

TOWN MANAGER'S

EXECUTIVE REPORT

Town of Oro Valley | December 2024

TO COUNCIL



Happy Holidays! As the year draws to a close, I want to extend warm holiday wishes to you and your loved ones. Thank you for making Oro Valley such a special place to live, work, and play!

Celebrating Oro Valley's Golden Year

2024 marked the Town's 50th Anniversary, a year-long celebration made possible by the collaboration of local businesses, sponsors, partners, Town staff, and residents. Highlights included a parade, community celebration event, tree planting, historical timeline, and the "50 Businesses for 50 Years" shop local program. Visit OVAZ.gov under the "50th Anniversary" tab to explore more 50th content from this year!

As we wrap up 2024, the Town of Oro Valley celebrates a solid year of community engagement and exciting projects. Here are a few ongoing projects and key milestones:

Community Highlights & Engagement Opportunities

State of the Town Address now available online: Mayor Joe Winfield delivered his sixth State of the Town on Oct. 31, reflecting on key successes, the Town's 50th anniversary, and plans for the future. Watch the address at OVAZ.gov by searching "State of the Town."

OV's Path Forward: Resident Working Groups for the Town's 10-year community action plan will begin meeting in January, with most sessions held online. Sign up at OVPathForward.com to join.

Explore OV App: Discover local attractions, dining, and events through the new Explore OV app. Download it from the [Apple App Store](https://www.apple.com/app-store) or [Google Play](https://www.google.com/play), and visit OVAZ.gov for details.



Project Milestones & Ongoing Construction

Community & Recreation Center upgrades: Accessibility improvements, including a new elevator and modified entryway, are progressing. Completion remains on track for early 2025.

Town Court Expansion progress: Phase 1 is complete, adding attorney meeting rooms, a jury deliberation room, and public restrooms. Phase 2, focusing on the main lobby and front desk, began in October. Phase 3 is planned to start in January, with full project completion expected by late spring 2025.

Steam Pump Ranch Shade Structure: Construction is underway of this upgraded shade structure featuring lights, misters, and electrical outlets. Completion is expected by early 2025, benefiting Farmers Market visitors, summer campers, and event attendees.

La Cañada Drive Roadwork: Improvements between Lambert Lane and Rancho Verde Drive were completed in November. Crews will return Dec. 16 for final markings.



Thank you! to our community for a successful and memorable 2024. Together, we've made significant strides, and I look forward to building an even brighter future for OV in the year ahead.

Holiday closures: Town offices will be closed for Christmas, Dec. 24-25, and New Year's, Dec. 31-Jan. 1.

Best regards,

Jeff Wilkins,
Town Manager

Inside

Police Department.....	2
Community and Economic Development.....	3
Public Works.....	9
Parks and Recreation.....	13
Water Utility.....	16
Administration.....	18

POLICE DEPARTMENT

CASES AND STATISTICS

Case 1

On Nov. 15, OVPD responded to a motorcycle vs pickup truck collision at Oracle and Magee. The motorcycle rider was transported to the hospital with serious injuries. OVPD is still investigating the cause of the collision.

Case 2

OVPD patrol officers, the Community Action Team (CAT) and K-9 responded to a residence for a report of an assault with a knife. The reporting party advised that her brother had taken a knife and threatened to kill her children. The female reporting party and her children were able to exit the residence prior to officers arriving. Officers on scene observed signs that the suspect was still in the residence and set up containment. With the victims safely out of the residence, officers were able to use time and tactics to convince the suspect to exit and was taken into custody without incident after about 15 minutes.

Case 3

On Nov. 21, officers responded to an apartment on Oracle Road for a reported domestic violence (DV) incident, after 911 calls reported that a female was walking in the parking lot of the complex with torn clothes and blood on her face. The investigation led to the arrest of a male for felony DV due to the extent of injuries sustained by the victim.

Statistics/Information

On Nov. 8, OVPD was advised that the Arizona Department of Homeland Security (AZDOHS) had reported their findings from an audit conducted regarding the Stonegarden grant funds. The monitoring report found that OVPD was in full compliance with the program and the financial reporting requirements.

SPECIAL EVENTS

Marcia Kunze retired after serving the community for nearly 30 years. Many from the Town came to wish her well in her retirement and to thank her for her many years with OVPD. Her warm smile and friendly personality will be missed by those who visit the reception area of the department.



COMMUNITY INVOLVEMENT



On Nov. 21, OVPD School Resource Officer (SRO) Monique Dudley and members of the OVPD partnered with the Pima County Bicycle and Pedestrian Safety and Education Program (Ignacio Rivera) to host a bicycle rodeo at Painted Sky Elementary. The target audience was third grade students who possessed a wide and diverse skill level. The purpose of the bicycle rodeo was to teach basic cycling skills while promoting rules of the road. More than 65 students participated.



REGIONAL SUPPORT



OVPD Wellness K-9 Ari and her handler Darren have become a certified therapy dog team through First Responder Therapy Dogs (FRTD). FRTD is a non-profit organization that matches Therapy Dog Teams with first responders that have experienced a critical incident or major traumatic event. Teams are prepared for the unique aspects of the first responder culture. The team was recently deployed to another local school in the region for a student death.

BONUS INFORMATION

An article on Entrepreneur.com listed Oro Valley as number 1 in the list of wealthiest and safest places to retire.

The article can be found here: <https://www.entrepreneur.com/living/the-wealthiest-and-safest-places-to-retire-in-the-us/483282>

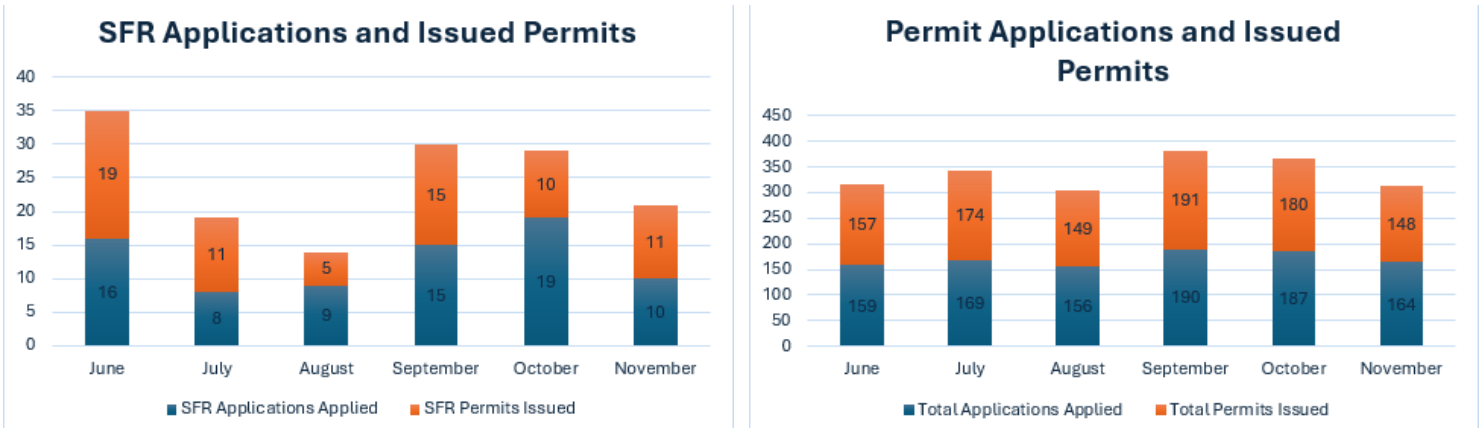
COMMUNITY AND ECONOMIC DEVELOPMENT

STATISTICS

Single Family Residential (SFR) Activity – 11 new SFR permits were issued during the month of November, compared to 10 SFR permits issued in October. Year to date (YTD), 153 SFR permits have been issued since the beginning of the year, compared to 115 issued during the same period in 2023.

Permitting Activity – 148 total permits were issued during the month of November, compared to 180 permits issued in October. YTD, 1,925 total permits have been issued since the beginning of the year, compared to 2,223 during the same period in 2023.

Below are charts showing overall activity for the last six months:



PERMITTING MAJOR ACTIVITY

New Businesses

- Cicada at Oro Valley Extra Space Storage Executive Suites – 9255 N. Oracle Road, #155 (TI Permit issued)
- Dorrton Marketing at Oro Valley Extra Space Storage Executive Suites – 9255 N. Oracle Road, #125 (TI Permit issued)
- Oranju at Entrada de Oro Plaza – 7969 N. Oracle Road (TI Permit applied)
- Pain Institute of Southern Arizona Clinic at Oracle Vista Centre – 365 E. Linda Vista Boulevard (TI Permit issued)
- Pain Institute of Southern Arizona Surgery Center at Oracle Vista Centre – 365 E. Linda Vista Boulevard (TI Permit issued)
- Red Light Method at Plaza Escondido – 7980 N. Oracle Road, #110 (TI Permit applied)
- Transformative Optics at Oro Valley Extra Space Storage Executive Suites – 9255 N. Oracle Road, #135 (TI Permit issued)
- Vantage West at Retail Shops at Canada Hills - 11165 N. La Cañada Drive, #175 (TI Permit applied)
- Workout Anytime at Oro Valley Marketplace – 11975 N. Oracle Road (TI Permit applied)

Other Permits

- Magistrate Court Sally Port Expansion at Town of Oro Valley – 11000 N. La Cañada Drive (Building Permit issued)
- Water Harvest Way at Oro Valley Marketplace Pedestrian Improvements (Type 2 Grading Permit applied)

NEW DEVELOPMENT

Economic Development and New Projects

Oro Valley was included in state-wide searches by two prospective businesses in the month of November. The Town was unable to meet the minimum requirements of the projects for the listed reasons:

- Project 1: 30 - 50 acres
- Project 2: 600 acres

MEETINGS & OTHER NEWS

Planning & Zoning Commission

On Nov. 12, the Planning and Zoning (P&Z) Commission approved the proposed model home architecture within the upcoming Rivers Edge (Lots 121-141) residential subdivision, located on the northwest corner of Lambert Lane and Shore Cliff Drive.

The proposed design from Richmond American Homes features a blended Southwestern architecture style featuring Modern Ranch and Spanish expressions. Town Council approved the Final Conceptual Plan in March 2019 and the Final Plat in June 2022. Additional information on the project is available on OVprojects.com.



On Nov. 12, the P&Z Commission voted to recommend approval of a proposed Zoning Code Amendment to reflect recent state law changes related to rezoning applications. Additional information is available on OVprojects.com.

On Nov. 12, the P&Z Commission recommended endorsement of the community's draft vision and guiding principles for the next 10-year action plan, known as OV's Path Forward. Additional information is available on OVPathForward.com.

On Nov. 12, the P&Z Commission recommended approval of a proposed Zoning Code Amendment related to Accessory Dwelling Units and recent state law changes. Additional information is available on OVprojects.com.

On Dec. 3, the P&Z Commission recommended approval of the commercial architecture for a new Extra Space Storage facility on the southeast corner of Hardy Drive and Oracle Road. The architecture includes a remodel of the existing main office, as well as a new 51,700 square foot facility to be constructed per the Tentative Development Plan approved by Town Council. Additional information is available on OVprojects.com.



On Dec. 3, the P&Z Commission recommended approval of a general plan amendment and rezoning application to enable a 31-lot residential subdivision on 35 acres at the southwest corner of Moore Road and La Cañada Drive. Additional information is available on OVprojects.com.

On Dec. 3, the annual progress report for the community's current 10-year action plan, known as *Your Voice, Our Future*, was presented to the P&Z Commission. This annual report is not only required by state law but also reflects how the 10-year plan leads to real results in the community. Everyone's voice is needed to continue building the next 10-year plan. Learn more and join this important effort on OVPathForward.com.

Town Council

On Nov. 20, Town Council approved a proposed Zoning Code Amendment to change allowances for stand-alone vehicle storage facilities from a Permitted Use to a Conditional Use, and clarify existing standards and associated use requirements. Additional information is available on OVprojects.com.

On Dec. 4, Town Council approved a proposed Zoning Code Amendment to reflect recent state law changes related to rezoning applications. Additional information is available on OVprojects.com.

On Dec. 4, Town Council approved a proposed Zoning Code Amendment to reflect recent state law changes related to Accessory Dwelling Units. Additional information is available on OVprojects.com.

On Dec. 4, the community's draft vision and guiding principles for *OV's Path Forward* were presented to Town Council for endorsement and use by Resident Working Groups. Acceptance of the drafts marks the end of Phase 1 of this important effort, and allows residents to continue building the plan over the next year. More information about the process and ways for residents to get involved are available on OVPathForward.com.

Neighborhood Meetings

On Nov. 18, a neighborhood meeting was held for a General Plan Amendment and rezoning application to enable a 31-lot residential subdivision on 35 acres at the southwest corner of Moore Road and La Cañada Drive. Additional information is available on OVprojects.com.

On Dec. 12, a neighborhood meeting will be held for the Oro Valley Church of the Nazarene (OVCN), which is seeking P&Z Commission approval of a height increase for a sanctuary between the existing facilities and CDO High School, northeast of the Calle Buena Vista and Calle Concordia intersection. Additional information is available on OVprojects.com.



BUSINESS RETENTION/EXPANSION AND MARKETING

New Businesses

In November, business licenses were issued to new businesses in the following locations: two store-fronts, six home-based, three in shared spaces, and two in intelligent offices (physical location that a business owner can use for package and mail delivery, meetings and other business-related functions).

Completed Projects (Certificate of Occupancy Issued)

- 1st Order Compounding Pharmacy; 7225 N. Oracle Road #104
- 2nd Haus Salon; 7225 N. Oracle Road #108
- Cicada Goods; 9255 N. Oracle Road #155
- David J Friedman MD PC: Your Opportunity for Better Immunity; 1521 E. Tangerine Road #225
- Dorrn Marketing, LLC; 9255 N. Oracle Road #125
- Extra Space Storage #3611; 11061 N. Oracle Road
- Pusch Ridge Automotive; 8040 N. Oracle Road (COO for tenant improvements)
- Roche Tissue Diagnostics LSNT Lab; 2090 N. Innovation Park Drive
- See's Candies; 7856 N. Oracle Road

Business Changes

- Fishkind, Bakewell, Maltzman & Hunter Eye Care & Surgery Center at 10425 N. Oracle Road #135, has a new name: Oracle Eye Physicians & Surgeons.
- Sonkissed Kitchen and Gardens, a farm-to-table restaurant, is now open in the lobby of LA Fitness at 8850 N. Oracle Road.

Making Connections

- Six businesses were visited by Mayor Winfield and Town staff during November.
- The Town also cohosted two events in Council Chambers:



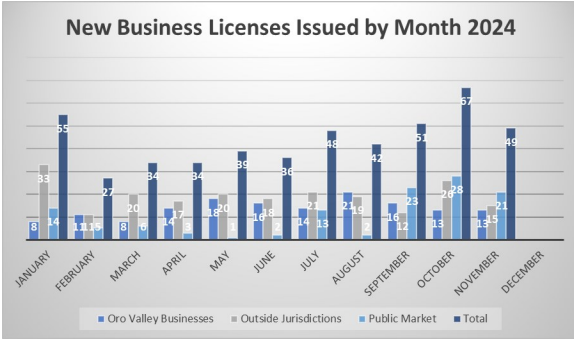
Retail Theft Roundtable (photo above): In coordination with the Oro Valley Chamber of Commerce, OVPD presented information about things businesses can do to discourage retail theft.



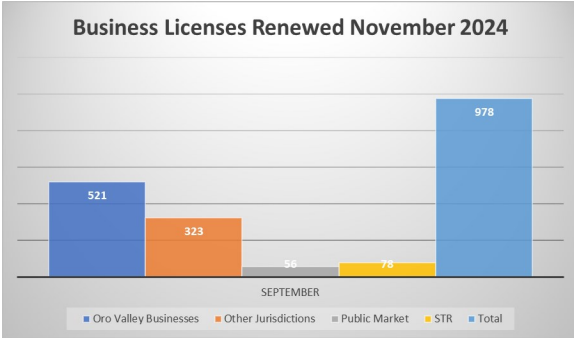
Marketing Mastery for Startups & Small Businesses (photo above): The Town sponsored this class which was presented by Startup Tucson and is the second of four classes being offered during FY24-25.

OTHER NEWS

Business Licensing Statistics

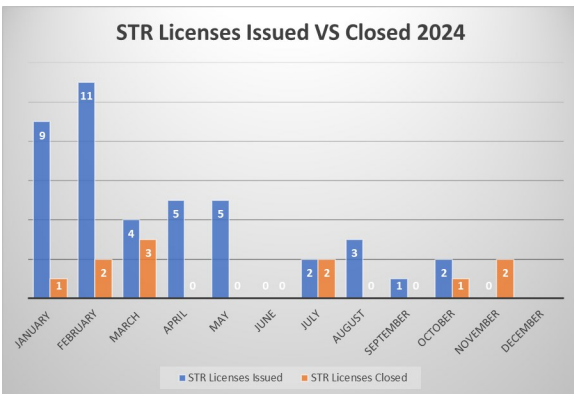


Please note that these business licensing *charts* reflect all businesses inside and outside of Oro Valley.



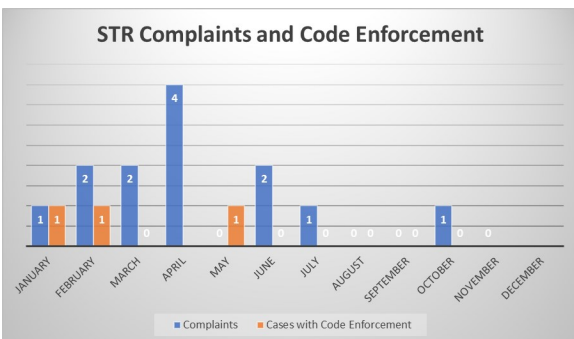
Please note that these business closure *numbers* reflect all businesses inside and outside of Oro Valley, for all business types and reasons for closure.

Short Term Rentals (STR) Statistics



Key Statistics:

- 65.58% of STRs are Single Family Residences
- 96.18% of these are for the entire dwelling.



Nature of Complaints: 0 complaints in November 2024

OTHER NEWS

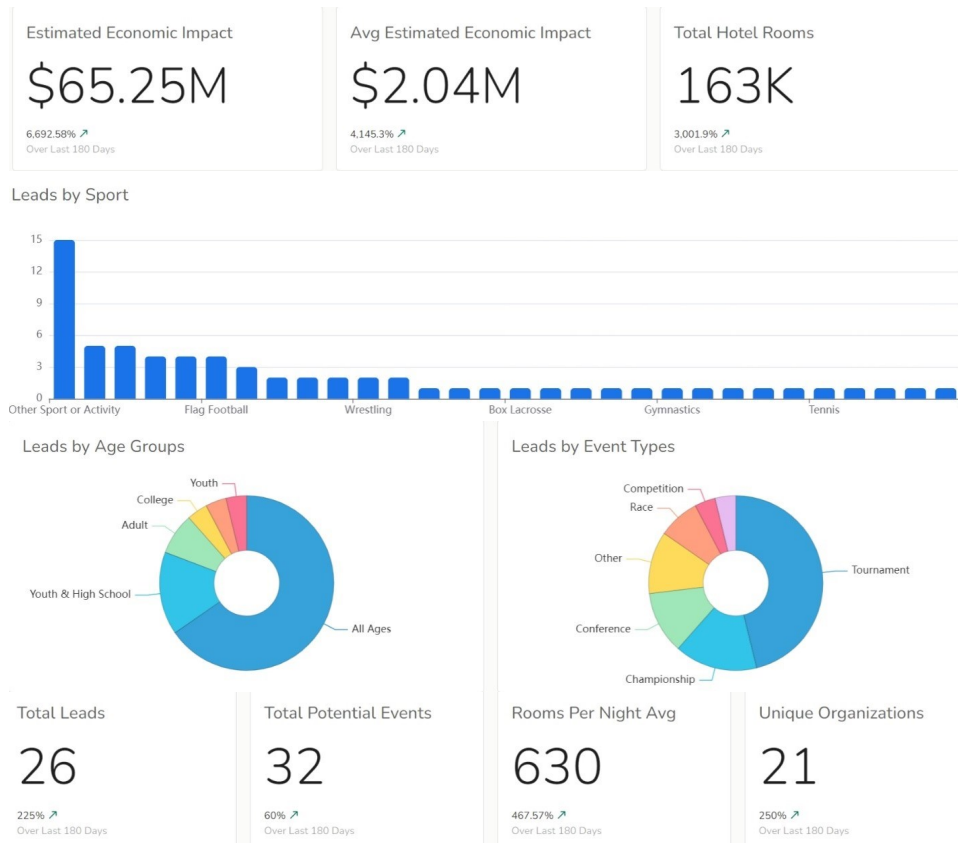
Tourism

- Economic Development (Ec Dev) staff held a joint tourism strategy meeting with the Town of Marana on Nov. 5 to discuss how we can work together on future events and bring events and visitors to both towns.
- Ec Dev staff held a pre-proposal meeting with vendors responding to the Leisure Tourism Marketing Request for Proposal (RFP) to answer questions they had.
- Ec Dev staff received four responses to our Leisure Tourism Marketing RFP.
- Ec Dev staff attended the Lyla Sage book signing event held by Stack's Book Club at Steam Pump Ranch, where we showcased the Town of Oro Valley and the new Explore OV app at our booth.
- Ec Dev staff met with Marco from the Tucson Bicycle Classic as well as Mike Kleinberg from the OVPD to finalize the bike route and traffic control plan.
- Ec Dev staff held a meeting with Matt Jankowski on the Parks & Recreation team and two members of FC Tucson to discuss the possibility of having some of our fields at Naranja Park used for Major League Soccer (MLS) training. Discussions are continuing.
- Ec Dev staff met with Ann Vandehey, the new Director of Sales for the El Conquistador, to discuss how we can work together to assist them in their efforts to win bids for corporate meetings and events.
- Ec Dev staff met with Shelby Francom, General Manager of the El Conquistador, and John Ault, General Manager of the Westward Look. This is a monthly call we have with them.

Explore OV App Analytics



Pursuing Sports Leads Through PlayEasy



PLANNING PROJECT HIGHLIGHTS

OV's Path Forward

On Dec. 4, the community's draft vision and guiding principles for OV's Path Forward were presented to Town Council. Town Council acceptance signifies the framework is ready for use by resident working groups to continue building the plan over the next year. More information about the process and ways for residents to get involved are available on OVPathForward.com.



OTHER NEWS

Code Compliance

On Nov. 20, political signs were required to be removed from the right of ways, per state law. On Nov. 21, a sweep yielded 21 political signs. The candidate offices were contacted and provided information on removal and location for retrieval. In addition to removal of political signs, 69 business signs and random rebar was removed from the right of ways throughout the Town.

Trails Master Plan

Efforts are underway for the Trails Master Plan (TMP) project:

- Staff is assembling existing condition information to outline quantitative data on trails, trailheads, and destinations, as well as trail access research, in preparation for the upcoming Community Outreach phase.
- Kimley-Horn, a local consultant firm, was recently awarded a Request for Proposal (RFP) to provide staff with technical assistance in developing the plan.
- Input from residents and stakeholders will be at the core of the TMP to help identify trail system improvements and connectivity opportunities to destinations, parks, and regional trail systems.
- Outreach efforts will begin in January in conjunction with OV's Path Forward community engagement activities.
- Comments and feedback collected will be integral to the development of the plan throughout the project phases.

PUBLIC WORKS

GENERAL PROJECTS UPDATES

Community and Recreation Center Entryway and Elevator

Much of the paving and interior stairway work has been completed. Elevator installation is still delayed until January due to installer availability. The contractor is pressing the installer to improve that timeline.



Oro Valley Town Court Expansion

Construction continues, on schedule. The project team completed phase 1 for the construction of the south portion of the new expansion. Court is now being held using the new entrance and with a temporary x-ray machine and security into the Court room. During non-court days (all but four per month), the Court will be conducting business from the Community and Economic Development (CED) building front counter. The exterior work is progressing well with windows now complete. Work has started in earnest on phase 2, with demolition of the old interior. The exterior work is starting with the placement of the slab in front of the new main entry into the lobby. The old entry doors will be the location of the new counter, separating the lobby from the interior office space for Court staff. Construction is proceeding per plans, and schedule is on track for completion in late spring 2025.



Ramada at Steam Pump Ranch

The ramada contractor is scheduled to start Dec. 16, 2024, and finish by late January 2025. Town personnel are currently seeking bid proposals for electrical and mister systems, which will begin construction after the ramada structure has been completed.

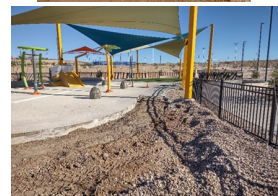
Valley Vista Subsidence Issues

Now that the right of way work is complete, staff is working on a street warranty agreement with Pulte Homes to ensure workmanship and structural integrity before the final bonds can be released and the public roads be accepted for public maintenance.

Naranja Park

We appreciate our contractors, Haydon and Cimarron Circle, for continuing to work together to make a quality amenity for the Town.

- **Landscaping & Site Vegetation:** We are in the process of replanting more than 55 cacti at Naranja Park (*photo*), relocated from the Shannon Road water line work south of Tangerine Road. With cooperation between the OV Water Utility and the Parks Department, Naranja Park will receive these cacti, which are being placed by 520 Cactus Movers along the east side of Musette Drive.
- **Splash Pad:** Now that it has been shut down for the winter, is being modified for enhanced operation. This work will correct the drainage issue that was allowing water to spill off the pad. The demolition is complete, and Haydon Construction will be extending the edge of the pad outward five feet to limit water loss (*photo*). The sidewalk will then be constructed around the new pad expansion.



680 Fueling Upgrade Project

At present, we intend to phase the project to complete the fuel infrastructure improvements first, followed by design and construction of the fuel truck turnaround later (*photo*). A meeting was held with the concerned neighbors at which the alternative fuel truck turnaround was presented. There were no objections to the revised layout that contained circulation onsite and utilized the existing driveway on Calle Concordia as the sole fuel truck ingress/egress point.

STREET OPERATIONS

- Street crews are working on various erosion control projects in the Shadow Mountain Estates East subdivision as well as in the Rancho Catalina (107-221) subdivision.
- Hot applied (winter) crack sealing surface treatments are in full swing, and crews are currently working in the Sun City Vistoso Unit 6 (1-267) subdivision.
- Townwide post-monsoon sweeping of all town arterial, collector, and residential streets also continues.
- Townwide right-of-way landscape maintenance continues to keep Town staff, ADC crews, and Town contractor crews continuously busy as vegetation remains active.
- Crews have completed a much-needed sidewalk extension in the north parking lot of James D. Kriegh Park, from the east handicap access ramp to the new northside JDK restrooms (*photos below*); in addition to completing repairs to various sidewalks in the Sun City Vistoso Unit 3 (1-493) and Unit 10 (1-113) subdivisions, as well as in the Monterra Hills (1-187), and the Copper Ridge II (1-49) subdivisions.



ENGINEERING

La Cañada Drive Mill and Fill from Lambert Lane to Rancho Verde

ISX contractor completed the work on Nov. 15, but will return Dec. 16 to restripe and place raised pavement markers.

Magee Road Mill and Fill from SR77 to Northern Avenue

This project was advertised in early November with the bid opening scheduled for Dec. 3. We anticipate starting construction in January 2025.

Tangerine Road & First Avenue and Tangerine Road & La Cañada Drive Traffic Yellow Arrows Signals

Design is complete. Advertise on Nov. 12, with construction starting in February of 2025.

Naranja Multi-Use Path from La Cañada Drive to First Avenue

Design is at Stage IV. We tentatively plan to advertise this project in February 2025 with construction anticipated in May 2025.

Admin/Adopt-A-Road Updates

- 5 reminder emails – were sent to sponsors to schedule a clean-up event and/or renew/retire membership.
- 0 – sponsors were excused from scheduling clean-up events (flexible for summer)
- 7 – completed sponsor clean-ups
- 8 – trash pick-ups by Engineering
- 0 – new application(s)
- 0 – renewing sponsorship(s)
- 1 – retired sponsor: Angelo Dipuma, in honor of the Robertiello Family
- 1 – segment becoming available: Lambert Lane, south side between Calle Mira Mesa to First Ave

ENGINEERING

Pavement Preservation

- *Phase 1:* Contractor: VSSI; Treatment: Cape Seal; Schedule: Completed; Location: various subdivisions
- *Phase 2:* Contractor: KE&G; Treatment: Liquid Road; Schedule: Ongoing; Location: various subdivisions
- *Phase 3:* Contractor: Sunland Asphalt; Treatment: TMMSS; Schedule: Ongoing, to finish by April 2025; Location: various subdivisions
- *Phase 4:* Contractor: Empire Paving; Treatment: Polymer Modified Master; Schedule: Ongoing; Location: Multi-use paths
- *Phase 5:* Contractor: Holbrook Asphalt; Treatment: HA5; Schedule: Completed; Location: various subdivisions
- *Phase 6:* Contractor: TBD; Treatment: HA5; Schedule: Bid in 2025; Location: Honeybee parking lot and MOC Transit/Water parking lot
- *Phase 7:* Contractor: Holbrook Asphalt; Treatment: HA5; Schedule: Completed; Location: Naranja Multi-Use Path from Shannon Road to Copper Creek Drive
- *Phase 8 (Non-Roadways):* Contractor: TBD; Treatment: TBD; Schedule: Bid in 2025; Location: Community Center parking lot

Pavement Markings

The curb along Moore Loop was painted red, 350 feet east of Rancho Vistoso Blvd., to enhance the no parking condition. “No Parking” signs were installed earlier this year.

Sidewalk Program

We continue inspecting and entering data into Cartegraph. Town staff inspected the sidewalk conditions in the following subdivisions (*photo*): Verde Ranch, Ironwood Ranch, and La Cholla States; Canyon Shadows, Copper Ridge, and Mira Vista; Ramos Pass, Rivers Edge, and Copper Creek. We anticipate awarding a contract to Precision Concrete Cutters to grind/cut multiple sidewalks in January 2025.



Traffic Signals

The GridSmart Count equipment was set up at Rancho Vistoso Blvd. at Woodshade Park, and then on Hanley Blvd.

TRANSIT

In the past, we have spoken about our new scheduling program module, TripSpark’s Passenger Portal with Delegates. Passenger Portal allows our cliental to reserve their ride, view all their future rides, and see the bus approach on the day of the ride. They can do this without calling in to our office, 24 hours a day. The Delegates piece of this allows an assisted living location to do the same for their residents, parents can also use this for their children, and regionally, other service providers can use this for their riders that come into Oro Valley. This saves time and provides better accuracy for both the rider and Town staff in the office.

The Passenger Portal first opened in Aug. 2023. We advertised this new option in the Oro Valley Vista newsletter (Sep/Oct 2023 issue), the NW Explorer newspaper (Aug. 30, 2023), and KGUN9 also spoke about it on a newscast (Aug. 22, 2023). At the end of Aug. 2023, we had our training classes for the public at the Oro Valley Library.

In October 2023, we had 192 trips from Passenger Portal. In October 2024, we had 1,157 trips. To date, more than 9,900 trips have been reserved using this Passenger Portal system. Many staff hours have been saved from being on the phone and inputting reservations into the scheduling software. Our riders can input their reservation at any time and see it immediately, making sure it’s input just the way they need it.

The Delegates piece was implemented in April 2024. Currently, we have three (3) Delegate groups with 24 passengers, and five families with 11 passengers utilizing this program.

The Oro Valley Sun Shuttle continues to excel with new ridership records, year-over-year! FY25 is trending to be the next record, of more than 70k trips. For the first time, we’ve been over 6,000 trips in a single month. In Oct. 2024, Transit recorded a new record of 6,134 trips! Our increase in service has not diminished the accolades that continue to come in. In Nov. 2024, a rider wrote a nice letter to the Town Manager thanking us for the service that Oro Valley provides. Our compliment board, that hangs in the Transit office, is completely full of notes and letters from our riders (so much so that a bigger board had to be ordered).

STORMWATER UTILITY

Town of Oro Valley MS4 Arizona Department of Environmental Quality Audit

The Arizona Department of Environmental Quality (ADEQ) conducted a 5-year audit of Oro Valley's MS4 Program, which is mandated by federal law and Arizona's stormwater discharge regulations. The last audit was conducted in 2019. Field observations were conducted at four sites in Oro Valley, including an active construction site, a finished construction site, a municipal site, and one of the MS4 outfall sites. The active construction site was La Posada, while the completed sites included the Saguaro Viejos East Subdivision, the Town of Oro Valley Public Works Operations Facility at 680 W. Calle Concordia, and one of the Town's MS4 outfalls. The results will be presented at the Stormwater Utility Commission meeting on Jan. 16, 2025.



Recognition of Outgoing Stormwater Utility Commissioner Gary Mattson

Dr. Gary Mattson has served as a Commissioner with the Stormwater Utility Commission (SWUC) in OV for four years. He has been a dedicated public servant, contributing to cost-effective infrastructure maintenance and distribution. Dr. Mattson, a professor of Public Administration and Community and Regional Planning, has gained experience from his years as a Life Member and Charter Member of the American Institute of Certified Planners (AICP). As his term ends, Dr. Mattson will be missed as a vital member of the SWUC. The community is invited to express gratitude and bid farewell to Gary Mattson for his contributions.

Town of Oro Valley MS4 Compliance Schedule, First Quarter Report

Oro Valley's Stormwater Management Program and Annual Report to the Arizona Department of Environmental Quality (ADEQ) include the Minimum Control Measures (MCMs) for managing and controlling stormwater runoff from the Town's MS4. Each MCM has a set implementation date, frequency, measurable goals, and accountable departments. The report covers the first quarter of the Annual Reporting Period for 2024-2025 (July 1 to June 30). The report shows that the Stormwater Utility is up to date and has met its quarterly goals for implementing ongoing and continuous best management practices. The report's goal is to keep stakeholders informed about project completion and ensure Stormwater Utility's effectiveness in addressing stormwater runoff quality.

Annual Stormwater Utility Rate Analysis Recommendation

The Stormwater Utility Commission (SWUC) has proposed a one-time rate increase of \$2.00 per month for each equivalent residential unit for FY 25/26, to address the expenses associated with stormwater management and capital improvements. The existing monthly rate of \$4.50 per Equivalent Residential Unit (ERU) does not adequately cover these costs, based on a review of current revenue and expenditures. The increase will support operational and capital improvement program initiatives to address the Town's drainage needs. The suggestion follows a year of budget evaluation and the necessity to raise the fee to better align with community expectations. The SWUC approved the Stormwater Rate Analysis, proposing a \$2.00/ERU increase for Fiscal Year 2026. This motion provides the path for staff to move the rate increase forward to the Mayor and Council for consideration and request authorization to post a Notice of Intent to raise the base rate. Staff anticipates presenting the rate analysis to Mayor and Council in March 2025.

FLEET & FACILITIES

Facilities Projects and Tasks:

- *680 outbuilding electrification and EV charger circuit (photos):* This project is complete.



- *Community and Recreation Center, Golf Maintenance Septic to Sewer Connection:* Construction documents have been approved by Pima County and are now under review by TOV. We expect to begin construction on Dec. 2.
- *Fleet, Telemetry:* Installation of the telemetry devices has been frustrated by a vacant Fleet Technician position.
- *Fleet, Vehicle Replacements:* The upfitting equipment for the prisoner transport van has been ordered, the automotive equipment provider will outfit the unit once they receive the kit. We are still pending delivery of two F250s and the F150 Lightning.
- *Fleet, 50 foot Tow behind Lift:* The lift is scheduled for delivery on Nov. 22.
- *Pusch Ridge, Tennis Bleacher Design and Construction:* SPS+ has worked with us to amend their proposal to align with our budget constraints. A purchase order has been issued.
- *Vistoso Trails Nature Preserve Roof Repair:* Progressive Roofing will begin work on Jan. 6. The project is expected to be complete on Feb. 23.
- *VTNP Hazard Cleanup Phase 2:* This project is complete. We are awaiting documentation from Pima County.
- *Town Hall Building A, water fountain replacement (photo right):* The new fountains have been installed.



PARKS & RECREATION

ADMINISTRATION

We are pleased to announce that Matt Jankowski, Deputy Parks & Recreation Director, has been elected to the Arizona Parks & Recreation Association's (APRA) Board of Director's Office of the President. He will serve one (1) three-year term, encompassing one (1) year in each of the following positions: President Elect, Vice President, and President. Staff looks forward to Matt's future with the Arizona Parks & Recreation Association's Board of Directors.

AQUATIC CENTER (OVAC)

New furniture and equipment has arrived at OVAC, and staff has received many positive comments noticing the improvements. New deck chairs and lane lines have been installed throughout the facility, and staff has worked with a program through Arizona State University's Department of Sustainability to recycle the old plastic equipment.

OVAC will host the four-day Winter Light's swim meet the first weekend in December. This is an age group qualifier for USA Swim, so the competition level is high. Participation numbers typically eclipse the 500 mark and continue to increase.

December and January are typically slower months for events and usage, which allows staff to execute many deferred maintenance issues, equipment replacements, and continue a deep clean of the facility.

COMMUNITY AND RECREATION CENTER (CRC)

The CRC will be hosting its annual holiday event, SnOV, on Thursday, Dec. 19, from 5-8 p.m. This free community event includes games, crafts, food and drinks for purchase, a visit from Santa and real snow! Staff anticipate approximately 1,500 community members will be in attendance.

In collaboration with Steam Pump Ranch, the CRC will be hosting two days of Winter Break Camp on Dec. 30-31. Fifty (50) campers per day will enjoy this fun-filled camp that features indoor games, swimming, arts and crafts, and tennis and pickleball. On Jan. 2-3, the camp will move over to Steam Pump Ranch for STEM activities, t-shirt tie-dye with ice cubes, a fake snowball fight, and more.

The CRC hosted another successful trivia event on Sunday, Nov. 24. The event included more than 50 players and featured five rounds of pub-style trivia, plus happy hour drinks and food. This event is a partnership between the CRC and Overlook Restaurant.

The return of pickleball leagues has been very successful, with more than 150 players each week. The leagues will run through Dec. 12. CRC staff plan to offer the next session beginning the week of Jan. 13.

The facility will have special hours during the holidays. It will be closed all day on Christmas and New Year's Day; and closed at noon on Christmas Eve and New Year's Eve.

RECREATION AND CULTURE

The Oro Valley Hiking series heads to the Maeveen Behan Desert Sanctuary Trailhead this month. Participants will have wonderful bird watching opportunities along this 4.2-mile hike (*photo right*).

The Hot Cocoa 5K at Steam Pump Ranch returns on Jan. 1, 2025. This annual winter 5K race will take place along the Cañada del Oro Multi-Use Path, beginning at Steam Pump Ranch. Proceeds from this event will benefit the Town of Oro Valley's Roundup for Youth Recreation Scholarship Program.



PARK MAINTENANCE

December projects outside of standard core services:

Naranja Park:

- Fertilization of fields 1-6.
- Mowing, fertilization, and irrigation management.
- Working with permitting on securing permits to begin ADA sidewalk construction at the Archery Range, in progress.
- Replenishment of playground engineered fiber rescheduled, obtaining quotes.
- Poured in place playground surface repairs, completed.
- Quotes for security motion lighting for skate park, in progress.
- Splash pad winter shutdown, in progress.

Riverfront Park:

- Winter field maintenance to begin.
- All sports fields overseeded, complete.

James D. Kriegh Park:

- Winter field maintenance to begin.
- Backstop repair on field 5 to be scheduled.
- Repairs to OVAC parking lot fence scheduled.
- Poured in place playground surface repairs, completed.
- Drum on playground, repaired.

Town Hall/Library/OVPD:

- Tree trimming, scheduled.
- Replenishment of rip/rap around Sun Lion break area, in progress.

Steam Pump Ranch:

- Working with permitting on securing permits to begin ADA sidewalk construction, in progress.
- Irrigation work to extend Steam Pump Ranch lawn, in progress.

Vistoso Trails Nature Preserve:

- Abatement, suppression, and monitoring of Russian Thistle continues.

Continued communication to Oro Valley Sports Alliance individual organizations for field maintenance and updates.

VISTOSO TRAILS NATURE PRESERVE UPDATES

We will continue to share monthly updates on the progress of VTNP.

December 2024 updates:

- On Nov. 20, Town staff was notified that the grant request for \$300,000 was denied from the National Fish & Wildlife Foundation Monarch Butterfly & Pollinators Conservation Fund.
- Staff continued work on the abatement and suppression of Russian Thistle.

TRAILS MASTER PLAN UPDATE

We will also share monthly updates on the progress of the Trails Master Plan:

- The proposals received for the Trails Master Plan's Request for Proposal (RFP) were evaluated by the committee. A Notice of Intent to Award was submitted to the firm that ranked the highest. We anticipate engaging in a contract in December.

INDIGO GOLF PARTNERS

Golf Rounds for December are budgeted for 6,850 rounds at the 36-hole facility, and Pusch Ridge is budgeted for 2,000 rounds of golf. All 45 holes of golf will be open for December.

As of Oct. 31, we have 387 full memberships including 20 corporate memberships. The marketing focus for December will continue to focus on full-time, monthly, and corporate memberships.

December club events include weekly ladies, men’s, and couples competitions. We have 17+ social events scheduled for Overlook/Sunset Room in December. We will be hosting several holiday events, plus the MGA/WGC combined luncheon Dec. 4; BASIS’ Winter Formal dance on Dec. 13; and our five-course dinner night on Dec. 20.

December projects include – rough pre-emergent application, fertilize greens, fairways and tees, add decomposed granite (DG) to tee surrounds, remove larger growth in washes, landscape area clean up, and tree pruning.

December projects include – rough pre-emergent application, fertilize greens, fairways and tees, gopher control, irrigation repair, tree pruning, and lake edge cleanup.

Golf Rounds Report:

2023-2024 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2023	2939	2033	136	320	4446
8/31/2023	2855	1523	303	307	4988
9/30/2023	3129	1810	386	465	5790
10/31/2023	3501	2155	424	385	6465
11/30/2023	3995	2848	460	914	8217
12/31/2023	3841	3397	530	118	7886
1/31/2024	3960	3277	576	246	8059
2/29/2024	4000	3657	501	753	8911
3/31/2024	4349	4751	616	607	10323
4/30/2024	4196	4032	630	989	9847
5/31/2024	3831	3044	402	710	7987
6/30/2024	3033	2753	466	454	6706
Total Rounds	43,629	35,280	5,430	6,268	89,625

2024-2025 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2024	2943	2230	377	227	5777
8/31/2024	3023	2552	456	394	6425
9/30/2024	3110	2086	393	488	6077
10/31/2024	3186	1926	406	501	6019
11/30/2024					0
12/31/2024					0
1/31/2025					0
2/28/2025					0
3/31/2025					0
4/30/2025					0
5/31/2025					0
6/30/2025					0
Total Rounds	12,262	8,794	1632	1610	24,298

2023-2024 PUSCH RIDGE GOLF ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2023	0	0	0	0	0
8/31/2023	0	0	0	0	0
9/30/2023	0	0	0	0	0
10/31/2023	59	310	17	105	491
11/30/2023	516	1792	112	462	2882
12/31/2023	362	1706	108	365	2541
1/31/2024	445	1616	106	431	2598
2/29/2024	427	1960	198	447	3032
3/31/2024	530	2417	95	401	3443
4/30/2024	346	1970	70	519	2905
5/31/2024	215	1429	48	235	1927
6/30/2024	0	0	0	0	0
Total Rounds	2,900	13,200	754	2,965	19,819

2024-2025 PUSCH RIDGE GOLF ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2024	0	0	0	0	0
8/31/2024	0	0	0	0	0
9/30/2024	0	0	0	0	0
10/31/2024	89	359	3	207	658
11/30/2024					0
12/31/2024					0
1/31/2025					0
2/28/2025					0
3/31/2025					0
4/30/2025					0
5/31/2025					0
6/30/2025					0
Total Rounds	89	359	3	207	658

WATER UTILITY

METER OPERATIONS

For the month of November, the Utility added 6 new service connections. The Utility now has a total of 21,543 service connections.

WATER CONSERVATION

For the month of November, 6 new Watersmart users were added to the water monitoring platform. The Utility now has a total of 7,929 Watersmart users.

EPA LEAD SERVICE LINE IDENTIFICATION RULE COMPLIANCE



During a thirty-month period, Oro Valley Water Utility (OVWU) staff completed an inventory of 21,922 service lines to ensure compliance with the United States Environmental Protection Agency's (EPA) lead service line identification rule. All inventoried service lines were determined to be non-lead materials and do not require replacement. The completed service line inventory was submitted and approved, resulting in OVWU meeting the compliance requirements.

WATER UTILITY WINTER NEWSLETTER

The Water Utility's winter newsletter was mailed to customers in December.

The winter newsletter includes information about the Utility's compliance with the United States Environmental Protection Agency's (EPA) lead service line identification rule, as well as information on "winterizing" your plumbing to prevent frozen pipes.

The newsletter can be found on the Water Utility's website at:

https://issuu.com/orovalley/docs/btmnewsletter-winter-web?fr=xKAE9_zU1NQ

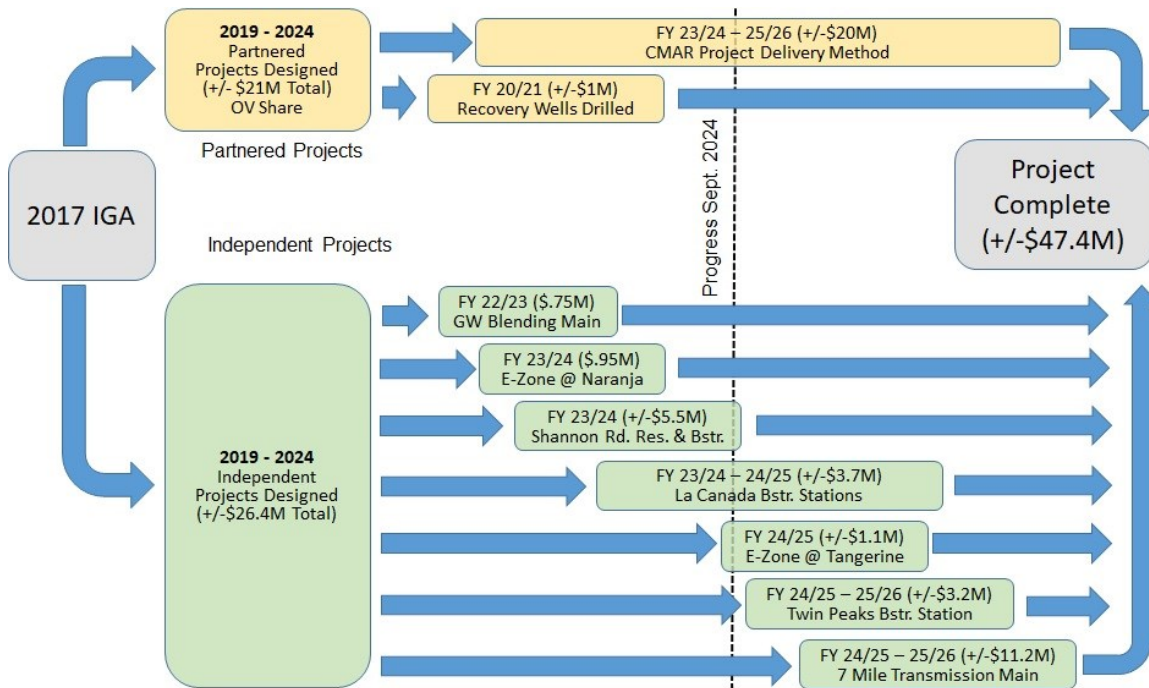


CIP—CAPITAL IMPROVEMENT PROGRAM

Northwest Recharge Recovery and Delivery System (NWRDRS): The NWRDRS project is composed of both partnership projects with the Town of Marana and Metro Water, as well as independent projects.

- The *Independent Projects* consist of the following:
 - Twin Peaks booster station – Approximate start: January 2025.
 - Transmission pipeline – Approximate start: January 2025.
 - D-Zone blending line – 100% completed.
 - E-Zone discharge main at Naranja – 100% completed.
 - E-Zone discharge main at Tangerine – 5% complete.
 - Shannon Road reservoir & booster station – 100% completed.
 - La Cañada booster stations – 60% complete.
- The *Partnered Projects* consist of the following:
 - Drilling of three recovery wells – 100% completed.
 - CMAR NWRDRS well collector pipeline – 55% complete.
 - CMAR NWRDRS well equipping – Approximate start: January 2025.
 - CMAR NWRDRS reservoir – Approximate start: January 2025.

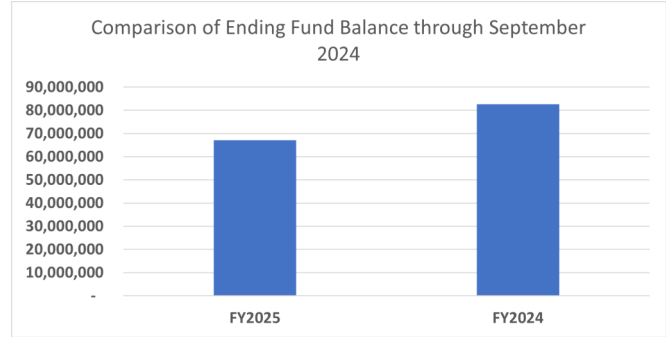
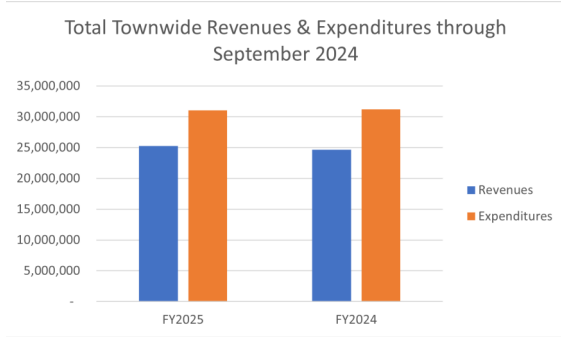
Shown *below* is a graphical representation of the general arrangement of partnered and independent NWRDRS projects.



ADMINISTRATION

FINANCE

The Town is continuing to perform as expected from a Townwide financial perspective through September. Total Townwide revenues are slightly positive by \$612,449, or 2.5% through September 2024, in comparison to September 2023. Meanwhile, total Townwide expenditures are lower than September 2023 by \$142,170, or 0.46%. Personnel costs are slightly less than last year by about \$225,000, while O&M costs are higher than last year by \$1,102,341, or 14%. Finally, Capital expenditures are lower than last year by \$847,190, or 13%. Total estimated Townwide Fund Balances through September 2024 are \$67,126,845, which is about \$5.8 million less than the Town carried into the fiscal year.



TOWN MANAGER'S OFFICE

Ask OV Top Inquiries: Oct. 26 – Nov. 29, 2024

Right of Way	7
Naranja Dog Park	3
Pavement Preservation	4
ADOT	4

OV Youth Advisory Council (YAC)

For the upcoming holiday season, the Youth Advisory Council generously sponsored nine low-income senior individuals through Interfaith Community Services (ICS). Throughout November, they worked diligently to collect the requested gifts and came together to wrap them, spreading joy and kindness in their community.

YAC members (pictured left to right): Aditya Makham, Kenna Brock, Eva Alvarado, Leeah Payne, Nihar Goulapally, Tanish Doshi and Allison Kuester.



OV Peak Performance

In support of the FY 23/24 - FY 24/25 Council Strategic Plan's objective 6.2.2 (Strengthen the Town's continuous improvement acumen by developing Lean Six Sigma skills among Town employees) and the Town's Peak Performance program, one new staff member has completed training and earned their Lean Six Sigma Yellow Belt. Additionally, two staff members continued their continuous improvement training and earned their Lean Six Sigma Black Belts.

Congratulations to the Town's newest Yellow Belt:

Crystal Franke, Destination Marketing Manager for CED



Congratulations to the Town's newest Black Belts:

Bryan Fjelseth, Business Systems Analyst for IT

Sara Newlin, Continuous Improvement Analyst for TMO



Emergency Management and Safety

In October and November 2024, Emergency Management and Safety and the Oro Valley Police Department coordinated enhanced surveillance and security efforts in collaboration with Pima County Elections and the State of Arizona to help ensure safe and secure elections. There were 10 election day voting centers in the Town of Oro Valley, and one early voting location at the Oro Valley Library. Planning and execution included establishing traffic safety, election worker safety briefings, connections with the Pima County and State of Arizona's Emergency Operations Centers, and real-time threat assessment with a variety of regional partners. There was a total of five calls for service to OVPD on election day, none of which were life threatening. Early coordination and planning led to a safe and orderly election season.

GRANT AND CONGRESSIONAL FUNDING OPPORTUNITIES

Awarded, requested, evaluated, and denied grant and congressional funding opportunities, for the fiscal year of 2024/2025 (July 1, 2024 — June 30, 2025):

Town Project	Grant/Congressional Program	Amount	Submission Date	Response Date	Status
Quarterly Vehicle Lift Preventative Maintenance	ADOT 5310 Grant	\$9,500	April-22	July-24	Awarded
Quarterly Vehicle Safety Preventative Maintenance	ADOT 5310 Grant	\$3,107	April-22	July-24	Awarded
Quarterly In-Vehicle Cameras	ADOT 5310 Grant	\$13	April-22	July-24	Awarded
Sierra Wash Drainage Improvement at Via Mandarin	DEMA Grant	\$210,990	April-22	November-24	Awarded
Sierra Wash Drainage Improvement at Glover Road	DEMA Grant	\$280,942	April-22	Waiting	Requested
Lower Highland Wash Flood Control Project	DEMA Grant	\$1,489,183	July-22	Waiting	Requested
Public Safety	Arizona Governor's Office of Highway Safety (AZGOHS) Selective Traffic Enforcement Program (STEP) FY 23/24	\$52,504	March-23	August-24	Awarded
Public Safety	Arizona Governor's Office of Highway Safety (AZGOHS) Selective Traffic Enforcement Program (STEP) FY 24/25	\$32,841	March-24	August-24	Awarded
Public Safety	Arizona Governor's Office of Highway Safety (AZGOHS) Impaired Driving Program (DUI) FY 24/25	\$60,158	March-24	August-24	Awarded
Public Safety	Arizona Governor's Office of Highway Safety (AZGOHS) Accident Investigation FY 24/25	\$32,255	March-24	August-24	Denied
La Cañada Bridge at Cañada del Oro Wash	Highway Infrastructure Program (HIP)	\$7,221,256	March-24	August-24	Denied
Officer Safety Plan	Department of Justice – Byrne Discretionary (Law Enforcement)	\$800,000	March-24	Waiting	Requested
Future Police Station (Design)	Department of Justice – Byrne Discretionary (Law Enforcement)	\$3,000,000	March-24	Waiting	Requested
Town of Oro Valley Bridge Repair	Highway Infrastructure Program (HIP)	\$7,000,000	March-24	Waiting	Requested
Vistoso Trails Nature Preserve - Accessibility Improvements	Recreational Trails Program Non-Motorized Grants	\$144,499	March-24	September-24	Awarded
Public Safety	DOJ COPS LEMHWA	\$72,562	April-24	October-24	Denied
Interpretive Signage at Vistoso Trails Nature Preserve	Tohono O'odham Nation Grant Funding	\$80,300	May-24	September-24	Denied
Vistoso Trails Nature Preserve Restoration Project	Tohono O'odham Nation Grant Funding	\$131,000	May-24	September-24	Denied
Proctor Leiber House Historic Building Condition Assessment	AZ State Parks & Trails Heritage Fund Historic Preservation Grant	\$30,000	May-24	July-24	Awarded
Naranja Park Archery Range Shade Structure	Shooting Range Development Grant	\$25,988	May-24	July-24	Awarded
Public Safety	BVP	\$19,990	June-24	September-24	Awarded
Vistoso Trails Nature Preserve – Restoration of Disturbed Natural Areas	Invasive Plant Grants	\$200,000	July-24	September-24	Denied
Vistoso Trails Nature Preserve – Restoration of Monarch Habitat	Monarch Butterfly and Pollinators Conservation Fund	\$300,000	July-24	November-24	Denied
Electric Vehicle and Fleet Electrification Pilot	Energy Efficiency and Conservation Block Grant Program	\$76,505	September-24	October-24	Awarded
Vistoso Trails Nature Preserve - Desert Ecosystem Restoration Project	Landscape Scale Restoration Competitive Grant Program	\$300,000	November-24	Waiting	Requested

INNOVATION AND TECHNOLOGY

In November, IT launched its semi-annual phishing and cybersecurity awareness campaign. Remember, never click on links sent to you via email—always retype the URL directly into your browser. Stay vigilant, as malicious actors are constantly seeking ways to compromise your credentials and security.

COMMUNICATIONS AND MARKETING

November Productions

50TH ANNIVERSARY

Article: [He knows Oro Valley's Roads](#)

Ad: 50th Anniversary Explorer print ad featuring Public Works/Roads

PRESS RELEASES

[Oro Valley's 2024 State of the Town Address now available](#)

[Oro Valley launches new tourism app to enhance visitor experience](#)

[OVPD receives grant funding for traffic enforcement \(OVPD\)](#)

VIDEOS

[Hot Cocoa 5K promotional video for social media](#)

[What's happening in Parks and Recreation Dec 2024 \(YouTube Podcast Visualizer\)](#)

[State of the Town Address Archive \(2024\)](#)

PODCASTS

[What's Happening in Parks and Recreation in Dec 2024](#)

PUBLICATIONS & GRAPHIC DESIGN

Vista Newsletter ([Dec'24/Jan'25](#))

Behind the Meter Newsletter ([Winter'24](#))

This Month in Oro Valley Parks & Recreation Explorer print ad

SnOV Explorer print ad

SnOV Bear Essential print ad

AZ Drive print and banner ad

Tucson Insiders print ad

Annual Comprehensive Financial Report (ACFR) cover

XLT Directory "Who's Who" chart

Employee Holiday Party flyer

Hot Cocoa 5K sticker design

SnOV sticker design

