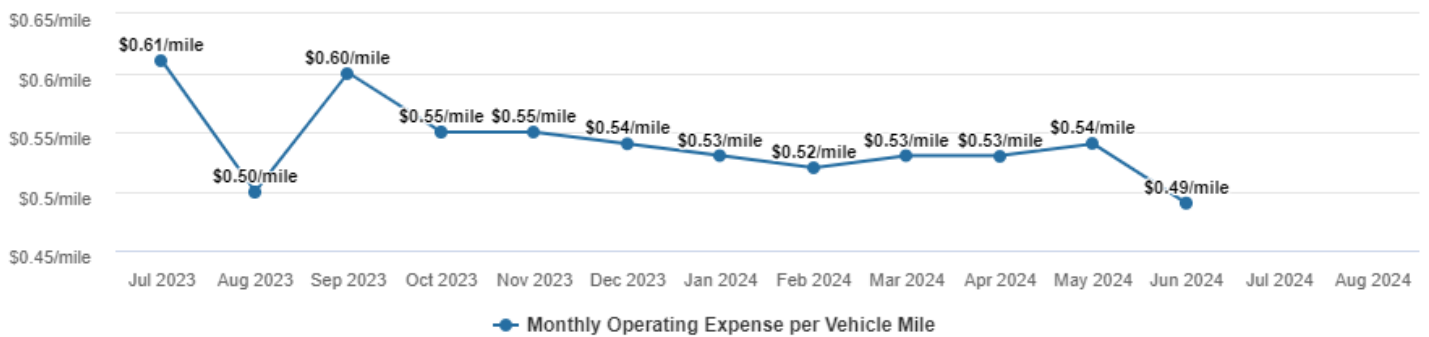


PUBLIC WORKS

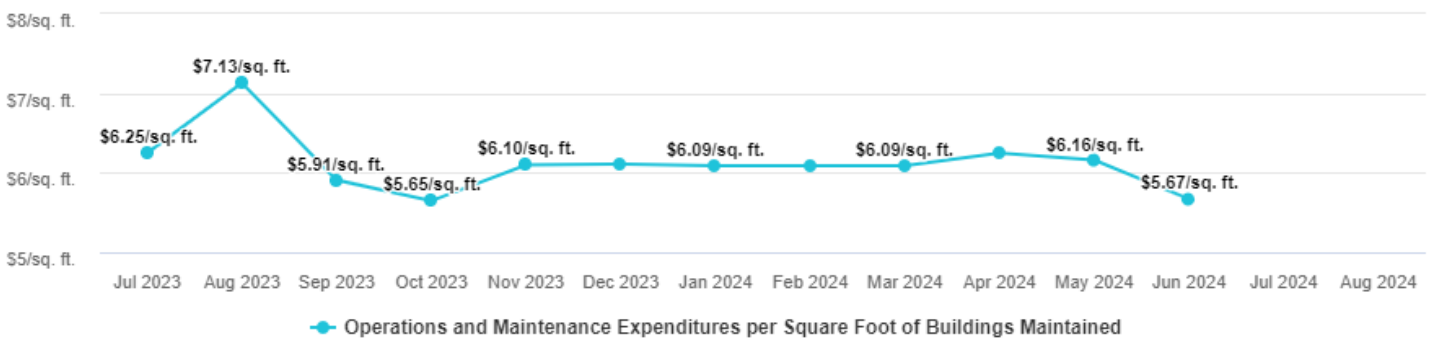
PW Roads and Streets - Overall Condition Index (OCI) Rating for Paved Arterial, Collector & Local Streets in Oro Valley



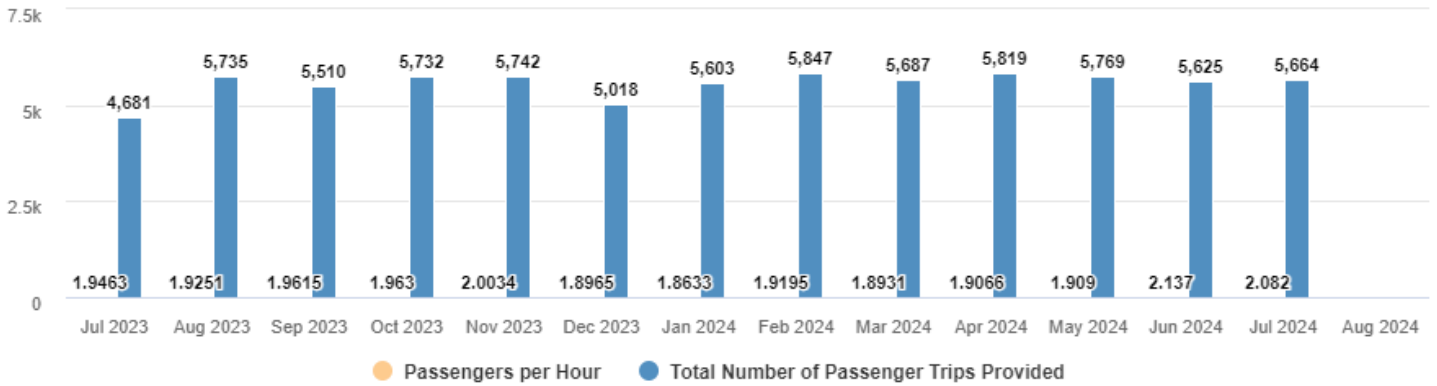
PW Fleet - Monthly Operating Expense per Vehicle Mile



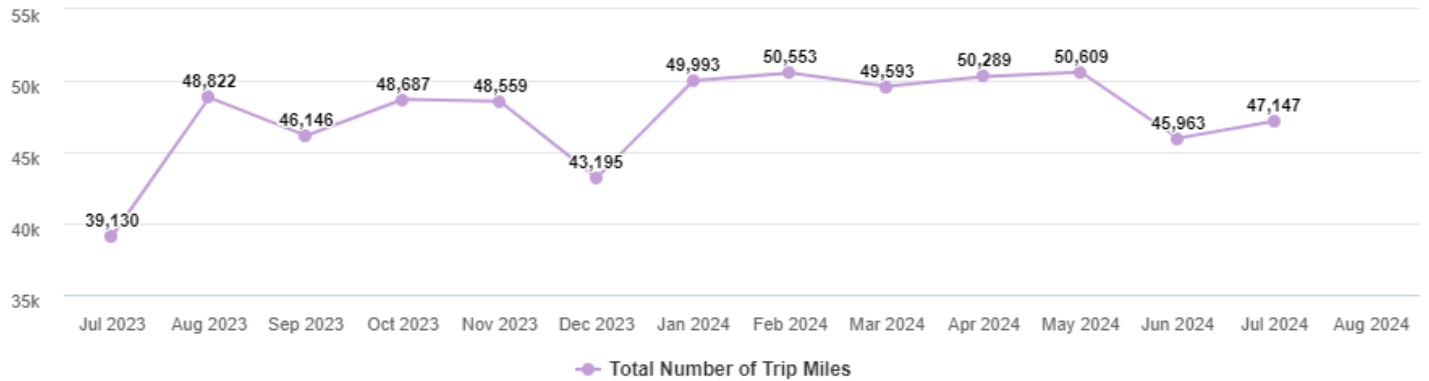
PW Facilities - Building Maintenance



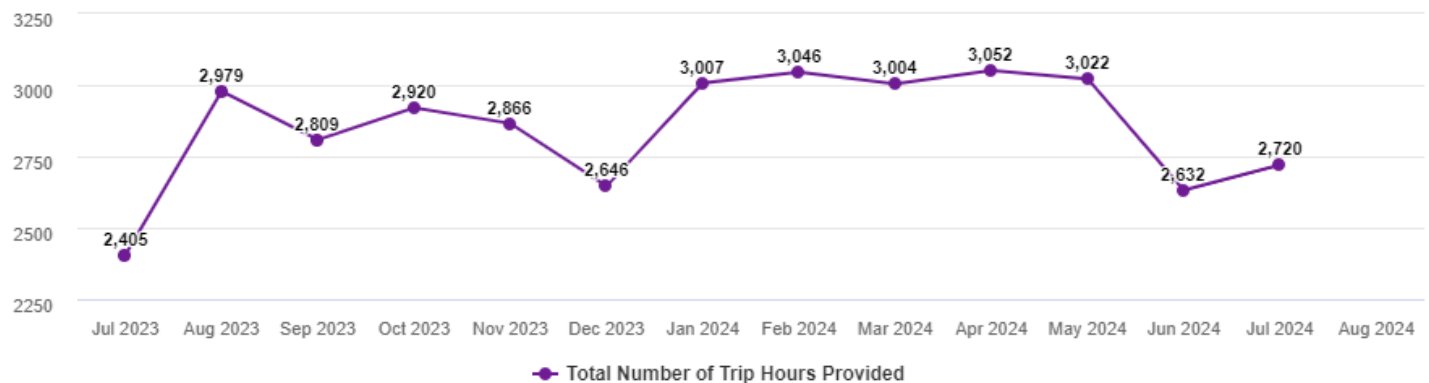
PW Transit - Number of Passenger Trips Provided & Passengers per Hour



PW Transit - Total Number of Trip Miles

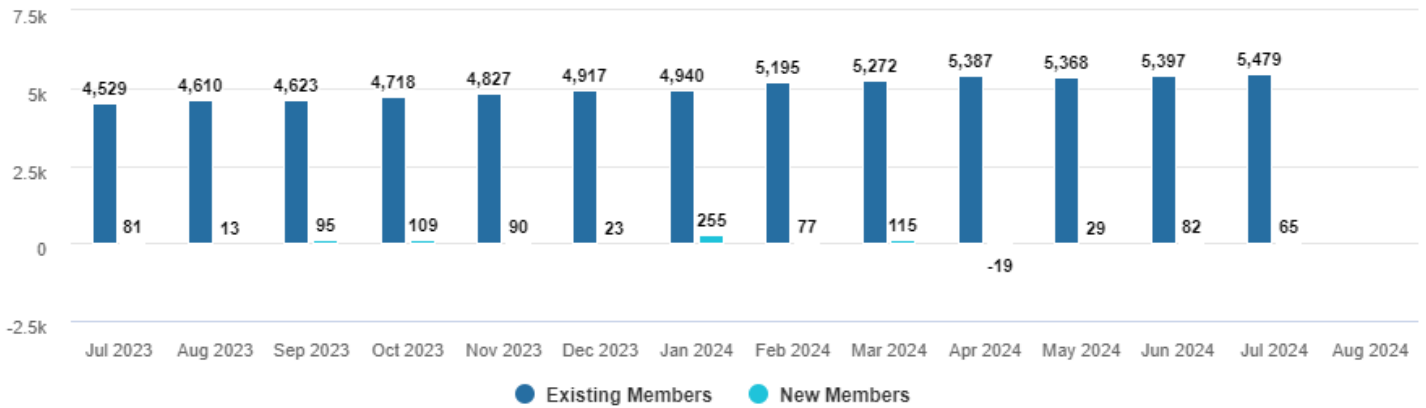


PW Transit - Total Number of Trip Hours Provided



PARKS AND RECREATION

Parks and Recreation - Members

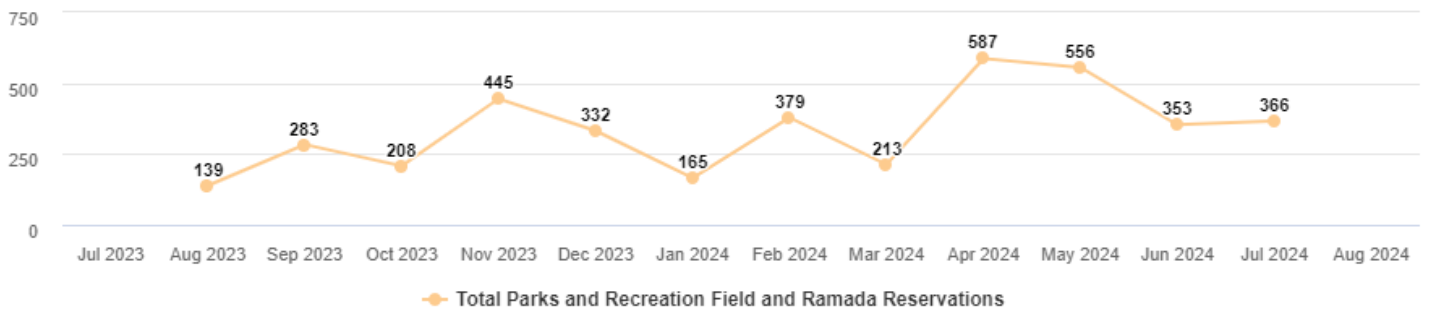


Parks and Recreation - Members

Month	New Members	Total Members	Monthly Member Percentage Change
Sep 2023	95	4,718	2%
Oct 2023	109	4,827	2%
Nov 2023	90	4,917	2%
Dec 2023	23	4,940	0%
Jan 2024	255	5,195	5%
Feb 2024	77	5,272	1%
Mar 2024	115	5,387	2%
Apr 2024	-19	5,368	-0%
May 2024	29	5,397	1%
Jun 2024	82	5,479	2%
Jul 2024	65	5,544	1%

Total number of Community and Recreation Center, OV Aquatic Center, Golf, and Archery Range members

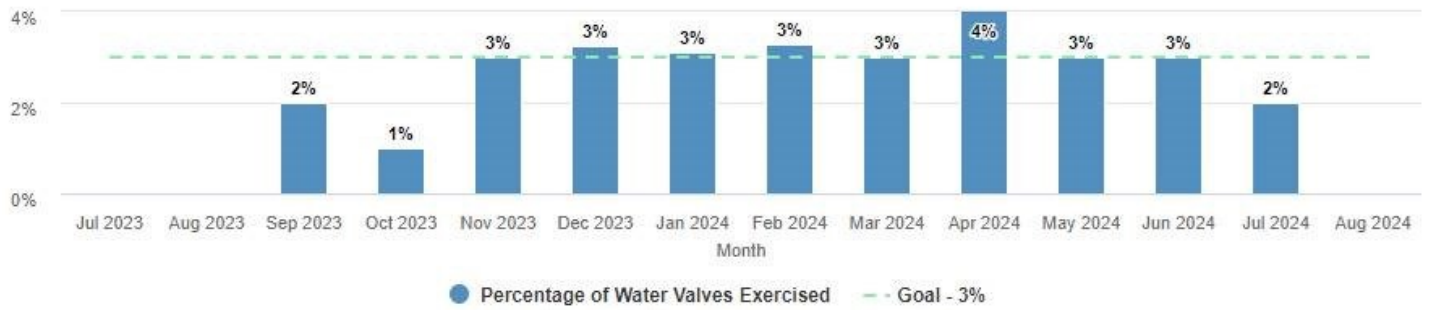
Parks and Recreation - Field and Ramada Reservations



Please note: October Field and Ramada reservations are down due to overseeding closures

WATER

Water Operations - Water Valves Exercised



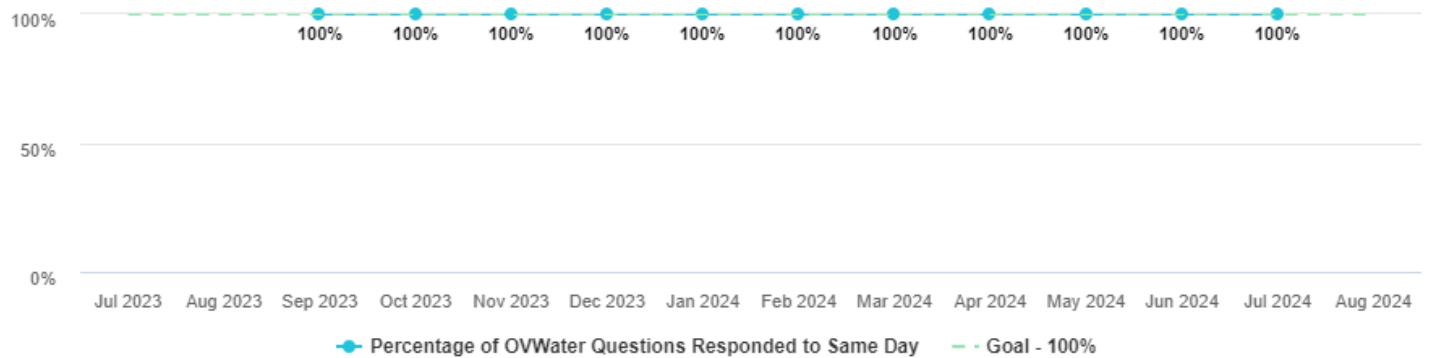
Goal is to exercise all water valves within the system once every 3 years. Exercising 3% of all water valves per month will achieve the 3 year goal.

Water Operations Conservation - New Registered WaterSmart Users



Goal is to add 300 new registered users to WaterSmart per year. 25 new registered users per month will achieve the goal.

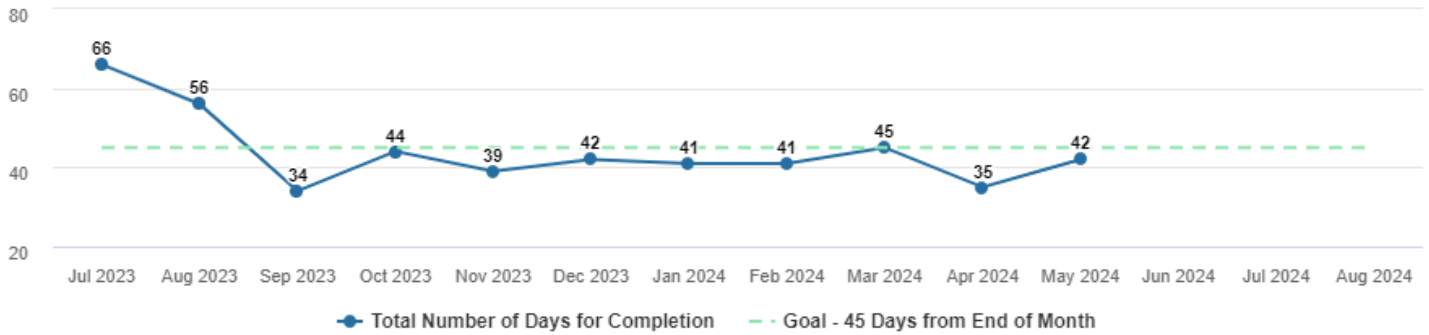
Water Operations Customer Service - OVWater Response Rate



Goal is to respond to all OVWater questions received during business hours by the end of the same day

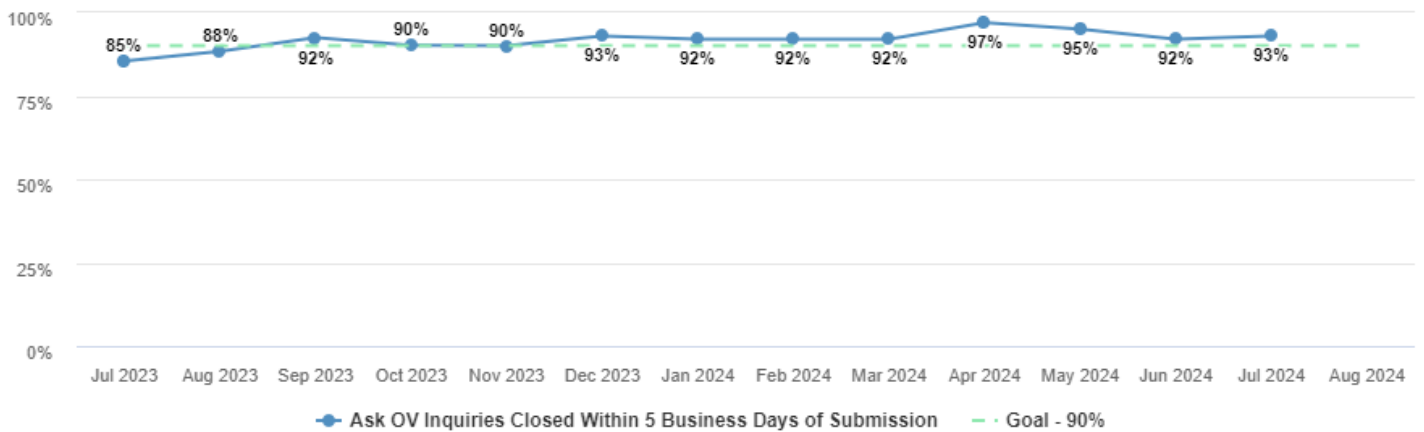
FINANCE

Finance - Complete Monthly Financials w/in 45 Days From End of Month

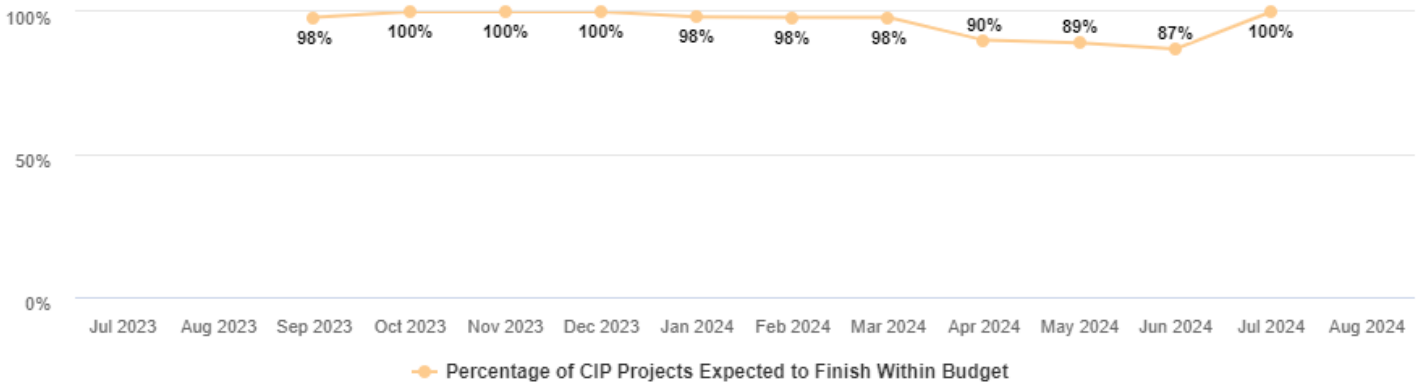


TOWN MANAGER'S OFFICE

TM Constituent Services - Ask OV Inquiry Closure Rate



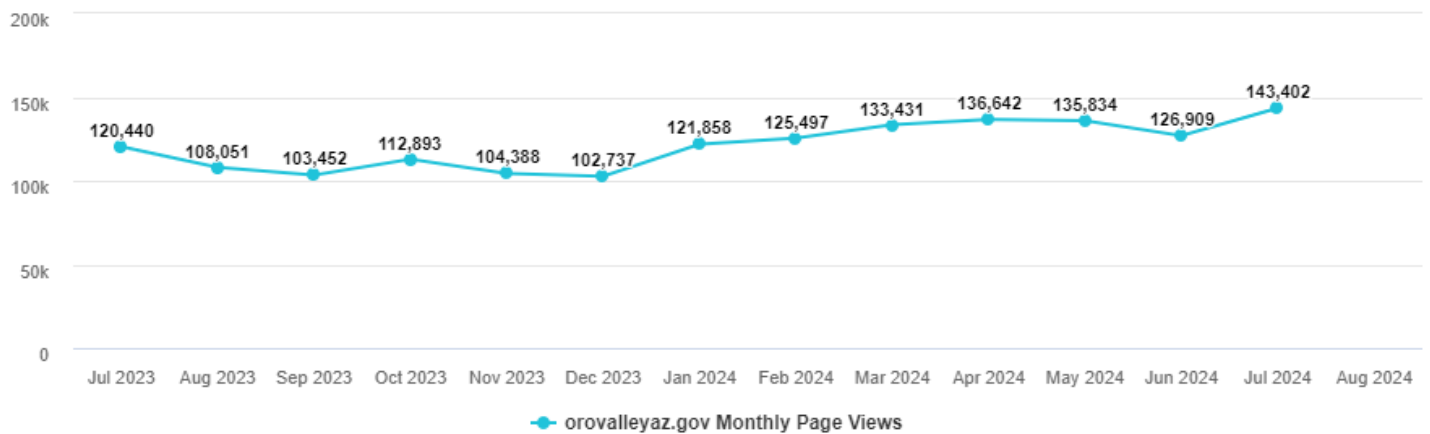
TM - CIP Projects Expected to Finish Within Budget



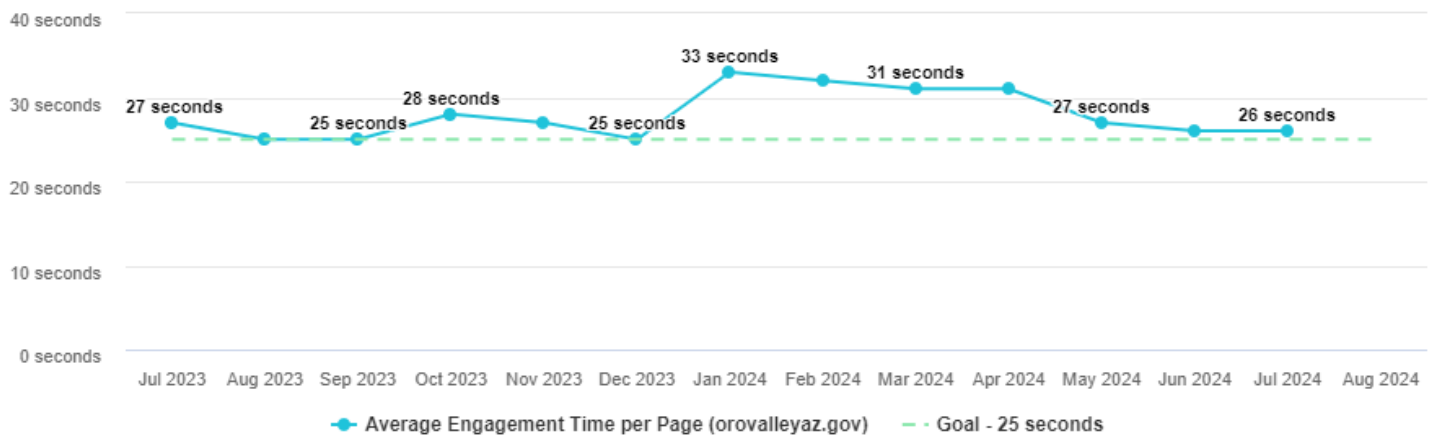
TM Emergency Management - Town Continuity of Operations (COOP) Reviews



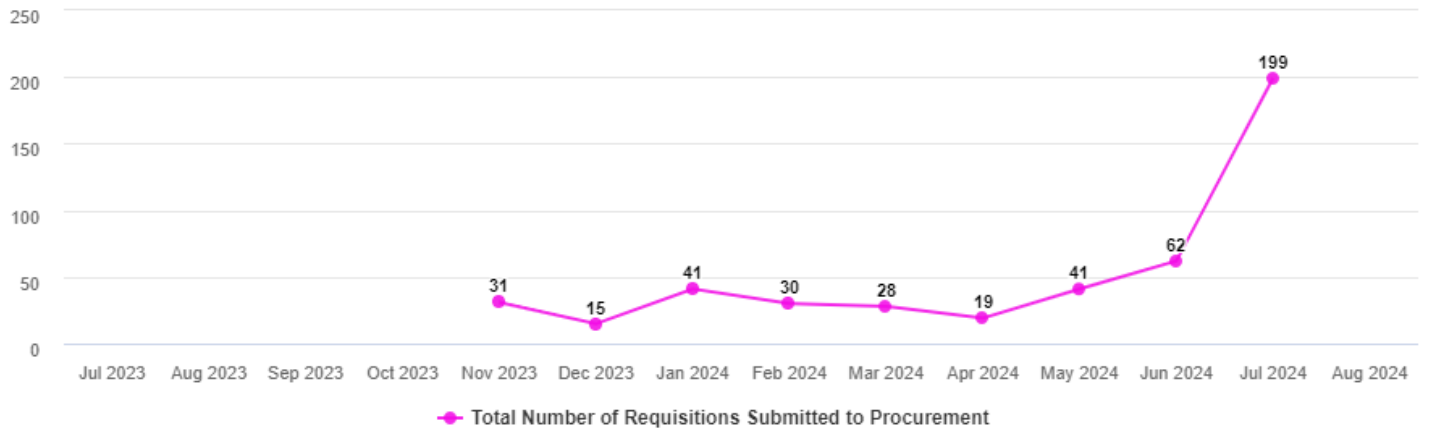
TM Communications - orovalleyaz.gov Page Views



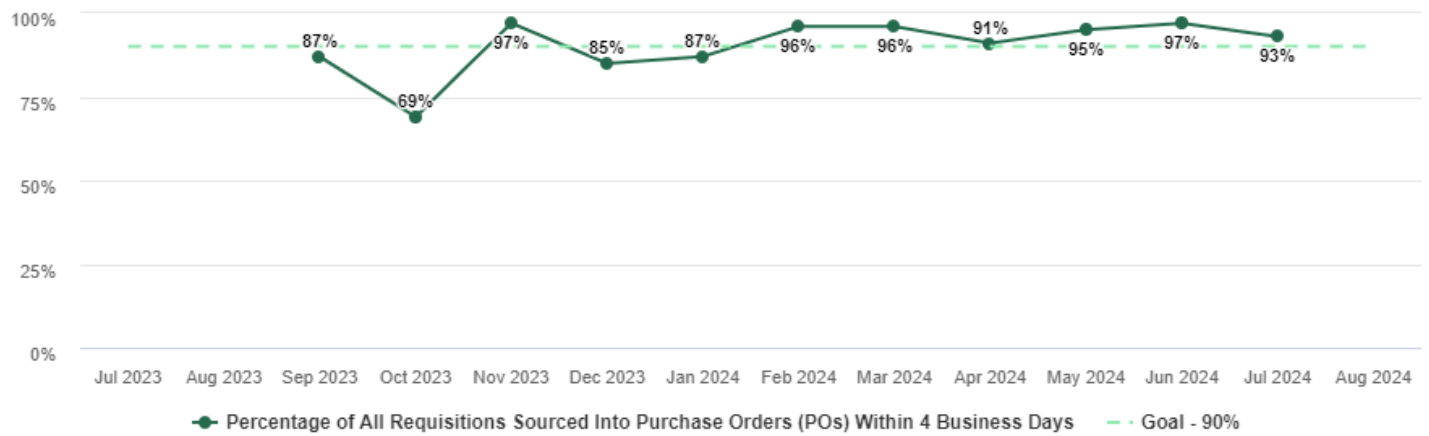
TM Communications - orovalleyaz.gov Engagement Time per Page



TM Procurement - Number of Requisitions Submitted to Procurement



TM Procurement - Source All Requisitions Into Purchase Orders (POs) Within 4 Business Days

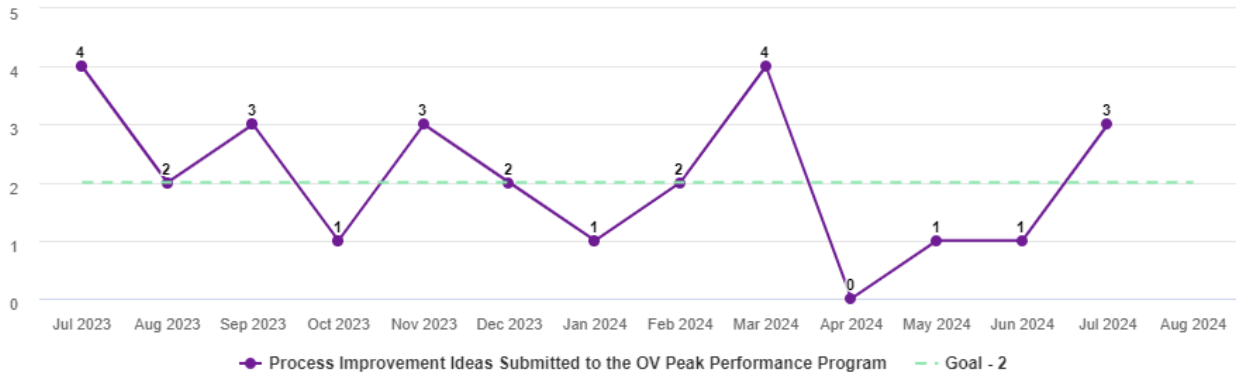


TM Procurement - Total Time Spent Processing Fraudulent pCard Activity

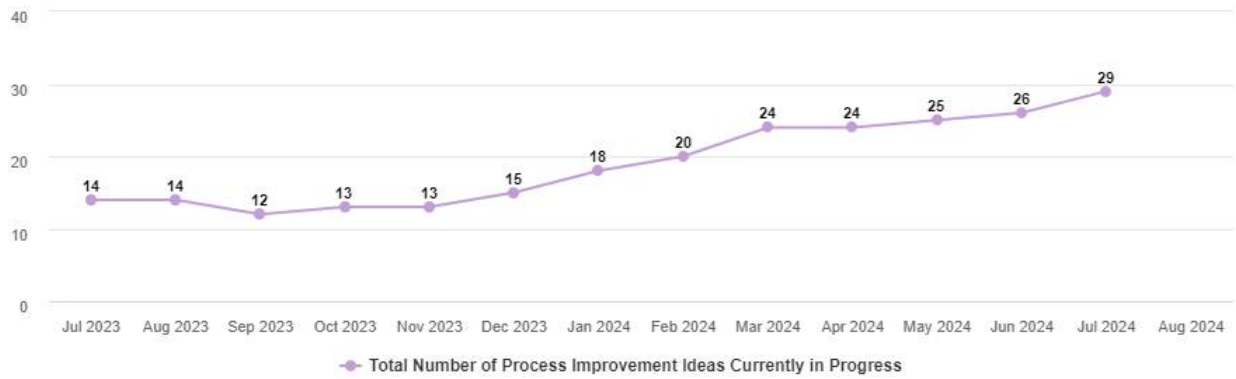


Fraudulent activity is defined as any pCard activity requiring the pCard Administrator to contact Wells Fargo directly for verification, including verifying charges, confirming potentially fraudulent charges and malfunctioning and/or missing pCards.

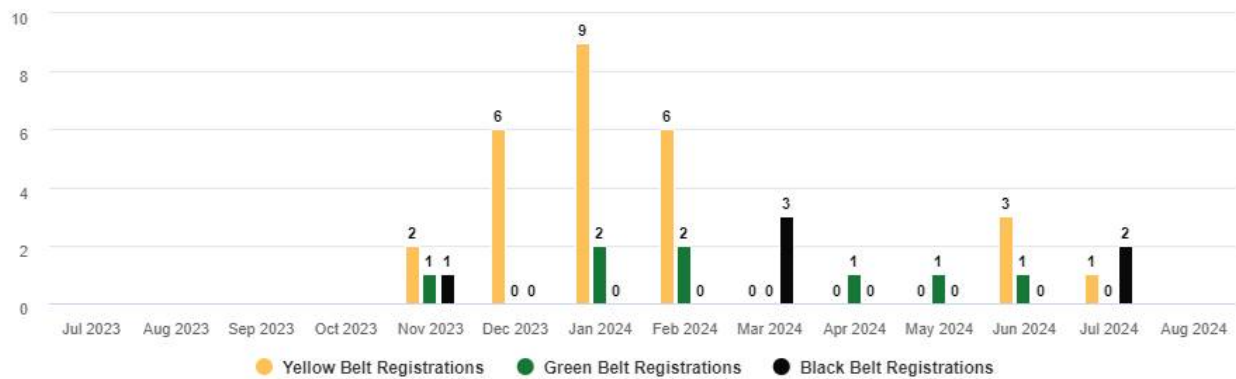
TM OV Peak Performance - Ideas Submitted



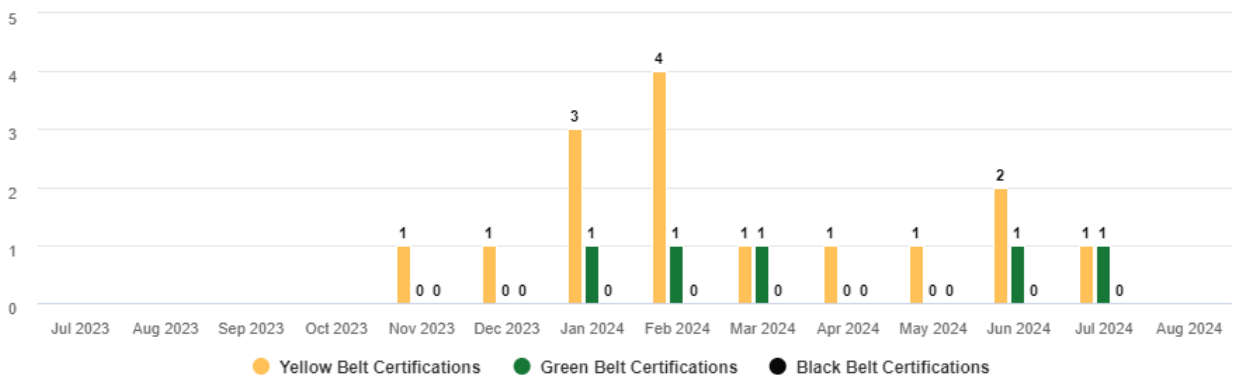
TM OV Peak Performance - Ideas in Progress



TM OV Peak Performance - TOV Employee Lean & Six Sigma Training

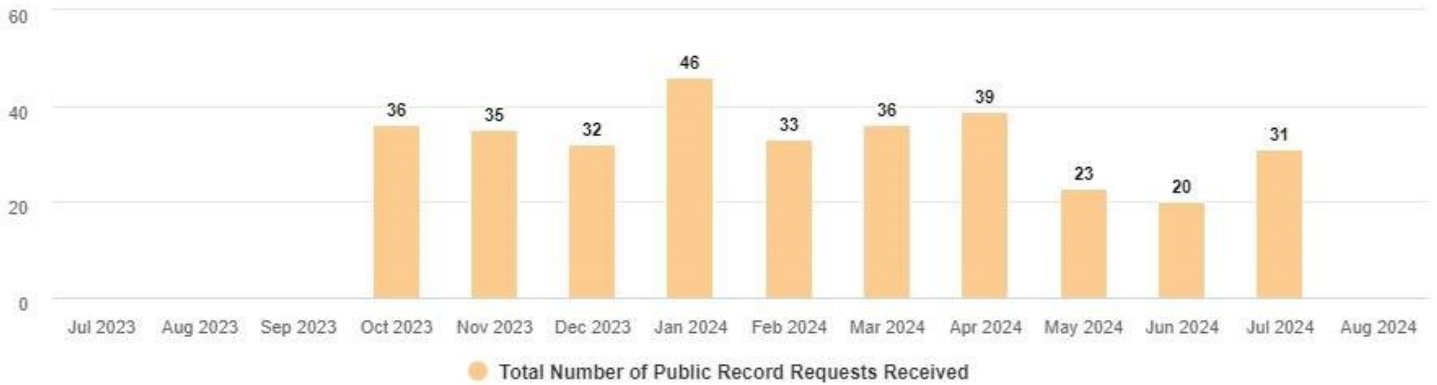


TM OV Peak Performance - TOV Employee Lean & Six Sigma Certifications

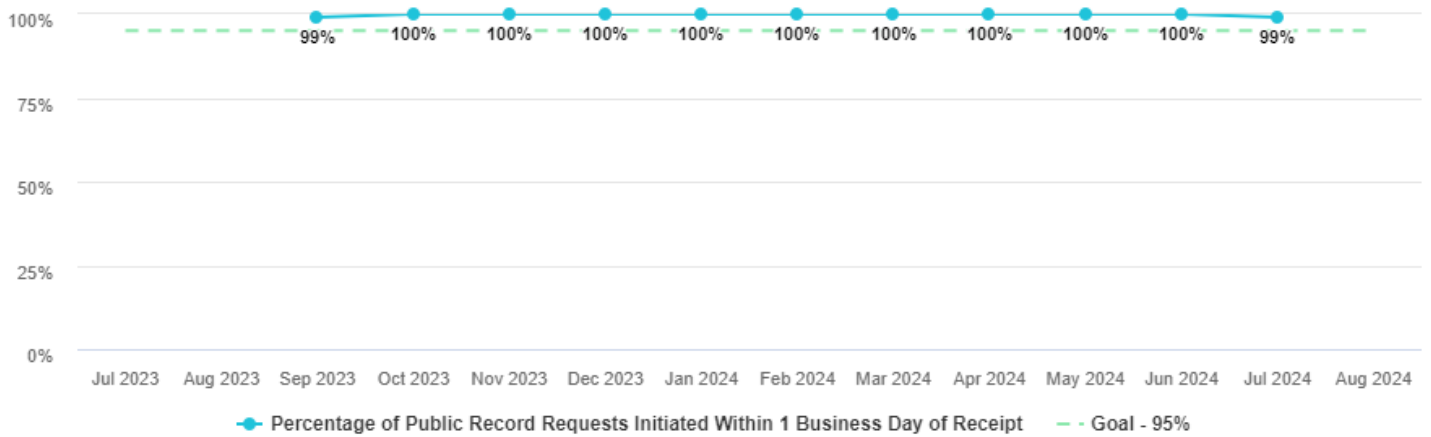


TOWN CLERK

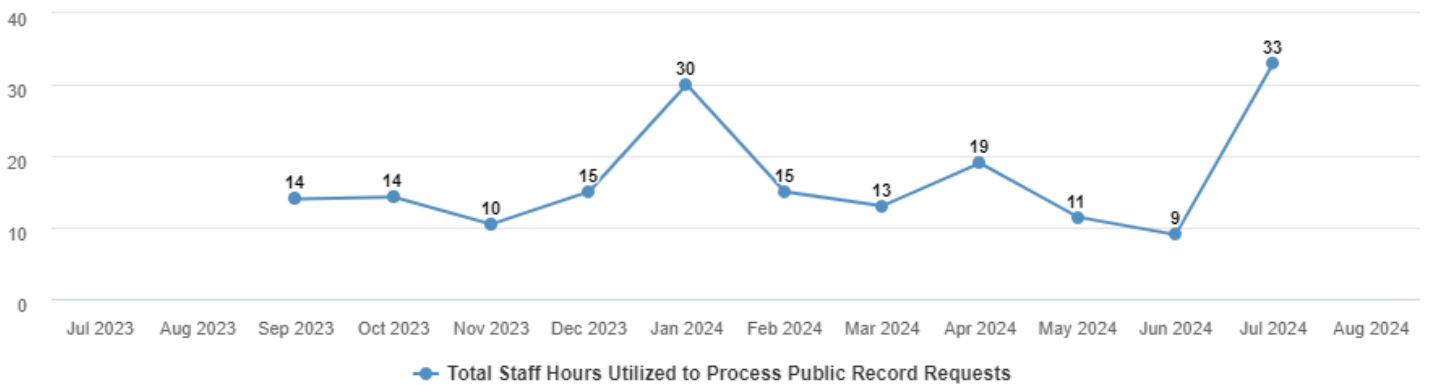
Town Clerk - Number of Public Record Requests Received



Town Clerk - Public Record Requests Initiated

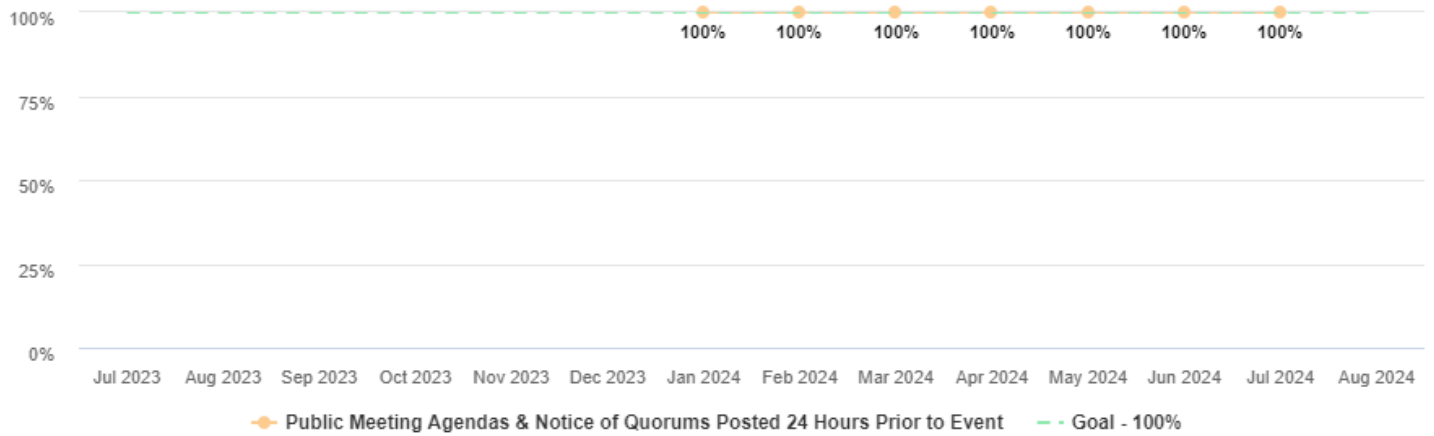


Town Clerk - Time Utilized to Process Public Record Requests

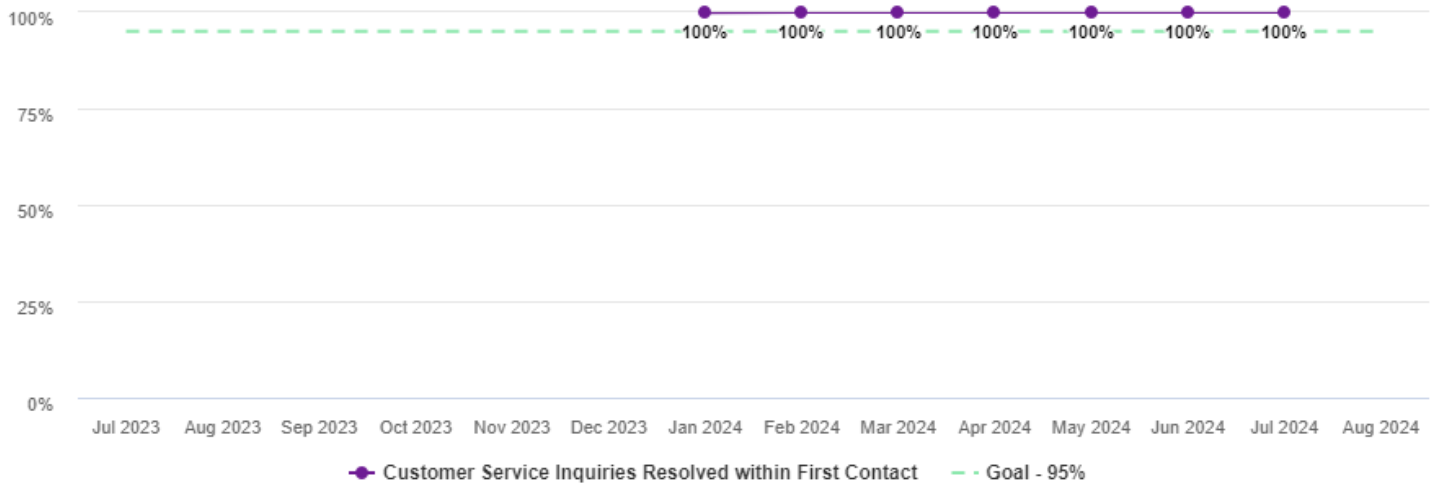


TOWN CLERK

Town Clerk - Public Meeting Agendas & Notice of Quorums Posted 24 Hours Prior to Event

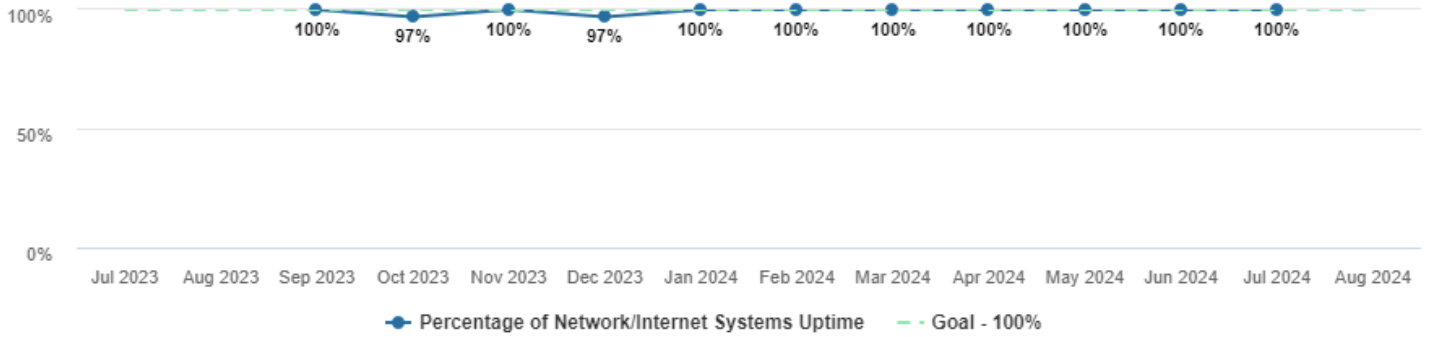


Town Clerk - Customer Service Inquiries Resolved within First Contact



IT DEPARTMENT

IT - Network and Internet Systems Uptime



HUMAN RESOURCES

HR Safety - Safety Training Completed



HR Recruitment - Benefit Eligible Position Status



There Are Currently 357 Benefit Eligible Positions with the Town of Oro Valley

POLICE DEPARTMENT

CASES AND STATISTICS

Case 1

July 23, Officer Topar was contacting a vehicle reported as suspicious. While contacting the vehicle, the officer observed a rifle in the vehicle. He asked the occupant to exit the vehicle for officer safety and the driver fled. In the process of fleeing, the driver ran over the foot/leg of Officer Topar. OVPD detectives are investigating and attempting to locate the driver/suspect.

Case 2

July 22, OVPD was dispatched to a domestic violence incident involving a firearm. During an argument, a 91-year-old male pulled a gun and pointed it at family members. OVPD officers were able to safely extract all family members from the residence and made repeated attempts to communicate with the suspect. Eventually, the suspect was talked into exiting the residence without the firearm and was taken into custody with no incidents. SWAT had been called out but was cancelled due to the safe resolution of the incident prior to their arrival.

Case 3

OVPD Officers were dispatched to a report of a multiple vehicle injury collision with a possible ejection from one of the vehicles. Upon arrival, officers found a six-vehicle collision, with several people injured. There was a total of five people transported to the hospital, some with serious but non-life-threatening injuries. The causing driver left the hospital prior to arrival of officers. Officers had developed enough probable cause to obtain a warrant for hospital records containing the blood results taken by hospital staff. The cause of the crash was driver impairment, and the driver is expected to be charged with approximately 19 felony charges.

Statistics/Information

Chief Riley presented a 30 year pin to Marcia Kunze. It is quite an accomplishment to dedicate that many years to an agency and a community. Marcia currently works as an office assistant, but has worked in other positions within the department throughout her career.



SPECIAL EVENTS

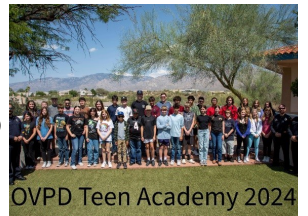


The Presidio Chapter of the Daughters of the American Revolution made a very generous donation to our K9 training program. A new training prop, which will be used to train the K9s to jump over walls or fences of different heights was hand-built by H2 Iron, LLC, a local fabrication company. The prop



COMMUNITY INVOLVEMENT

The OVPD Community Resources Unit (CRU) held the annual Teen Academy. This year, the decision was made to hold one larger academy, in place of the two smaller ones they usually hold. The event was a great success, and 40 of our local teens had the opportunity to get an inside and in-depth look into OVPD operations.



REGIONAL SUPPORT



Ari, the OVPD Wellness K9, is becoming somewhat of a local celebrity. KGUN9 did a story on her and her friend Zona, TPD's electronics detection K9. Their names together represent our state "Ari-Zona." The two pups were already friends, but it was nice to have them highlighted in a positive manner, showing the good things they are doing for their respective communities.

The link to the story is here: <https://www.kgun9.com/news/local-news/ari-and-zona-a-tail-of-two-police-K9s>

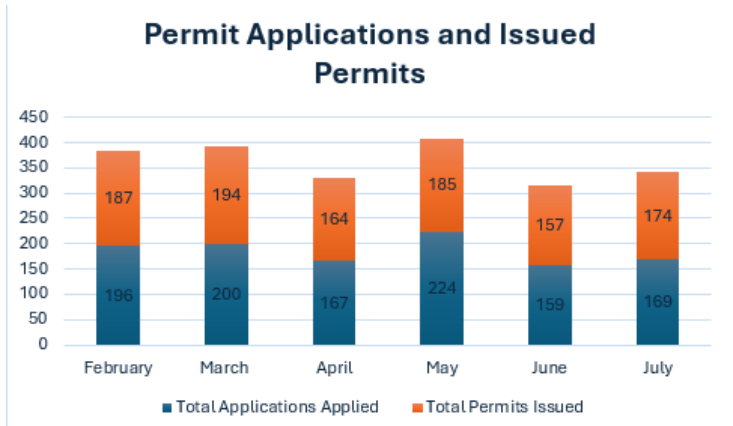
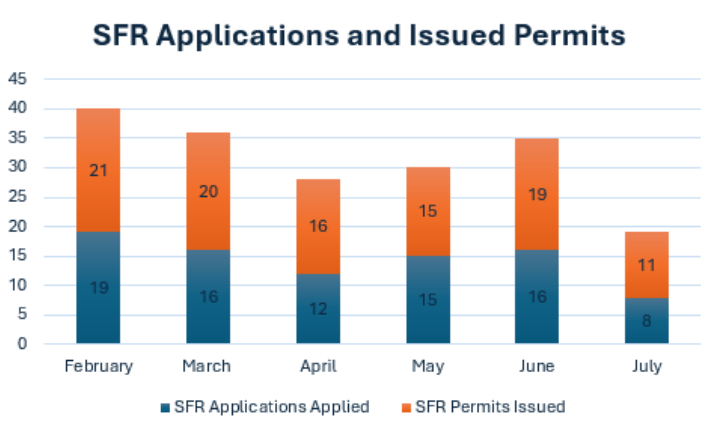
COMMUNITY AND ECONOMIC DEVELOPMENT

STATISTICS

Single Family Residential (SFR) Activity – 11 new Single Family Residential permits were issued during the month of July compared to 19 SFR permits issued in June. Year to date, 112 SFR permits have been issued since the beginning of the year compared to 68 issued during the same period in 2023.

Permitting Activity – 174 total permits were issued during the month of July compared to 157 permits issued in June. Year to date, 1,257 total permits have been issued since the beginning of the year compared to 1,442 issued during the same period in 2023.

Below are charts showing overall activity for the last six months:



PERMITTING MAJOR ACTIVITY

New Businesses

- Urban Wellness at Rancho Vistoso Center – 12985 N. Oracle Road, #165 (TI Permit Issued)

Other Permits

- Edward Jones at Catalina Village – 7435 N. Oracle Road (TI Permit Applied)
- Healthy Skin Dermatology – 2295 E. Vistoso Commerce Loop (TI and Type 2 Grading Permits Issued)
- Innovation Dental at Innovation Park – 1830 E. Innovation Park Drive (TI Permit Issued)
- Mis Manos Montessori School – 100 W. Magee Road (TI Permit Issued)
- Pusch Ridge Auto at Ridgeview Plaza – 8040 N. Oracle Road (TI Permit Issued)
- Vantage West Credit Union – 550 W. Magee Road (TI Permit Issued)
- Verizon Cellular Sales at San Dorado – 10580 N. Oracle Road, #100 (TI Permit Issued)

NEW DEVELOPMENT

Economic Development and New Projects

Oro Valley was included in a state-wide search by one prospective business as of July 15th. The Town was unable to respond because the project required a 300-acre site.

BUSINESS RETENTION/EXPANSION AND MARKETING

New Businesses

- This information will be included in the September Executive Report.

Completed Projects (Certificate of Occupancy Issued)

- Pet Supplies Plus; 10540 N. La Cañada Drive, #110

Business Closures

- Lounge by Levitz, 11935 N. Oracle Road (the company closed this location)

Making Connections

- 26 businesses were visited by Economic Development and Oro Valley Chamber staff in July.

OTHER NEWS

Economic Development

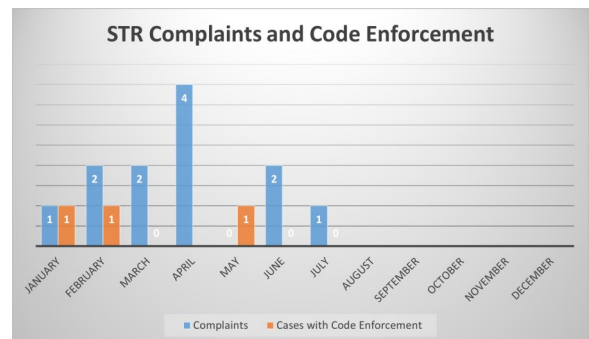
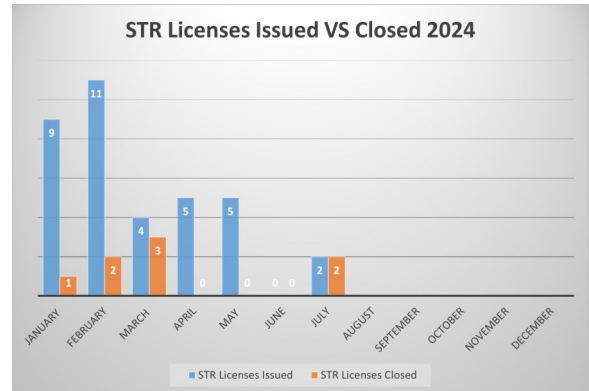
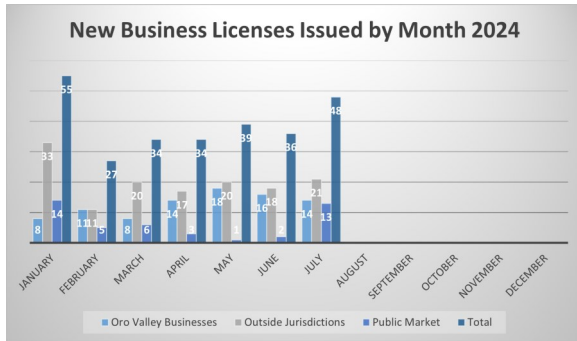
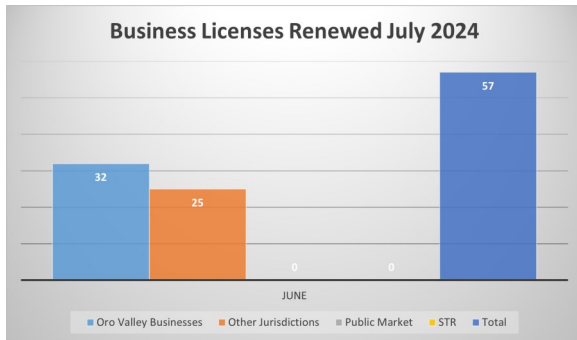
- Primary Employer Development
 - Economic Development staff continue to work the PICOR to identify potential leads for available lots in Innovation Park. Staff are meeting monthly to discuss leads generated through the Town’s subscription to GazelleAI and discuss strategies with PICOR regarding how best to make contact and initiate recruiting strategies.
 - Staff received one lead from ACA but was unable to provide any potential site for consideration since the project requirements included existing 30,000 SF office with the ability to ramp up to 125,000 SF within 10 years, in proximity to other semiconductor chip production facilities.

Tourism

- Group booking efforts
 - Staff provided local resorts the following prospects:
 - Hosting potential jujitsu tournaments on site which could result in 50 to 100 room nights for three nights for 2025. There are several possible tournaments to bid.
- Sports Event Requests for Proposal (RFPs)
 - Staff responded to one RFP to host the Quadballfest 2025.
 - Staff continues to work on a Pro Pickleball Tournament event to be hosted at the OV Community Center.
 - In partnership with the OV Rotary Club, staff is in talks regarding hosting an FC Valencia youth training camp in March/April 2025.

Short Term Rentals & Business Licensing

For this month’s update, staff is providing the following visual representations of STR and business licensing data in graphs below.



Nature of Complaints (*right*):
 1- not registered as an STR (unfounded)
 83.8% of STRs are Single Family Residences,
 and 97.8% of these are for the entire dwelling.

PLANNING PROJECT HIGHLIGHTS

Registration for Oro Valley's 27th Community Academy is now open. This year's academy is focused on helping residents get ready to work on the community's next 10-year action plan, known as OV's Path Forward. Residents will learn about how OV currently manages growth and traffic, maintains its water supply and public safety, conserves the environment, and more. Classes will take place twice a week in October from 6-8 p.m. at Town Hall. Details are available [online](#). Visit orovalleyaz.gov and search COMMUNITY ACADEMY. Registration closes on September 27.



Staff from Planning and Innovation & Technology have partnered with the Parks & Recreation Department to kick off efforts on a Trails Master Plan for the Town. The Planning team will serve as the project manager and will utilize a consultant to provide technical assistance collecting data and putting the plan together. Key plan elements will include public outreach, evaluating existing easements, connectivity analysis to parks and destinations, and identify future potential trails and improvements. The project is targeted to be completed by next year.

PUBLIC WORKS

BOND PROJECTS

Naranja Park Expansion Project

Staff is still working with the contractor cleaning up splash pad and drainage issues around the site.

GENERAL PROJECTS UPDATES

Community and Recreation Center Elevator

Construction of the exterior retaining wall footing is in progress. Progress inside continues. The elevator pit excavation and cement pour has been completed. Placement of elevator shaft structural steel is installed. There is exterior concrete work proceeding with concrete curbs and sidewalks being placed. This project is back to full steam ahead.



Oro Valley Town Court Expansion

Construction continues on schedule, though three weeks were added to the contract due to an IT infrastructure amendment to the plans. The trees and roots on the west side of the facility have been removed. An electrical circuit that supports the flagpole lighting was broken during the excavation. As the original installation was not to code, it may not be repaired in place. Alternate methods of powering the lights are being considered.

Naranja Multi-Use Path (MUP)

Consultant reviewing and addressing comments on stage III submittal.

Updated Project Schedule (*right*):

Milestone	Date
Geotech Clearance	07/15/24
Environmental Clearance	08/02/24
R/W Clearance	09/06/24
Stage IV Submittal	10/07/24
Utility Clearance	11/15/24
Final PS&E	12/09/24
Bid Advertisement	01/10/25

Tangerine Road Corridor — Yellow Flashing Arrow

La Cañada & First Ave intersections: Consultant reviewing and addressing comments on stage III submittal.

Ramada at Steam Pump Ranch

Ramada shop drawings received and are under review.

Valley Vista Subsidence Issues

Current mitigation and construction activities are limited to the Pima County sanitary sewer repairs. A manhole and some of the gravity piping mains subsided and shifted. Pima County is currently correcting the infrastructure. They anticipated that they would be finished by the end of July. However, Town staff received notice from Pima County Wastewater that recent storms impacted their current work.

This could have impacts to the date for the Town's open house to inform neighborhood residents of the upcoming street replacements. The reason that we are waiting until Pima County is completely finished is that we want to make sure there are no unexpected discoveries from their work that could impact both their finishing or Pulte moving forward with the street correction measures. Hence, we are not setting the open house date yet.

ENGINEERING

Admin/Adopt-A-Road Updates

- 8– reminder emails were sent to sponsors to schedule a clean-up event and/or renew/retire membership.
- 0– sponsors were excused from scheduling clean-up events (flexible for summer)
- 13– completed clean-ups
- 0– new application(s)
- 0– renewing sponsorships
- 2– cancelled sponsor(s)
- 0– roadway sections available for adoption, 100% adopted

Pavement Preservation

La Cañada Mill and Fill from Town’s southern limit to Lambert Lane: Project scheduled to be advertised July 26, 2024. Tentatively, construction to start September 23 and continue until October 11, 2024.

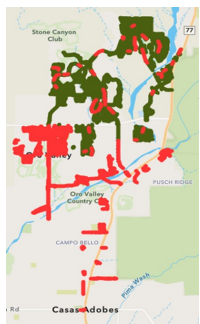
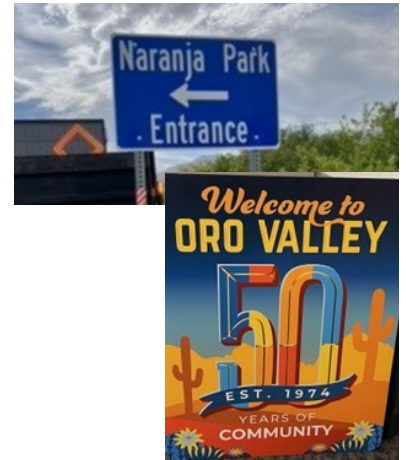
Phase 9: Dura Shield surface treatment applied to Viewpoint Vistoso Trails, and on Viewpoint 2 at Vistoso Hills.

Pavement Markings and Signs

Replaced downed stop signs due to monsoon storms.

Installed new signs for Naranja Park (*top right*).

New "Welcome to Oro Valley" 50th Anniversary signs installed throughout the Town (*right*).



Sidewalk Program

Sidewalk inspections continue and deficiencies recorded in Cartegraph.

The following subdivisions were recently inspected:

- Rams Pass Subdivision.
- 50% of Copper Creek subdivision

Summary of sidewalks inspected throughout the Town.

Red segments have been inspected and green segments scheduled for inspection (*left*).

Traffic Engineering

Staff replacing broken pre-emption discriminator cards at three intersections:

- La Cholla/Lambert
- Innovation Park Dr/RVB
- 1st/Main

Installation of the Miovision Equipment at 1st/Main (*photo right*):



FLEET & FACILITIES

680 Fuel Island, Modernization Design

The scope of work has been drafted and sent to Procurement for inclusion in the Request for Proposal (RFP). Expect publication of the RFP in August. In addition, staff has been in communication with adjacent neighbors, so they are in the information loop regarding future improvements.

STORMWATER & STREET OPERATIONS

Stormwater Utility

Pima County Cañada Del Oro (CDO) Wash Levee Augmentation Project

The Pima County Regional Flood Control District (PC RFCD) progresses with their Cañada Del Oro (CDO) Levee Augmentation project through the Town. Phase 1 of 7 has been completed downstream of La Cañada Drive, and work continues on phases 2 through 6. Expected completion of the project is Fall 2024. The project remains on schedule (*photos below*).

The Town continues to coordinate with our partners at Pima County for communications with residents. The Loop trail impact reminders continue to be pushed by PC RFCD and County Communications in coordination with the Town to keep the residents and users up to date.



Stormwater Utility Staff Certification

Stormwater Utility Inspector Jane Hutchins has completed her certification training and testing through the State of Arizona Department of Transportation (ADOT) for Erosion Control Coordination (*right*). Beyond staying up to date with state-level standards and compliance requirements for stormwater pollution prevention, this certification allows the Stormwater Utility to inspect and submit monitoring reports to the Arizona Department of Environmental Quality (ADEQ) for construction projects.



FEMA Flood Insurance Rate Map Revisions within Oro Valley

The Department of Homeland Security's Federal Emergency Management Agency (FEMA) is in the process of validating a draft Flood Insurance Rate Map (FIRM) database for the following flood hazard mapping studies: Sabino & Bear Creek, Oro Valley, Southern Santa Cruz, and Rillito Watershed Base Level Engineering (BLE). Completing the draft FIRM database is a milestone that marks the completion of the collection and analysis of the project's initial engineering data. This data provides the best available calculations where flood water will collect and flow based on current conditions.

The FIRM for a community depicts the floodplain, the area that has been determined to be subject to a 1% or greater chance of flooding in any given year (over 100 years). The FIRM determines flood insurance rates and to helps the community with floodplain management. FEMA is proposing modifications to the floodplain boundaries on behalf of Pima County and the Town of Oro Valley, which will revise FIRM 04019C along the La Cholla and Mutterer/Pusch/Rooney Washes. FEMA is proposing to revise the FIRM to reflect constructed channel improvements performed by the Town of Oro Valley and Pima County.

The Town will send a letter out to all affected property owners outlining the changes, so that they are fully informed and not caught off-guard, particularly if they will now need to obtain flood insurance.

Street and Drainage Operations

- Street Crews have completed sidewalk repairs in the Canyon Shadows (1-125) Neighborhood and are now working to complete repairs in JDK Park.
- Crack Sealing (cold-applied polymer) continues in Rancho Vistoso Neighborhood, 10 parcel S, U, and V (1-215) subdivisions.
- Street Crews have also been busy with sediment removal in various areas due to monsoon storm activity.
- Townwide Right-of-Way landscape maintenance continues at various locations by Town staff, ADC crew and contractor crew as vegetation continues to be extremely active due to the significantly wet start to 2024; and now with start of the monsoon season with additional wind damage storm cleanup in various areas.

PARKS & RECREATION

ADMINISTRATION

The end of July marks the end of summer and the end of our summer camp programs for the Parks and Recreation Department. Staff held summer camp at three different locations throughout the Town.

The department also hosted a heavily attended 4th of July event at JDK Park (*photo right*). This year there were more than 10,000 people in attendance. What a great turnout!



Staff has planned for busy fall to include Friday Night Concerts, Bark in the Park, movies, multiple programs, Fall Break Camp, and our annual HalloVeen Spooktacular.

AQUATIC CENTER (OVAC)

OVAC hosted a Dive-In Movie event on July 13 (Little Mermaid) and the Youth Advisory Council Disco Night on July 27. Both events were well attended with the Dive-In Movie being a sellout!

A local resident from Girl Scout Troop #217 completed her Silver Merit Award project, in which she hosted a booth for a week at OVAC to share information about the importance of skin protection during the summer sun season.

The facility hosted the summer swim league SAAA Championships at OVAC, July 8-11, consisting of 14 teams and approximately 1,700 swimmers from the greater Oro Valley area.

Another incredibly successful Camp SPLASH season finished on July 19 with nine weeks of sold-out sessions.

OVAC was open for limited hours during the July 4th celebration with additional family space available, along with diving boards and slide. 524 individuals took advantage of this opportunity.

Oro Valley Aquatics celebrated July as the nation's official Park and Recreation Month by participating in the "Arizona Lifeguard Challenge 2024" hosted in Avondale, Ariz. The team tied for second at the competition held at the Avondale Aquatic Center.

RECREATION AND CULTURE

July started off with a bang with more than 10,000 people joining together at the 4th of July Celebration event (*photo right*). This event is the largest annual event that the department hosts and this year was extremely successful. The community turnout and staff support made this another memorable event.



Summer programming is beginning to finish up, which will lead into the return of the Fall Concert Series and Movie Series at Steam Pump Ranch.

COMMUNITY AND RECREATION CENTER (CRC)

The CRC is wrapping up another successful season of summer camps! This summer featured several different types of camps hosted at the CRC with nearly 1,400 total registrants (*photo right*). The CRC will welcome back the campers for Fall Break Camp, Oct. 7-11, which opens for registration on Aug. 1.

As summer programming concludes, the CRC will be reintroducing several fitness classes that took a summer hiatus. Staff anticipate the schedule will feature more than 90 weekly fitness classes, which will feature a robust schedule of yoga classes.

The CRC will host another Movie on the Lawn event on Aug. 17, featuring the 2022 animated family/comedy movie, Turning Red. These free community events are hosted on the backside of the facility near the driving range and begin at sunset.



PARK MAINTENANCE

August projects outside of standard core services:

Naranja Park:

- Summer field maintenance continues.
- Mowing, fertilization, and irrigation management.
- Closure of large dog park from Aug. 5-16 for replenishment of DG, installation of new French drain, grading near ramada, and organic fertilization of turf.
- Working with permitting on securing permits to begin ADA sidewalk construction at archery range.
- Remediation/earth work on field 2.
- Repair of swing on playground.

Riverfront Park:

- Summer field maintenance begins.
- Complete replacement of burnt-out lights.
- Replacement of shade cloth over large play structure.

James D. Kriegh Park:

- Summer field maintenance continues.
- Replacement of shade clothe on ramada structures in dog park.

Town Hall/Library/OVPD:

- Continued maintenance of all areas of Town Hall Campus.
- Tree trimming and removal of dead tree at OVPD.
- Replenishment of rip/rap around Sun Lion break area.

Steam Pump Ranch:

- Replenishment of decorative rock.
- Working with permitting on securing permits to begin ADA sidewalk construction.

Continued communication to Oro Valley Sports Alliance individual organizations for field maintenance and updates.

Continued clean-up of MUP and path into MUP.

Monsoon tree clean-up on-going.

VISTOSO TRAILS NATURE PRESERVE UPDATES

We will continue to share monthly updates on the progress of VTNP.

August 2024 updates:

- Through the Request for Qualifications process, the Town evaluated, selected and entered into a contract with Kimley-Horn and Associates, Inc., to carry out the next phase of the VTNP restoration project per Town Council's direction.
- Staff met with Preserve Vistoso to discuss funding opportunities and identify relevant subject matter expert contacts known to members.
- Staff met with Tucson Audubon to discuss possible funding opportunities they are aware of, as well as discuss Tucson Audubon's expertise and experience, particularly with large-scale restoration projects.
- Staff met onsite to review cart path work completed by the contractor. Some areas were observed that will be addressed by the contractor to ensure consistency.
- Staff met onsite with members of the Department of Forestry and Fire Management to discuss an existing grant that was awarded to the Town for \$20,000 to assist with the removal of invasive species.
- Storm clean-up was completed for any damaged trees causing a safety issue or blocking the trail.
- July 22, a grant application for \$200,000 was submitted to the Department of Forestry and Fire Management for the Invasive Plant Grant to restore disturbed natural areas.
- July 23, a grant application for \$300,000 was submitted to the National Fish and Wildlife Foundation for the Monarch Butterfly and Pollinators Conservation Fund to restore disturbed natural areas and pollinator habitats.

INDIGO GOLF PARTNERS

Golf Rounds for August are budgeted for 5,200 rounds at the 36-hole facility, and Pusch Ridge is budgeted for 0 rounds of golf. We are anticipating 300 rounds of disc golf in the month of August at Pusch Ridge.

As of July 16, we have 376 Full Memberships, which includes 19 Corporate Memberships. The marketing focus for August will continue to focus on full-time, monthly, and corporate memberships.

August events include weekly ladies, men's, and couples competitions. We have seven outside events scheduled for the Overlook/Sunset Room in August. We will be hosting two Celebration of Life events, Aug. 3 and 10. We will also be hosting the Heirs of the Republic and Republican Women's Club this month.

August projects include – curb and bunker edging, DG #10 tee surround, tree pruning, greens fertilizing, sodding, top-dress greens, verti-cut greens, install drainage on #6 Conquistador.

August maintenance activities include – lake edge clean up, greens fertilization, tree trimming, irrigation audit and gopher control.

Golf Rounds Report:

2023-2024 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2023	2939	2033	136	320	4446
8/31/2023	2855	1523	303	307	4988
9/30/2023	3129	1810	386	465	5790
10/31/2023	3501	2155	424	385	6465
11/30/2023	3995	2848	460	914	8217
12/31/2023	3841	3397	530	118	7886
1/31/2024	3960	3277	576	246	8059
2/29/2024	4000	3657	501	753	8911
3/31/2024	4349	4751	616	607	10323
4/30/2024	4196	4032	630	989	9847
5/31/2024	3831	3044	402	710	7987
6/30/2024	3033	2753	466	454	6706
Total Rounds	43,629	35,280	5,430	6,268	89,625

2022-2023 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2022	2478	1950	149	223	4800
8/31/2022	2643	2101	171	192	5107
9/30/2022	2829	2315	210	255	5609
10/31/2022	3149	1926	158	388	5621
11/30/2022	3175	3766	313	894	8148
12/31/2022	3135	2936	504	208	6783
1/31/2023	3792	3323	505	466	8086
2/28/2023	3247	3601	440	395	7683
3/31/2023	4626	4944	655	551	10776
4/30/2023	3707	3262	445	1063	8477
5/31/2023	3228	2407	414	421	6470
6/30/2023	2939	2093	76	320	5428
Total Rounds	38,948	34,624	4,040	5,376	82,988

2023-2024 PUSCH RIDGE GOLF ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2023	0	0	0	0	0
8/31/2023	0	0	0	0	0
9/30/2023	0	0	0	0	0
10/31/2023	59	310	17	105	491
11/30/2023	516	1792	112	462	2882
12/31/2023	362	1706	108	365	2541
1/31/2024	445	1616	106	431	2598
2/29/2024	427	1960	198	447	3032
3/31/2024	530	2417	95	401	3443
4/30/2024	346	1970	70	519	2905
5/31/2024	215	1429	48	235	1927
6/30/2024	0	0	0	0	0
Total Rounds	2,900	13,200	754	2,965	19,819

2022-2023 PUSCH RIDGE ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2022	0	0	0	0	0
8/31/2022	0	0	0	0	0
9/30/2022	0	0	0	0	0
10/31/2022	0	0	0	0	0
11/30/2022	320	1385	213	413	2331
12/31/2022	216	1232	166	217	1831
1/31/2023	279	1611	189	345	2424
2/28/2023	323	1703	146	201	2373
3/31/2023	301	2654	200	404	3559
4/30/2023	244	1774	150	303	2471
5/31/2023	124	765	132	69	1090
6/30/2023	12	86	0	182	280
Totals	1,819	11,210	1,196	2,134	16,359

WATER UTILITY

METER OPERATIONS

For the month of July, the Utility added 2 new service connections. The Utility now has a total of 21,500 service connections.

WATER CONSERVATION

For the month of July, 24 new Watersmart users were added to the water monitoring platform. The Utility now has a total of 7,819 Watersmart users.

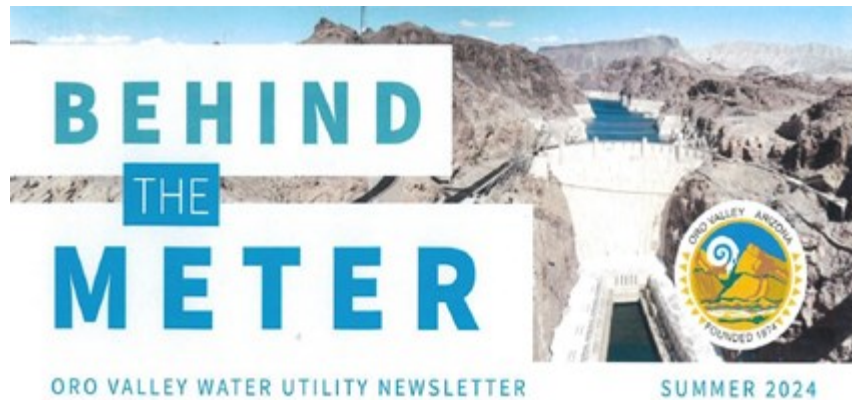
WATER UTILITY SUMMER NEWSLETTER

The Water Utility's summer newsletter was mailed to customers in July.

The summer newsletter includes information about the Utility's water resources, water management, water infrastructure, NWRDSS, water deliveries, as well as the hydrologic water cycle.

The newsletter can be found on the Water Utility's website at:

<https://www.orovalleyaz.gov/files/assets/public/v/1/documents/water-utility/btmnewsletter-summer24-web.pdf>



CIP—CAPITAL IMPROVEMENT PROGRAM

Northwest Recharge Recovery and Delivery System (NWRDRS): The NWRDRS project is composed of both partnership projects with the Town of Marana and Metro Water, as well as independent projects.

- *Independent Projects* consist of the following:
 - NWRDRS Booster Station – Approximate start: January 2025.
 - NWRDRS transmission pipeline – Approximate start: January 2025.
 - NWRDRS D-Zone blending line – 100% completed.
 - NWRDRS E-Zone discharge main at Naranja – 100% completed.
 - NWRDRS E-Zone discharge main at Tangerine – Start date: August 2024.
 - Shannon Road Reservoir & Booster Station – 95% complete.
- *Partnered Projects* consist of the following:
 - Drilling of three NWRDRS recovery wells – 100% completed.
 - Well collector pipeline – 30% complete.
 - Well equipping – Approximate start: November 2024.
 - NWRDRS Reservoir – Approximate start: August 2024.



This photo (*right*) shows a section of the nine-miles of the partnered NWRDRS pipeline that will convey recovered Central Arizona Project (CAP) water from the Lower Santa Cruz Replenishment project to the partnered Twin Peaks reservoir.

Big Wash Reservoir Rehabilitation: The Big Wash 250,000-gallon reservoir is one of two reservoirs located near the Oro Valley Marketplace. This reservoir was slated for rehabilitation in fiscal year (FY) 2023/24. Once the reservoir was drained, a closer inspection revealed the need for more extensive rehabilitation work than originally planned, pushing the project into FY 2024/25.

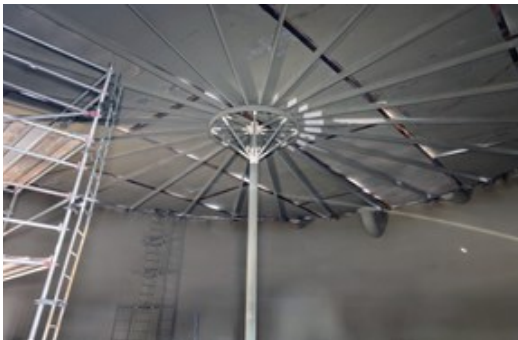


Photo left: The reservoir is shown with the new reservoir roof purlins and sheeting installed. Next steps include the completion of the welding of all the joints and the application of the protective reservoir lining.

Photo right: The existing reservoir roof purlins and sheeting were corroded and beyond repair. These structures were removed to allow for the installation of new reservoir roof purlins and sheeting.

Countryside Central Arizona Project (CAP) water wheeling station upgrade:

This month, the Water Utility completed upgrades to the Countryside CAP water wheeling station. This project increased wheeling capacity at this location from 100 gpm to 300 gpm.

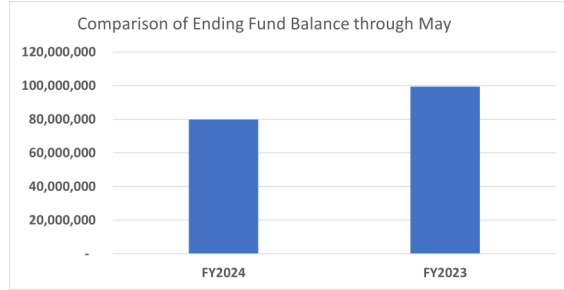
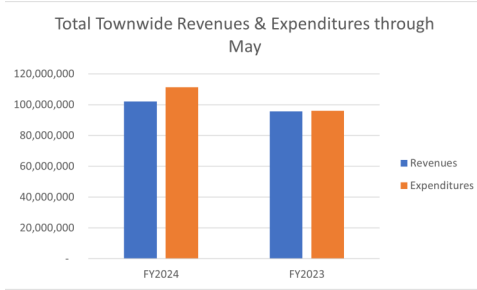
This photo (*right*) shows the Countryside CAP wheeling station. All of the instrumentation and control is powered by the sun. This upgrade will further reduce groundwater pumping by an additional 300 acre-ft. per year in the Countryside service area.



ADMINISTRATION

FINANCE

The Town continues to perform as expected from a Townwide financial perspective. Total Townwide revenues are up \$6,307,803 through May 2024, in comparison to May 2023, primarily due to increased Water Utility billings, Parks and Recreation revenues, and increased investment revenues. Meanwhile, total Townwide expenditures are greater than May 2023 by \$15,193,655. Capital is the primary driver of the increase in spending from the prior year, as it accounts for \$12,716,898 of the \$15,193,655, or 84%. Personnel and O&M also continue to outpace last year’s outflows through May. Total estimated Townwide Fund Balances through May 2024 are \$79,888,604, which is about \$9.3 million less than the Town carried into the fiscal year. This reduction in fund balance is primarily a function of the large capital projects being executed and the continued spenddown of ARPA and Parks and Recreation Bond monies.



TOWN MANAGER’S OFFICE

Ask OV Top Inquiries: June 22 – July 26, 2024

Non-Municipal	6
Park Facilities	5
Election Inquiries	4
Naranja Park	6

OV Peak Performance

In support of the FY 23/24 - FY 24/25 Council Strategic Plan’s objective 6.2.2 (Strengthen the Town’s continuous improvement acumen by developing Lean Six Sigma skills among Town employees) and the Town’s Peak Performance program, one new staff member has completed training and earned their Lean Six Sigma Yellow Belt, while another new staff member has completed training and earned their Lean Six Sigma Green Belt.

Congratulations to the Town’s newest Yellow Belt: Vincent Pieper, Paralegal I

Congratulations to the Town’s newest Green Belt: Holly Preston, Permit Technician

OV Youth Advisory Council (YAC)

The OV Youth Advisory Council hosted their second Summer Dive-In event of the summer in July, creating an evening filled with excitement and fun for everyone. This time, instead of screening a movie, the event featured a variety of engaging games and music that kept the energy high and spirits soaring. Additionally, the YAC hosted a voter registration booth for those who will be 18 years of age by the General Election.

Emergency Management and Safety

In support of the FY 23/24 - FY 24/25 Council Strategic Plan’s objective 6.3.3 (Foster and promote a safe and engaging culture), safety training for all employees currently stands at an 85% completion rate. These important trainings (Fire Prevention, Chemical Safety and Hazard Recognition) are accomplished through a hybrid of online and in-person training platforms in order to meet the specific training needs of the different Town departments. Moving forward, targeted Town staff will take refresher trainings in Bloodborne Pathogens (an OSHA requirement), as well as Defensive Driving, as determined by Town policy and procedure.

OV Mental Health First Aid Training

The Town of Oro Valley’s Mental Health First Aid (MHFA) program has officially launched and by the end of September, more than 50 employees will be certified as Mental Health First Aiders. One in five adults live with mental illness and the average person spends a third of their life at work, so promoting mental health literacy and awareness can help us identify when a fellow coworker is struggling and how to realistically support them in a healthy way. MHFA is an evidence-based training that teaches individuals how to identify, understand and respond to signs of mental illness and substance use disorders in both crisis and non-crisis situations. It provides individuals with an action plan and ways of discussing mental health in a non-stigmatizing way.

This program was created in collaboration across the TMO, HR, ELT, and the Wellness Committee.

GRANT AND CONGRESSIONAL FUNDING OPPORTUNITIES



Awarded, requested, evaluated, and denied grant and congressional funding opportunities for the fiscal year of 2024/2025 (July 1, 2024 — June 30, 2025):

Town Project	Funding Source	Grant/Congressional Program	Amount	Submission Date	Response Date	Status
Quarterly Vehicle Lift Preventative Maintenance	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$1,182	April-22	July-24	Awarded
Quarterly Vehicle Safety Preventative Maintenance	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$3,107	April-22	July-24	Awarded
Quarterly In-Vehicle Cameras	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$13	April-22	July-24	Awarded
La Cañada Bridge at Cañada del Oro Wash	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$7,221,256	March-24	Waiting	Requested
Officer Safety Plan	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$800,000	March-24	Waiting	Requested
Future Police Station (Design)	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$3,000,000	March-24	Waiting	Requested
Town of Oro Valley Bridge Repair	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$7,000,000	March-24	Waiting	Requested
Proctor Leiber House Historic Building Condition Assessment	Arizona State Parks & Trails	AZ State Parks & Trails Heritage Fund Historic Preservation Grant	\$30,000	May-24	July-24	Awarded
Naranja Park Archery Range Shade Structure	Arizona Game & Fish Commission	Shooting Range Development Grant	\$25,988	May-24	July-24	Awarded
Vistoso Trails Nature Preserve – Restoration of Disturbed Natural Areas	Department of Forestry and Fire Management	Invasive Plant Grants	\$200,000	July-24	Waiting	Requested
Vistoso Trails Nature Preserve – Restoration of Monarch Habitat	National Fish and Wildlife Foundation	Monarch Butterfly and Pollinators Conservation Fund	\$300,000	July-24	Waiting	Requested

INNOVATION AND TECHNOLOGY

The Town of Oro Valley has been working with the State of Arizona Department of Homeland Security to deploy Tanium, a hardware and software management system. This software will allow IT to scan Town computers for known vulnerabilities, as published by CISA (Cybersecurity and Infrastructure Security Agency). IT will remediate those vulnerabilities using Tanium's patch management capabilities. IT is diligently working to deploy this software by department and is actively working to eliminate critical vulnerabilities.

COMMUNICATIONS AND MARKETING

July Productions

50TH ANNIVERSARY

50th Anniversary Explorer print ad (local business highlight)

PRESS RELEASES

[Town of Oro Valley receives \\$685K for Honeybee Wash Bridge repairs](#)

VIDEOS

[Communications and Marketing Behind the Scenes](#)

[Emergency Management Podcast Promotion](#)

UA Tech Parks Anniversary Message featuring the Mayor

[Historical Society Oral History Videos:](#)

- [Dick Eggerding](#)
- [Dick Johnson](#)
- [Barbara McIntyre](#)
- [Roxy Reidy](#)

PODCASTS

[What's Happening in Parks and Recreation in Aug 2024](#)

[This is Oro Valley Podcast: Greater Oro Valley Chamber of Commerce](#)

PUBLICATIONS & GRAPHIC DESIGN

Vista Newsletter ([Aug/Sept 2024](#))

This Month in Parks & Recreation Bear Essentials print ad

This Month in Parks & Recreation Explorer print ad

Movies on the Lawn Explorer print ad



AUGUST PROGRAMS & EVENTS

PARENTS NIGHT OUT AT STEAM PUMP RANCH
Friday, August 16 | 6 - 10 p.m. | Ages: 5 - 12 | Cost: \$20
 Steam Pump Ranch, 10901 N. Oracle Rd.

Drop off your kids at Steam Pump Ranch and go enjoy your evening! Kids will spend time creating crafts, playing games, and watching a movie. Food and snacks provided. Registration is required. Scan the QR code to register or visit [playov.com](#)

MOVIE ON THE LAWN: TURNING RED
Saturday, August 17 | 7:30 - 10 p.m. | All ages | Cost: Free
 Oro Valley Community & Recreation Center, 10555 N. La Cañada Dr.
 Join us for a family-friendly movie night! The movie *Turning Red* will be shown near the golf driving range and will begin shortly after sundown. The next Movie on the Lawn event will be held Sept. 14, featuring *Teenage Mutant Ninja Turtles: Mutant Mayhem*.

OVParksandRec
 Questions? Call Oro Valley Parks & Recreation at 520-229-5050

