

# TOWN MANAGER'S

# EXECUTIVE REPORT

Town of Oro Valley | June 2024

## TO COUNCIL



As we start summer, we want to emphasize the importance of preparedness for both the extreme heat and the upcoming monsoon season here in Oro Valley. From June through September, our community faces intense heat that can pose significant health risks. It's crucial that we all stay informed and utilize the resources available to ensure the safety and well-being of our residents.

### Heat Advisory and Resources

The heat in Arizona can be dangerous. Each year, nearly 2,000 people in Arizona visit emergency rooms due to heat-related illnesses. Conditions such as heat exhaustion and heat stroke can occur when our bodies are unable to cool down effectively, leading to severe illness or even death.

To help prevent these conditions, we urge everyone to:

*Stay Informed:* Sign up for heat alerts through the Pima County emergency notification system at [MyAlerts.pima.gov](http://MyAlerts.pima.gov). This will help you plan and stay updated on extreme weather conditions. Visit [pima.gov/stay-informed-extreme-heat](http://pima.gov/stay-informed-extreme-heat) to learn more.

*Stay Cool:* Utilize cooling centers available in Pima County, including libraries and designated public spaces. These centers provide a respite from the heat, offering amenities like water bottles and sunscreen.

*Stay Hydrated:* Drink plenty of water, especially when outdoors, and avoid alcohol and sugary drinks that can dehydrate you.

Visit Pima County's heat relief webpage at [pima.gov/beat-the-heat](http://pima.gov/beat-the-heat) for more information on how to protect yourself during extreme heat.

### Monsoon Preparedness

The monsoon season is approaching, and we must also prepare for potential flooding and other water issues. The Town of Oro Valley provides free sandbags for residents to protect their homes from storm runoff. These sandbags are available from June 15 through September 30 at 9451 N. Egleston Drive, behind James D. Kriegh Park. Please bring your own shovel for self-service sandbag filling. To learn more, visit [OVAZ.gov](http://OVAZ.gov) and search for SANDBAGS.

Ensure your family is ready for the monsoon by reviewing Oro Valley's Monsoon Preparedness Guide and signing up for safety alerts from the Town and Pima County. To learn more, visit [OVAZ.gov](http://OVAZ.gov) and search for MONSOON. To report any water quality, pollution, or flooding issues, contact the Stormwater Utility at 520-229-4850 or via email at [pw@orovalleyaz.gov](mailto:pw@orovalleyaz.gov).

By taking proactive measures, we can navigate the summer months safely. Thank you for your attention to these issues and for your continued dedication to the well-being of our community.

For more information on:

- how to stay informed during extreme heat, visit [pima.gov/stay-informed-extreme-heat](http://pima.gov/stay-informed-extreme-heat)
- how to effectively "beat the heat," visit [pima.gov/beat-the-heat](http://pima.gov/beat-the-heat)
- cooling centers in Pima County, visit [pima.gov/heat-advisory-cooling-centers-in-pima-county](http://pima.gov/heat-advisory-cooling-centers-in-pima-county)

Best regards,

Jeff Wilkins,  
Town Manager



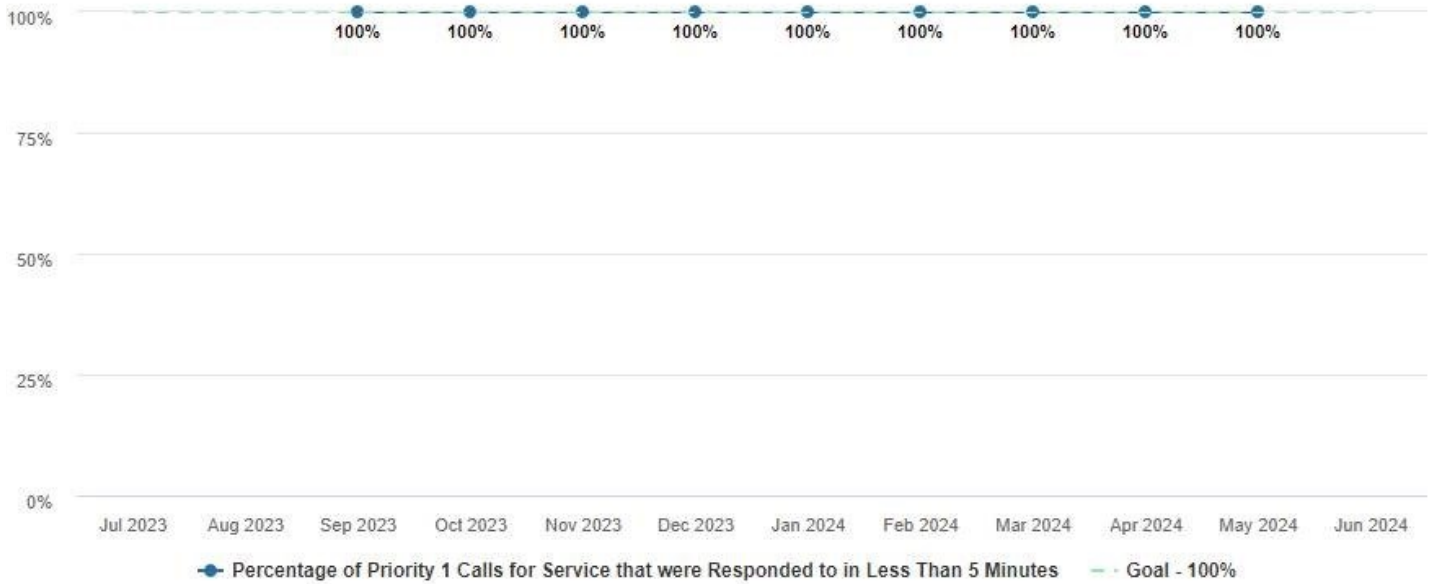
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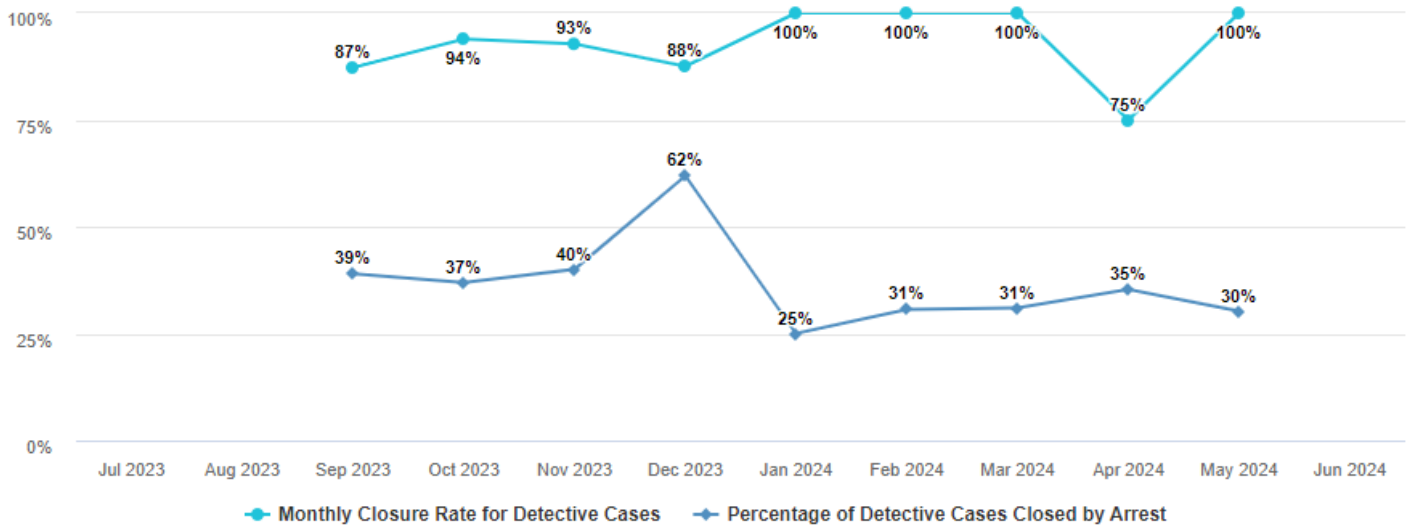
# Balanced Scorecard Operational Metrics

## ORO VALLEY POLICE DEPARTMENT

### OVPD - Priority 1 Service Response Time

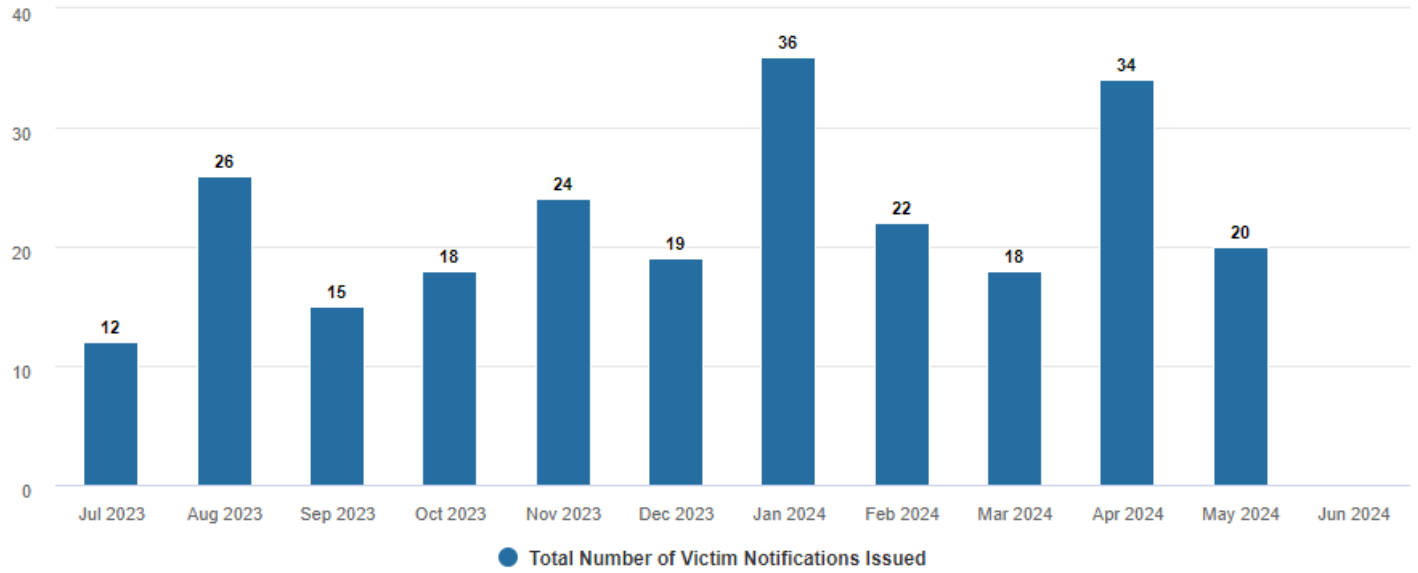


### OVPD - Monthly Detective Case Closure Rates

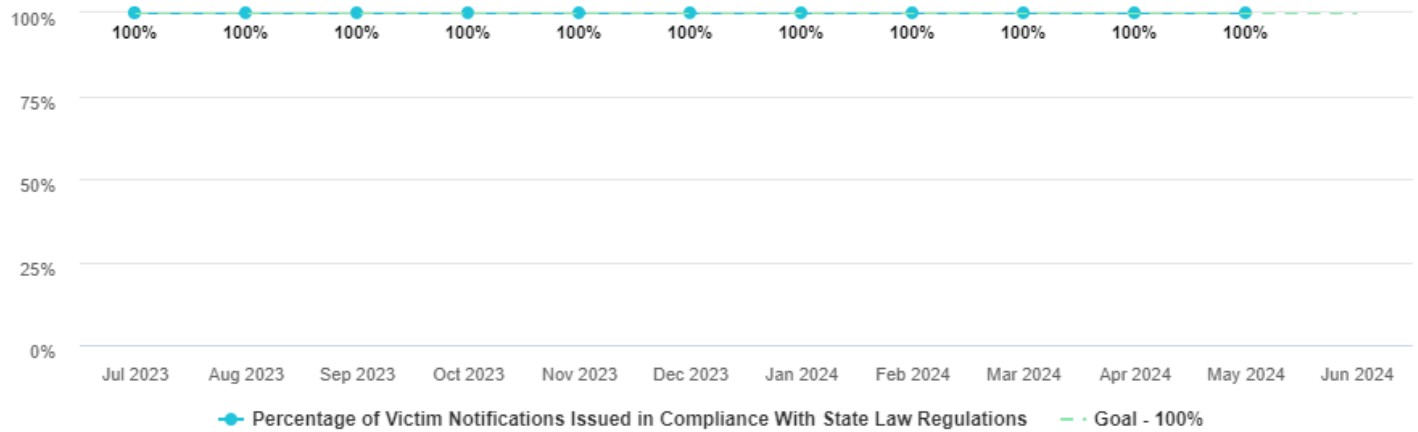


# LEGAL DEPARTMENT

## Legal - Number of Victim Notifications Issued

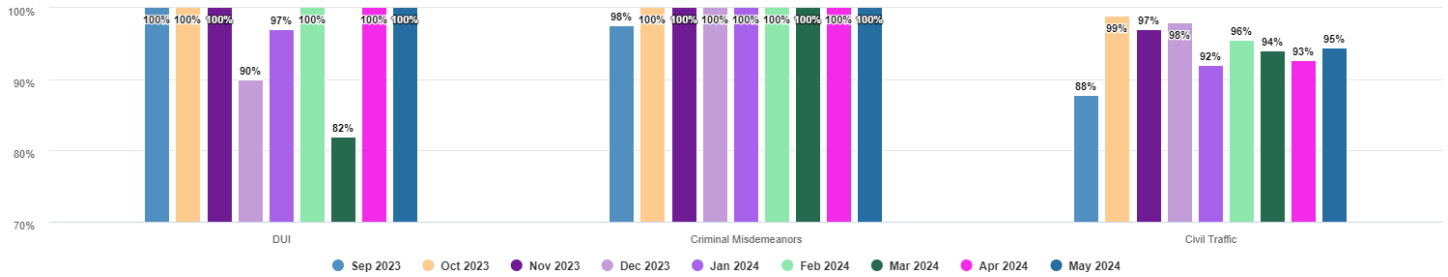


## Legal - Victim Notifications Issued in Compliance With State Law Regulations



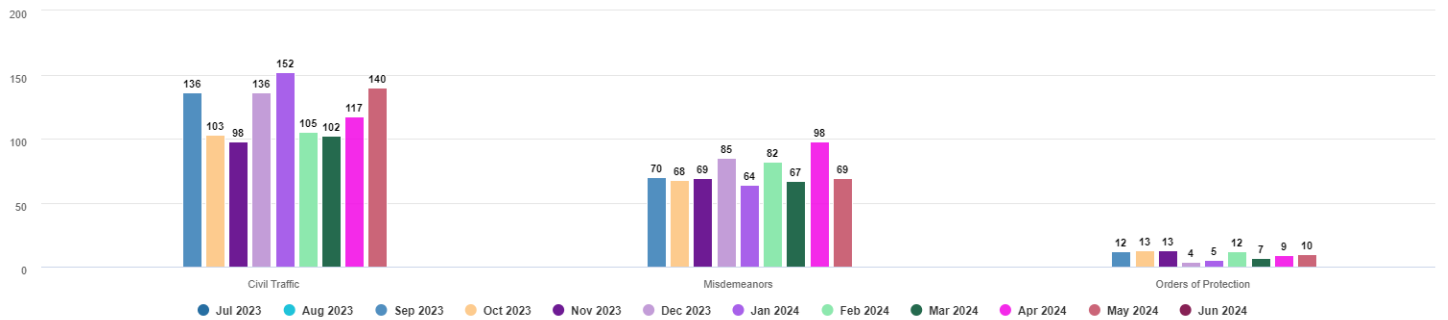
# ORO VALLEY TOWN COURT

### Court - Time to Disposition of Cases



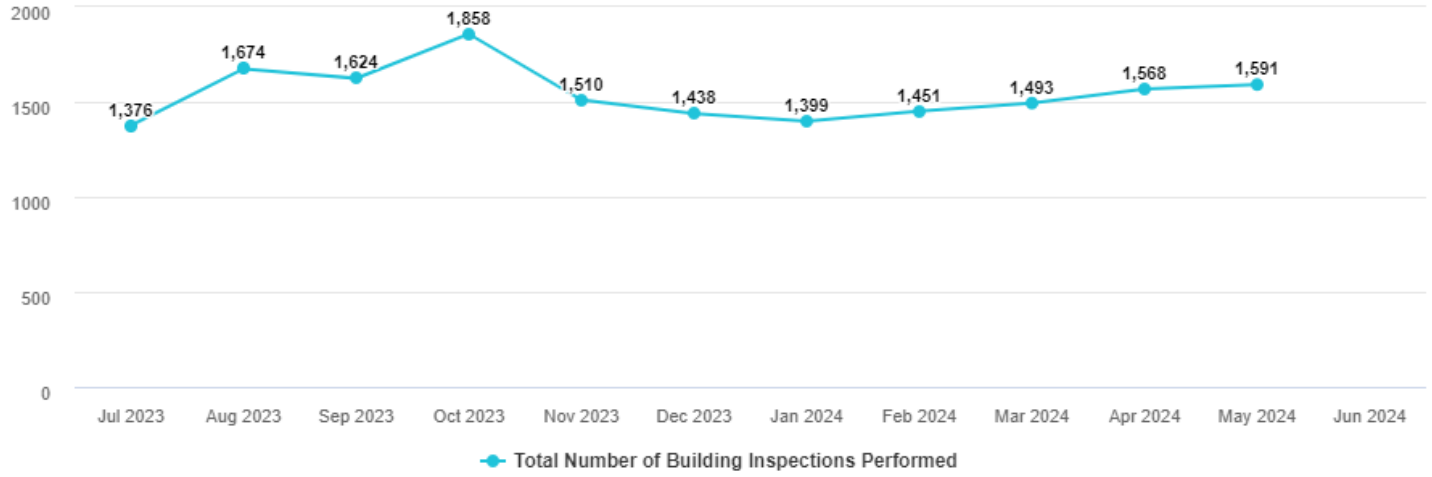
Disposition = case resolution to include either conviction, dismissal, or acquittal of case. DUI Goal - 93% of cases reach disposition within 180 days. Criminal Misdemeanor Goal - 98% of cases reach disposition within 180 days. Civil Traffic Goal - 98% of cases reach disposition within 90 days.

### Court - Number of New Case Filings

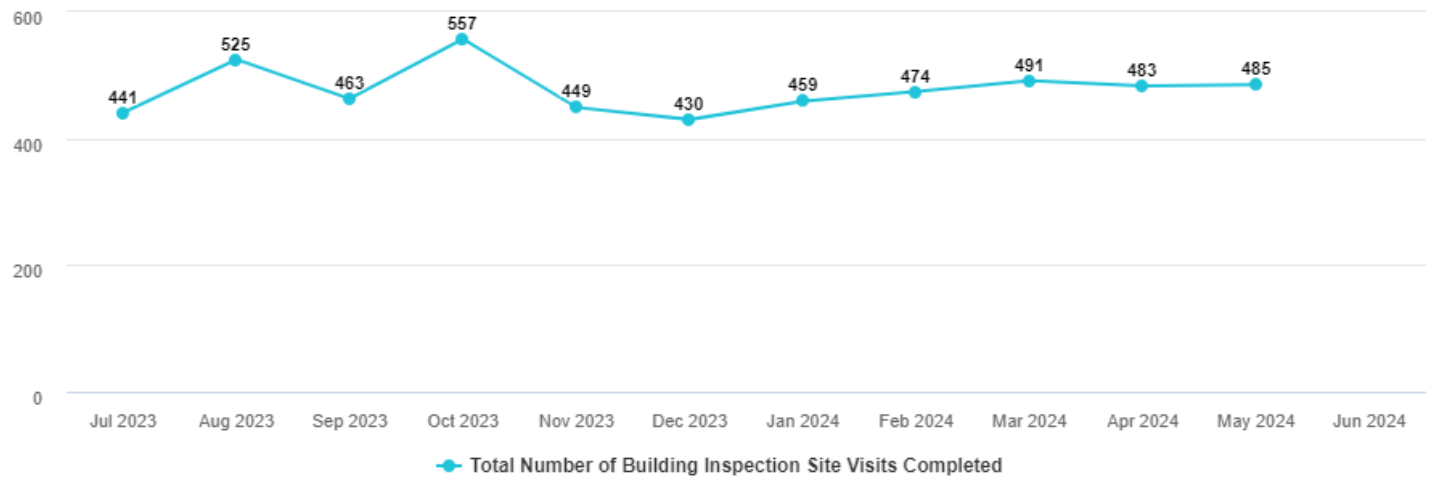


# COMMUNITY AND ECONOMIC DEVELOPMENT

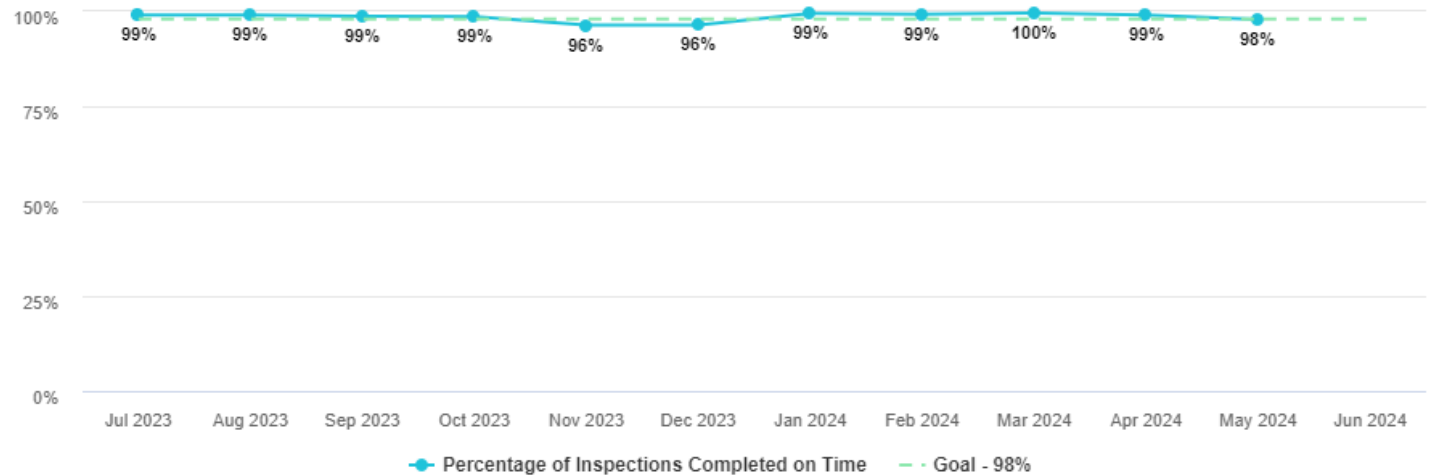
## CED Inspections - Building Inspections Performed



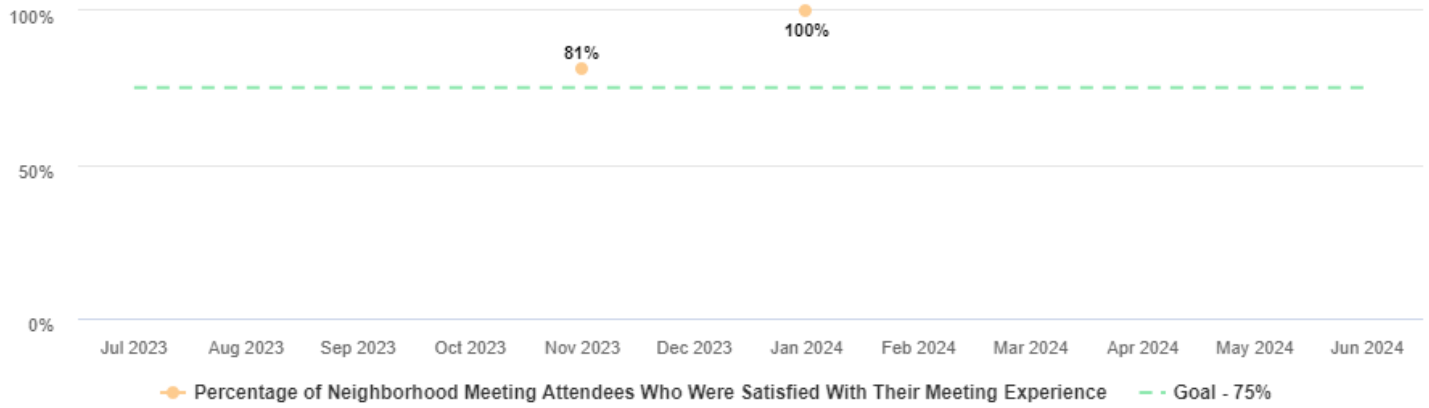
## CED Inspections - Building Inspection Site Visits



## CED Inspections - Percentage Completed on Time

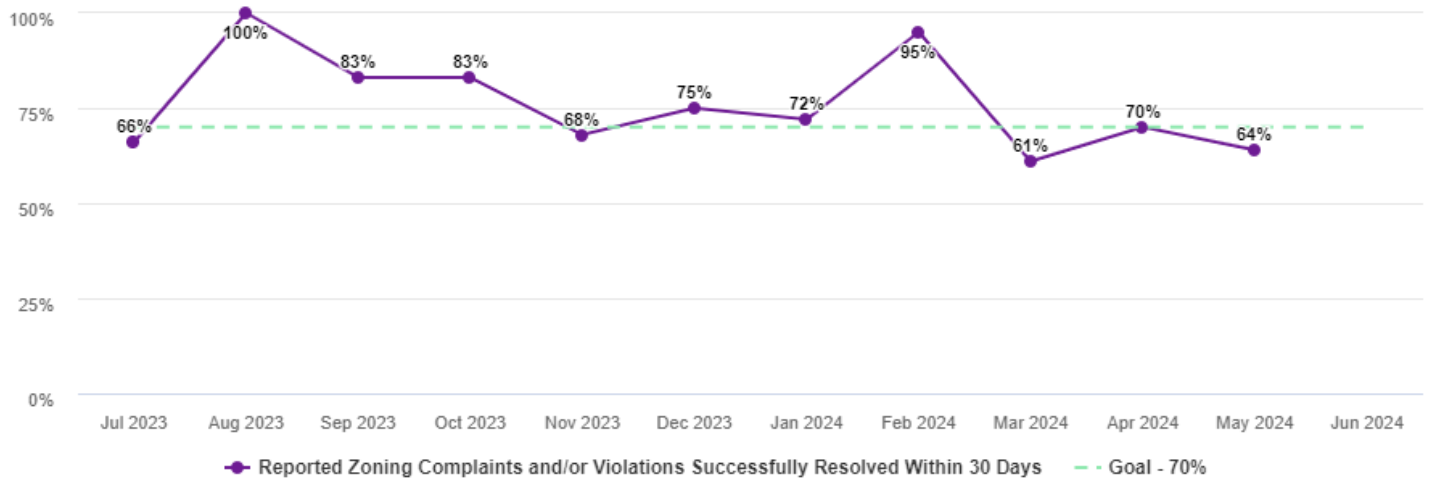


## CED Planning - Neighborhood Meeting Satisfaction

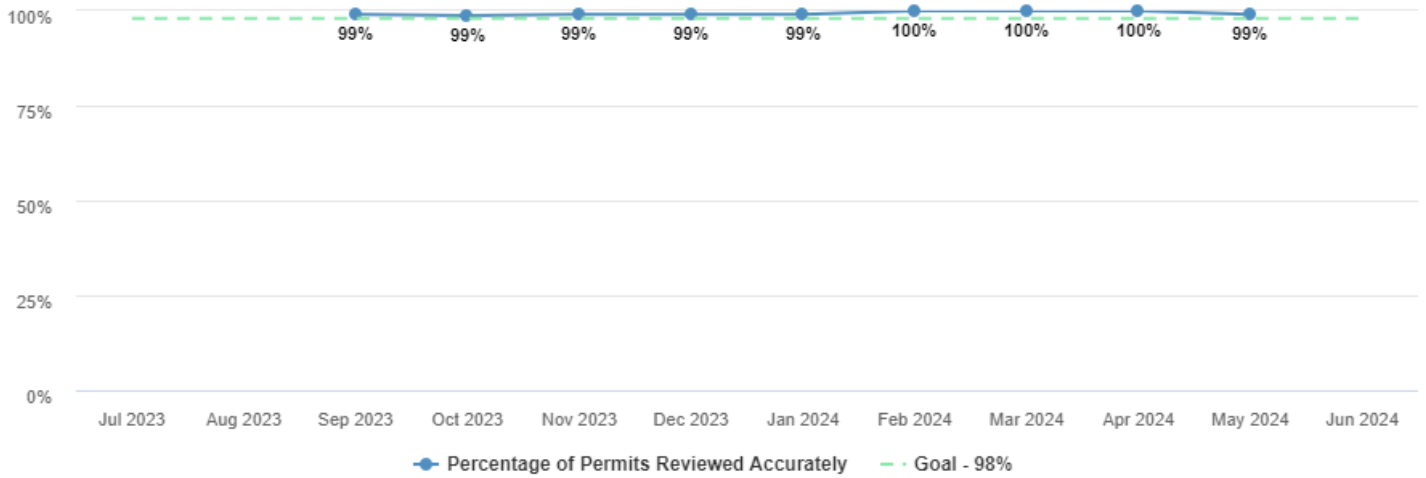


Please note: No monthly data point means no Neighborhood Meeting occurred that month

## CED Planning - Zoning Complaints Resolved



### CED Permits - Accuracy of Permit Reviews



### CED Business Support & Development - Business Visits Conducted



211/200  
**Businesses Visited**  
**FY23-24**

### CED Business Support & Development - Business Visit Responses

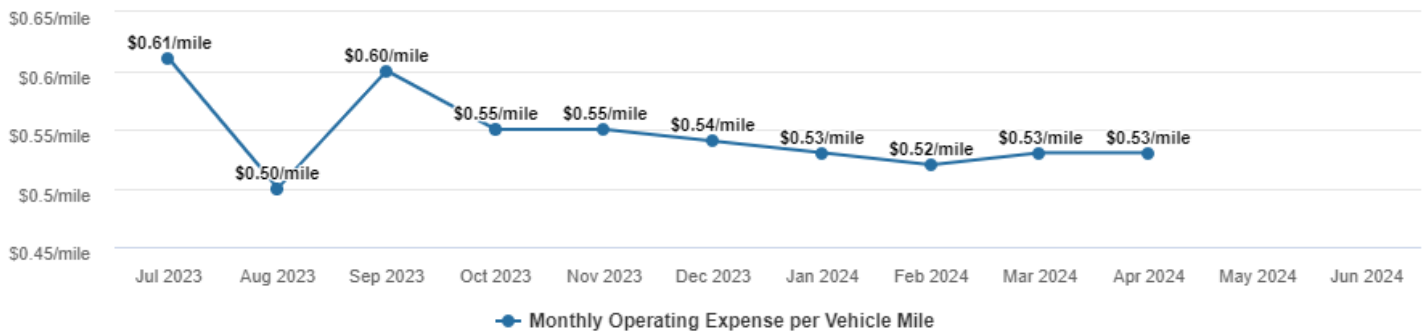


# PUBLIC WORKS

PW Roads and Streets - Overall Condition Index (OCI) Rating for Paved Arterial, Collector & Local Streets in Oro Valley



PW Fleet - Monthly Operating Expense per Vehicle Mile



PW Facilities - Building Maintenance





PW Transit - Total Number of Trip Hours Provided



PW Transit - Total Number of Trip Miles

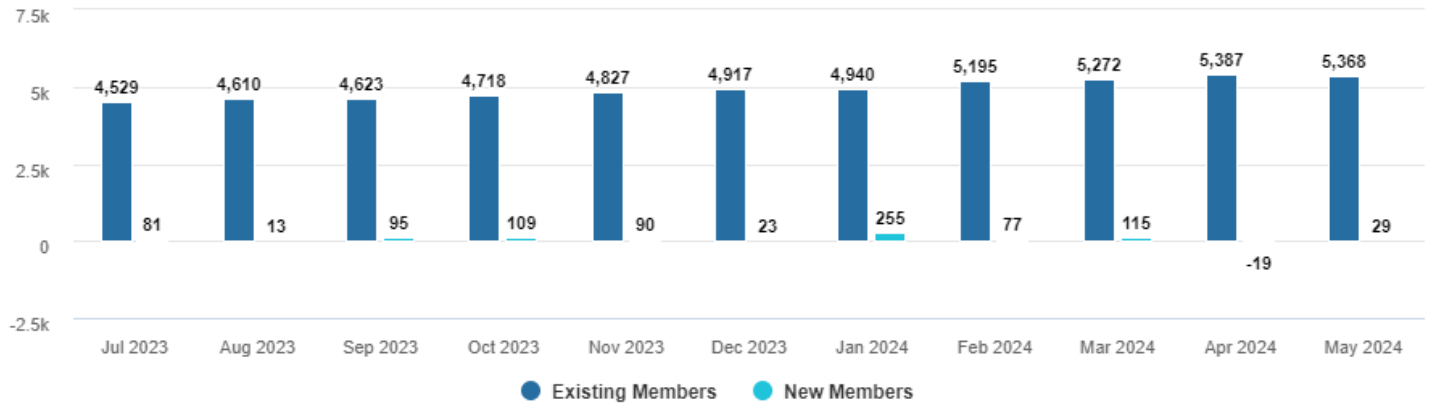


PW Transit - Number of Passenger Trips Provided & Passengers per Hour



# PARKS AND RECREATION

## Parks and Recreation - Members



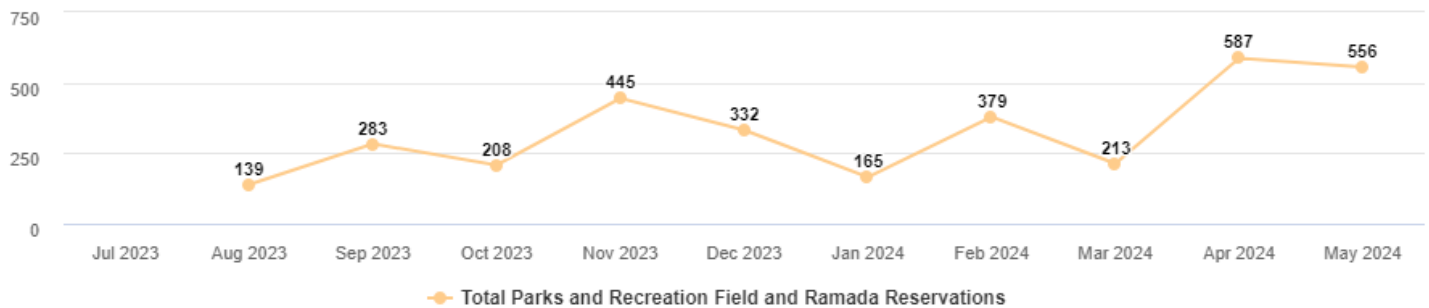
Total number of Community and Recreation Center, OV Aquatic Center, golf, and Archery Range members

## Parks and Recreation - Members

Month	New Members	Total Members	Monthly Member Percentage Change
Jul 2023	81	4,610	2%
Aug 2023	13	4,623	0%
Sep 2023	95	4,718	2%
Oct 2023	109	4,827	2%
Nov 2023	90	4,917	2%
Dec 2023	23	4,940	0%
Jan 2024	255	5,195	5%
Feb 2024	77	5,272	1%
Mar 2024	115	5,387	2%
Apr 2024	-19	5,368	-0%
May 2024	29	5,397	1%

Total number of Community and Recreation Center, OV Aquatic Center, Golf, and Archery Range members

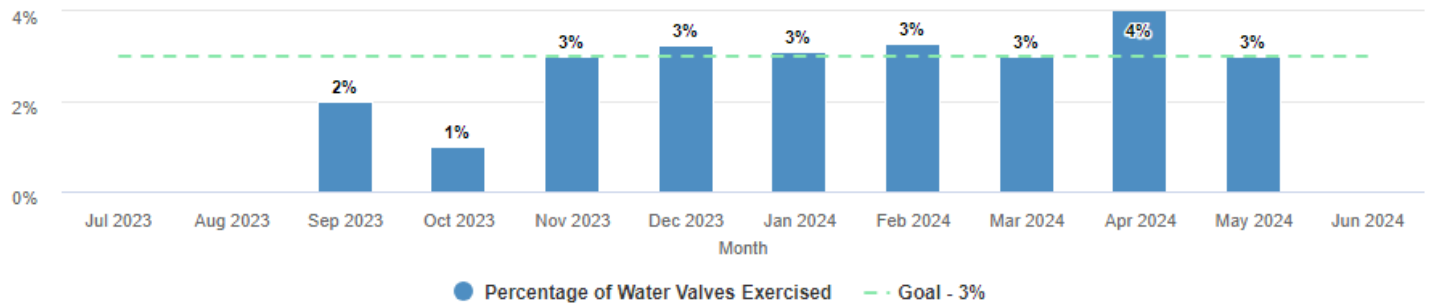
## Parks and Recreation - Field and Ramada Reservations



Please note: October Field and Ramada reservations are down due to overseeding closures

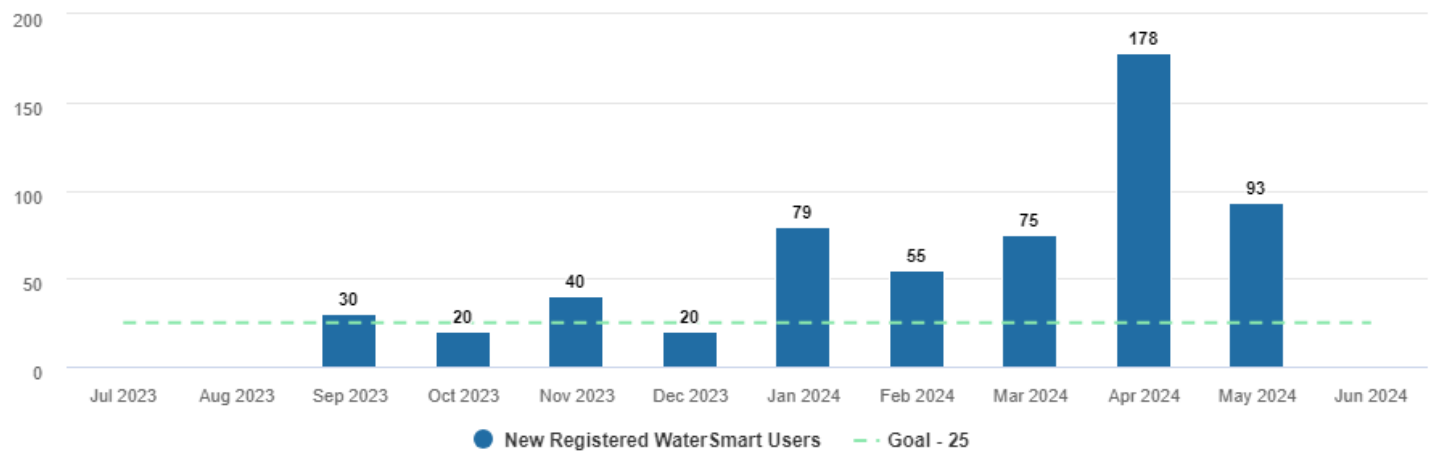
# WATER

## Water Operations - Water Valves Exercised



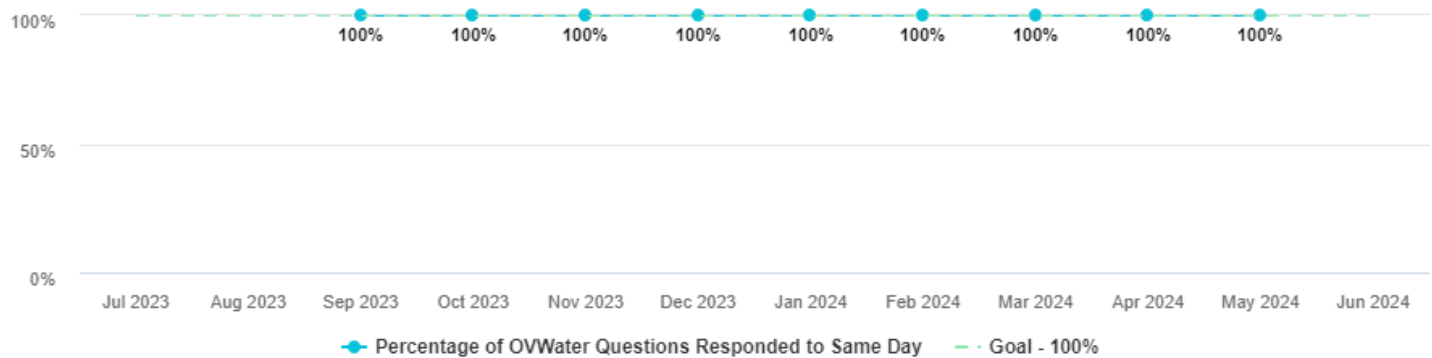
Goal is to exercise all water valves within the system once every 3 years. Exercising 3% of all water valves per month will achieve the 3 year goal.

## Water Operations Conservation - New Registered WaterSmart Users



Goal is to add 300 new registered users to WaterSmart per year. 25 new registered users per month will achieve the goal.

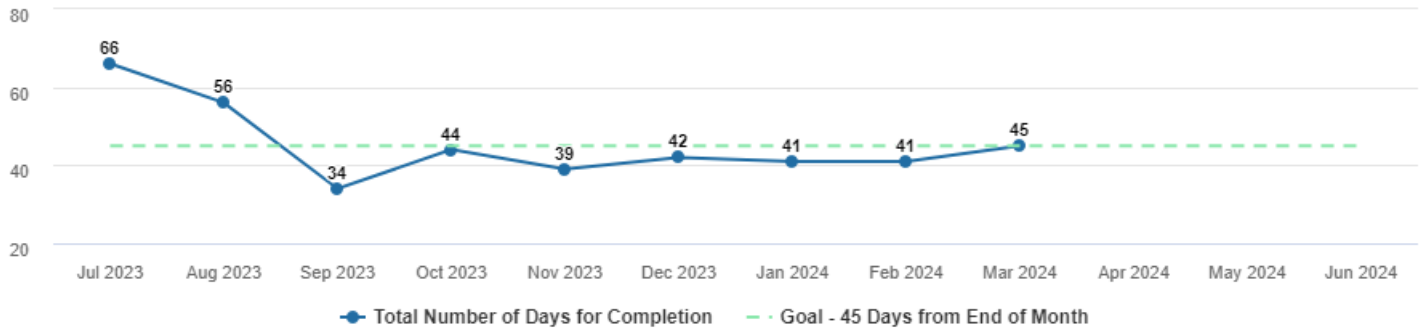
## Water Operations Customer Service - OVWater Response Rate



Goal is to respond to all OVWater questions received during business hours by the end of the same day

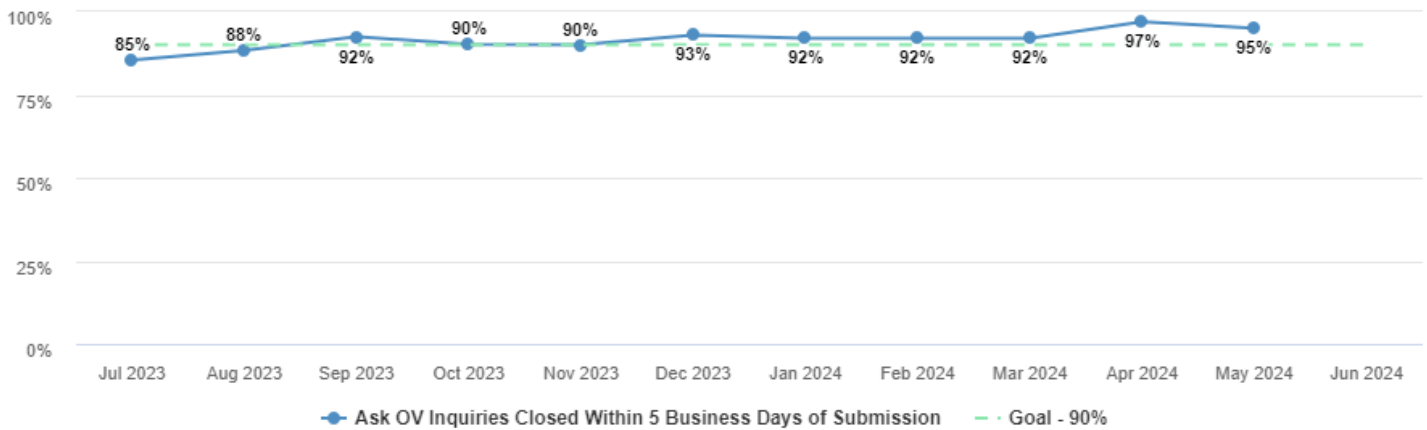
# FINANCE

## Finance - Complete Monthly Financials w/in 45 Days From End of Month

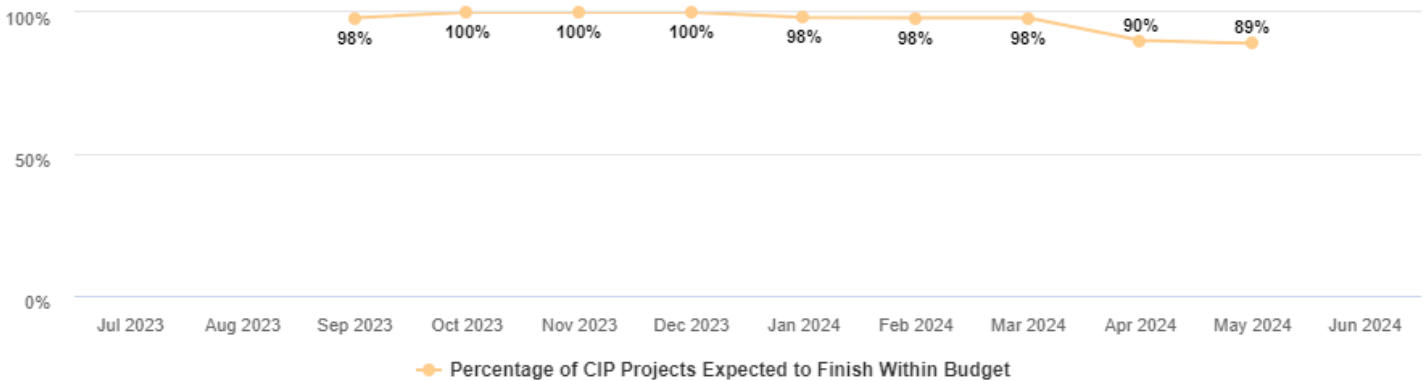


# TOWN MANAGER'S OFFICE

## TM Constituent Services - Ask OV Inquiry Closure Rate



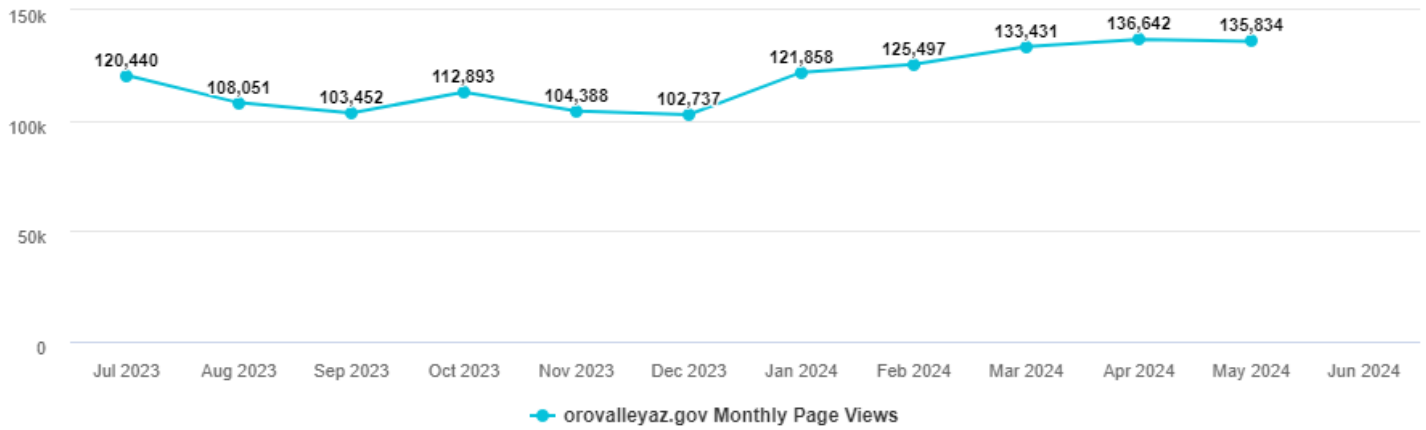
## TM - CIP Projects Expected to Finish Within Budget



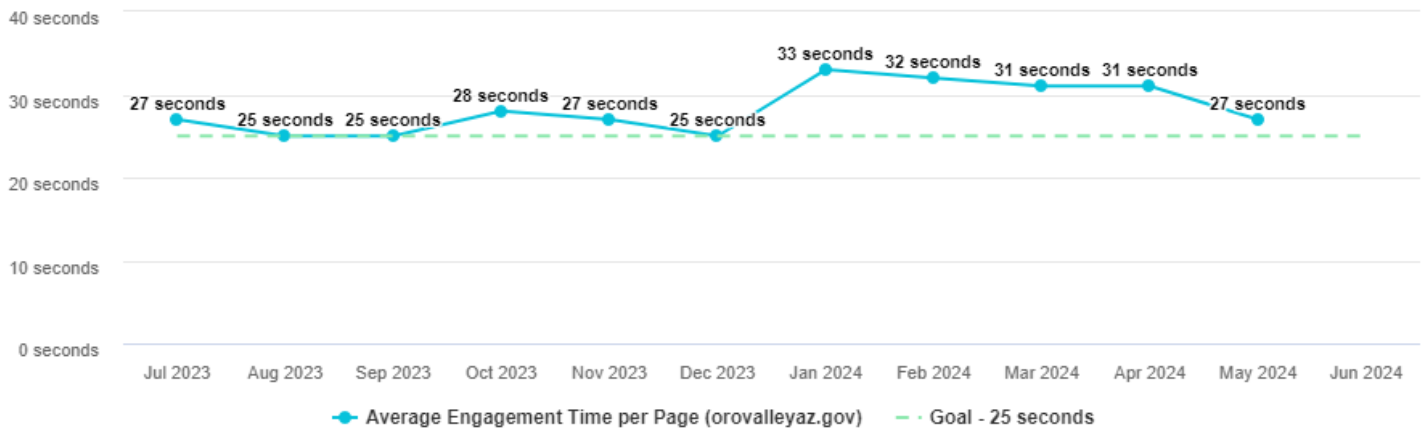
## TM Emergency Management - Town Continuity of Operations (COOP) Reviews



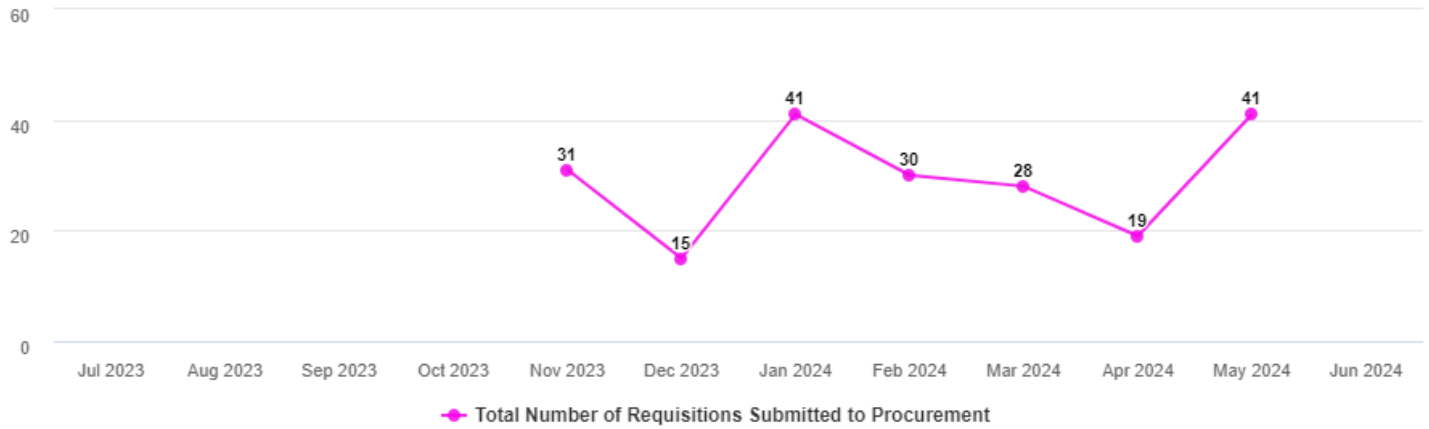
## TM Communications - orovalleyaz.gov Page Views



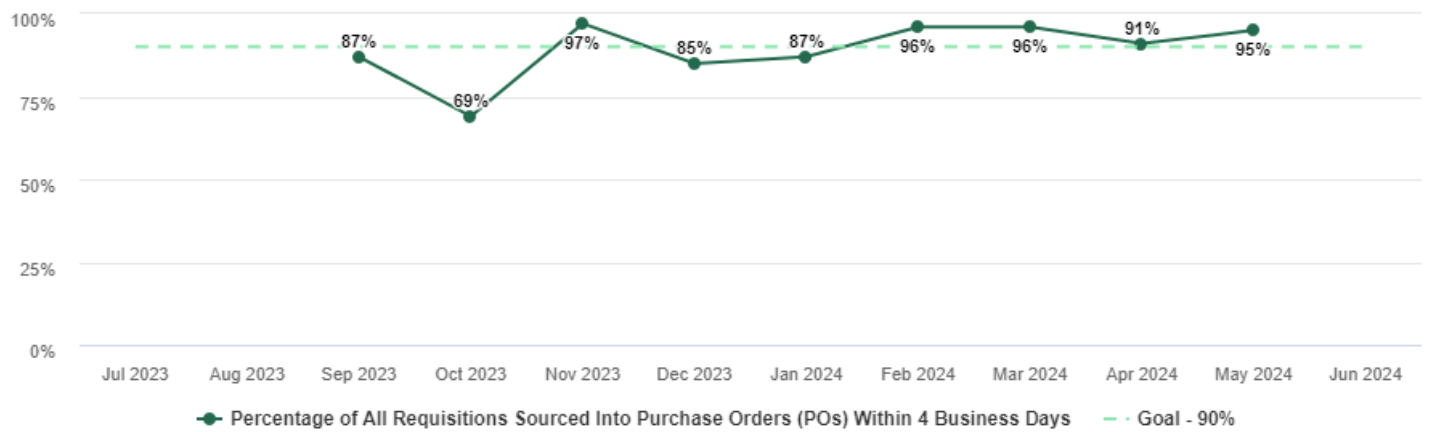
## TM Communications - orovalleyaz.gov Engagement Time per Page



## TM Procurement - Number of Requisitions Submitted to Procurement



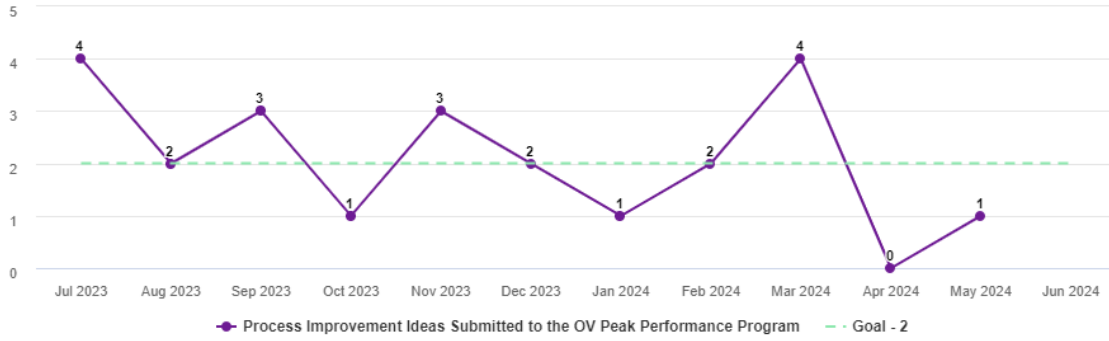
## TM Procurement - Source All Requisitions Into Purchase Orders (POs) Within 4 Business Days



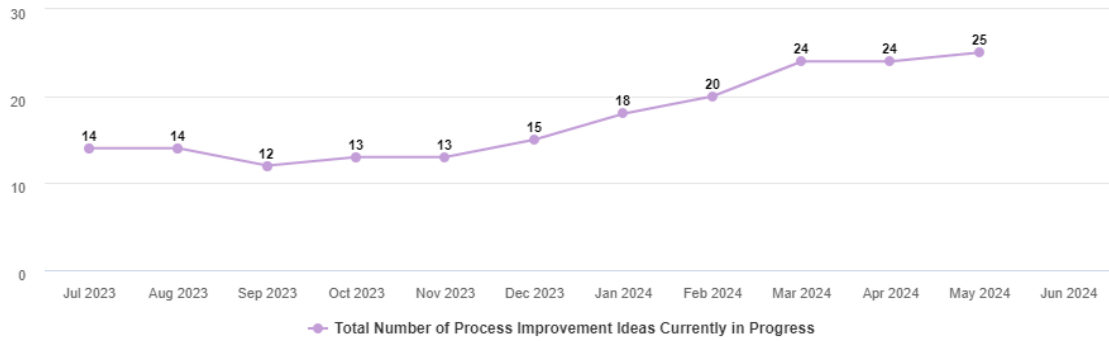
## TM Procurement - Total Time Spent Processing pCard Activity



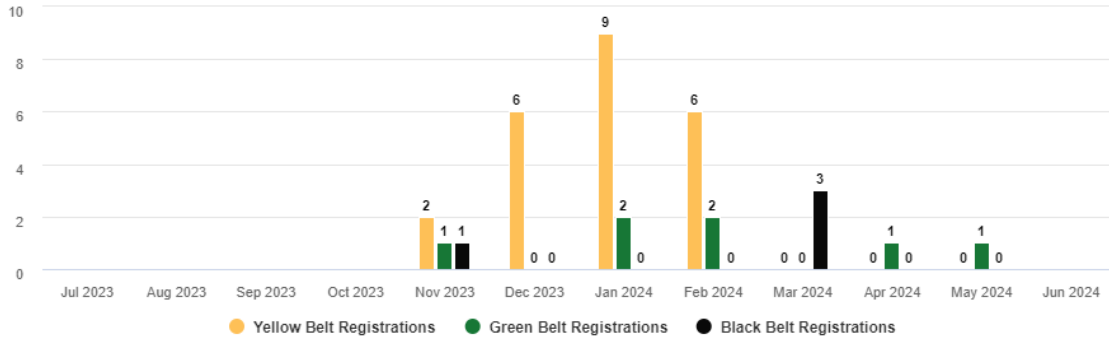
TM OV Peak Performance - Ideas Submitted



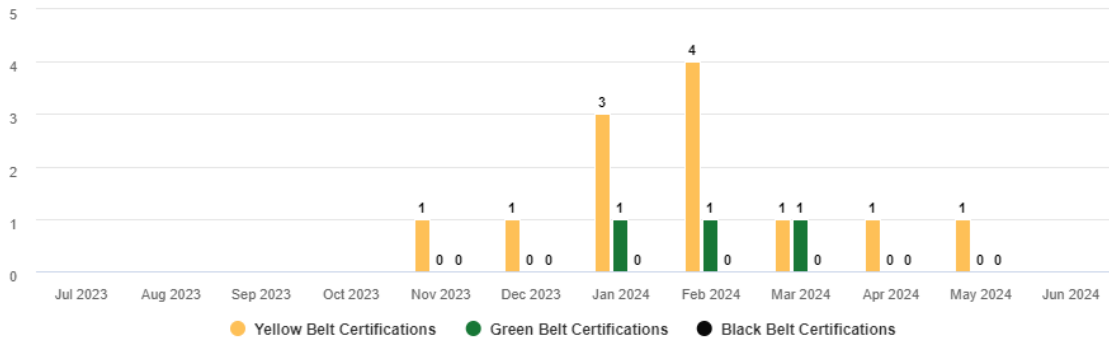
TM OV Peak Performance - Ideas in Progress



TM OV Peak Performance - TOV Employee Lean & Six Sigma Training

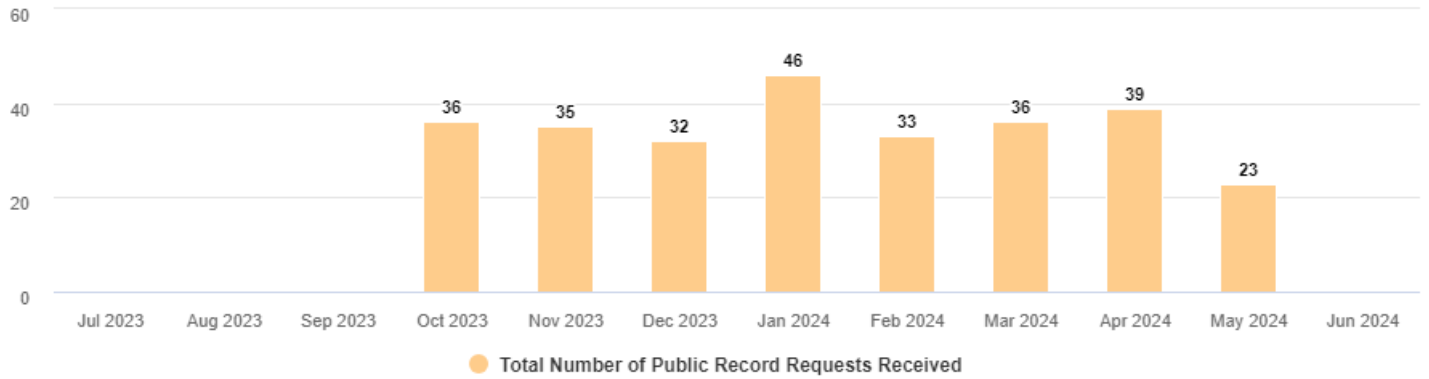


TM OV Peak Performance - TOV Employee Lean & Six Sigma Certifications

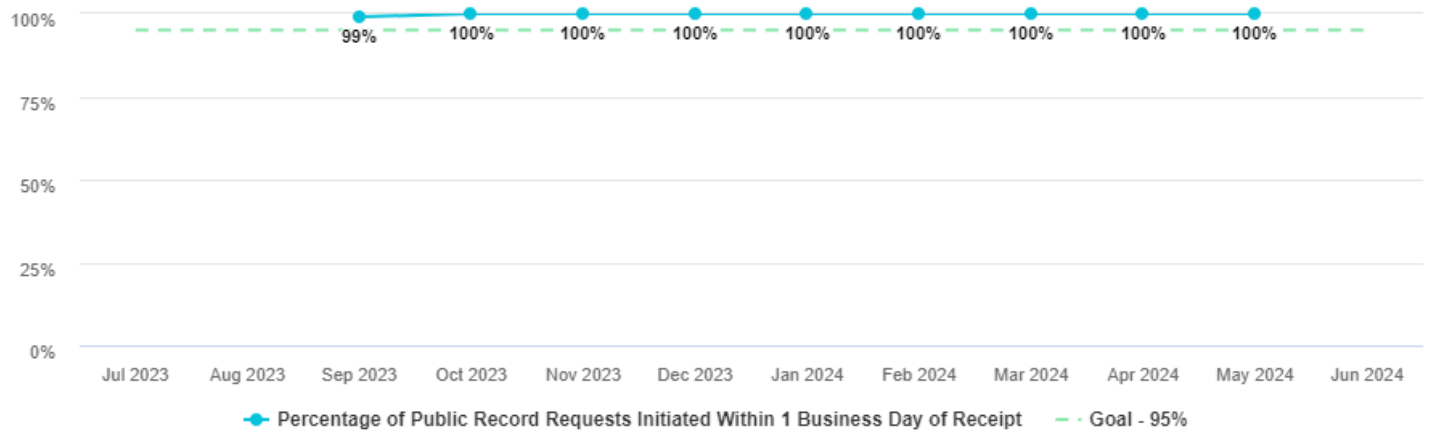


# TOWN CLERK

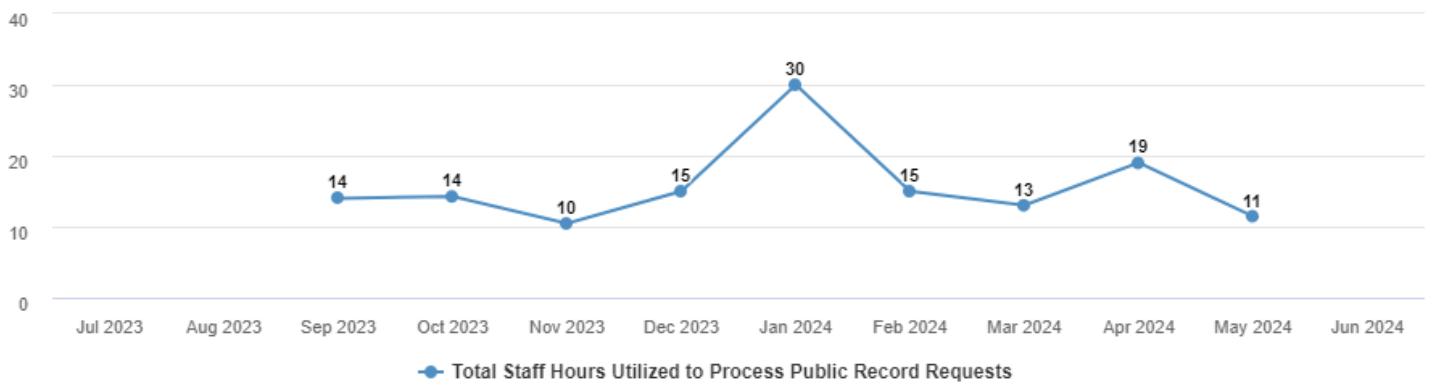
## Town Clerk - Number of Public Record Requests Received



## Town Clerk - Public Record Requests Initiated



## Town Clerk - Time Utilized to Process Public Record Requests

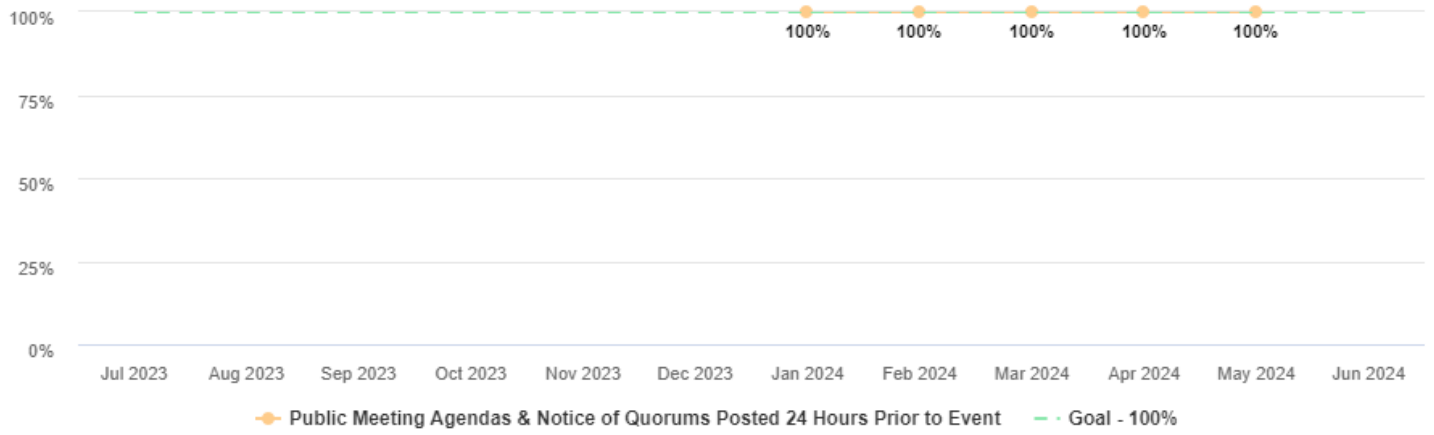




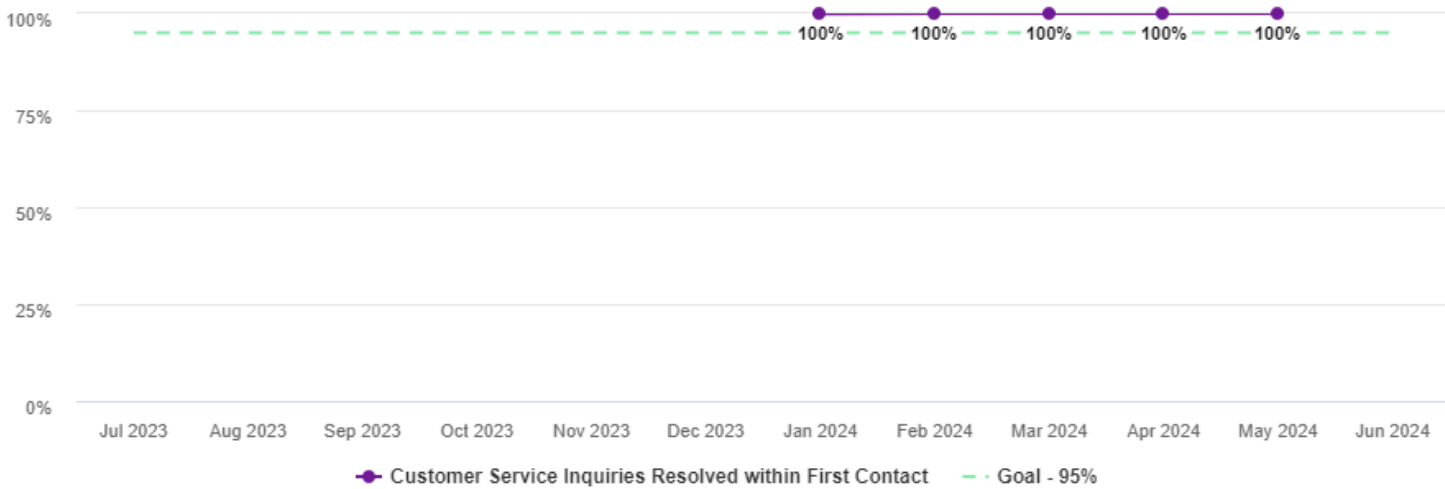
# TOWN CLERK

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## Town Clerk - Public Meeting Agendas & Notice of Quorums Posted 24 Hours Prior to Event

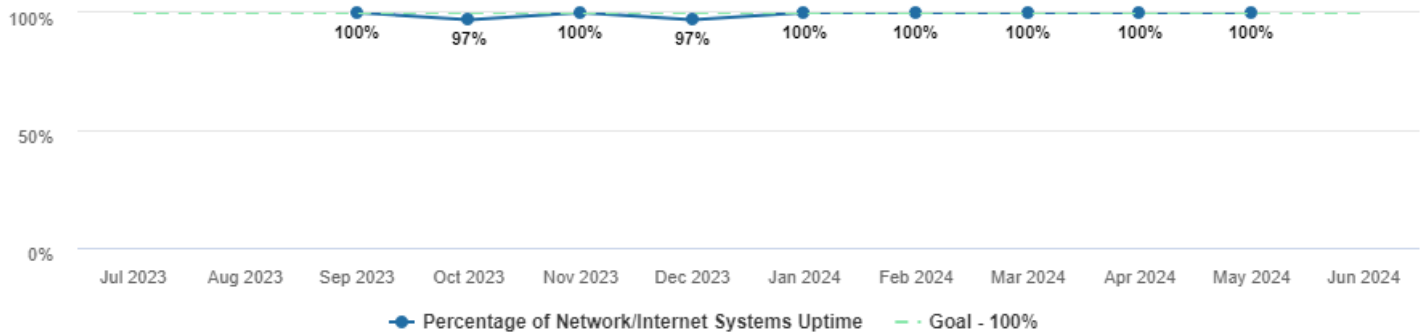


## Town Clerk - Customer Service Inquiries Resolved within First Contact



# IT DEPARTMENT

## IT - Network and Internet Systems Uptime

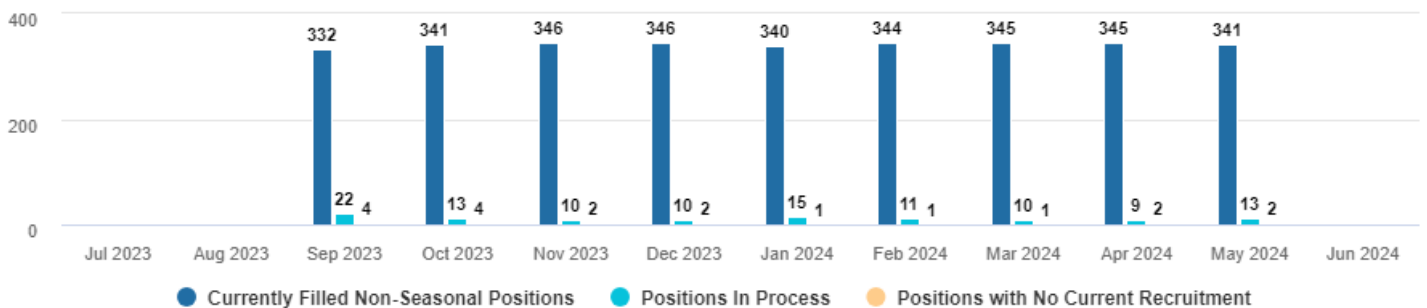


# HUMAN RESOURCES

## HR Safety - Safety Training Completed



## HR Recruitment - Benefit Eligible Position Status



There Are Currently 356 Benefit Eligible Positions with the Town of Oro Valley

# POLICE DEPARTMENT

## CASES AND STATISTICS

### Case 1

On May 8, OVPD was dispatched to the U of A School of Veterinary Medicine for an unknown problem. A caller made statements that were concerning. Upon arrival, officers located a suspect and quickly detained him without incident. Due to the nature of the comments, and out of extra caution, the school was evacuated and searched to assure there were no other threats to students or staff. A quick response and rapid identification of the suspect resolved this situation with no injuries to students, staff, officers, or the suspect.

### Case 2

While on patrol on May 16, Officer Altamirano stopped an SUV for a traffic violation. Through his observations and investigation, he developed suspicion that the vehicle had illegal contraband. The vehicle had two adults and two children inside. Officer Smith and his K-9 partner Vito arrived to assist, and a positive alert from Vito was observed. A search of the vehicle located drug paraphernalia inside some of the child's belongings. When the suspects were going to be placed in custody, they observed the female suspect toss two baggies containing a large number of pills, later suspected to be Fentanyl. While attempting to take the male suspect into custody, a brief struggle ensued. They were arrested for possession of drug paraphernalia, possession of narcotics, and child endangerment. Department of Child Safety was notified.

### Case 3

On May 17, Officer Dietrich stopped a vehicle for not having a visible registration. Officer Dietrich observed the female driver attempt to hide drug paraphernalia under her leg. The driver was asked to step out of the vehicle, which she initially failed to comply with. When she did exit the vehicle, a firearm was observed in her waistband. Officer Dietrich attempted to control her hands to prevent her from reaching the gun, and she resisted and attempted to pull away. She was placed into handcuffs and detained. She was booked for several drug related charges and weapons charges.



### Statistics/Information

OVPD Emergency Communications Center has been awarded ALEAP Accreditation. They are only the second center in the state to achieve this. This achievement is a culmination of hard work by Communications Center Manager Michelle DeVault, Accreditation Coordinator Mitch Olive, and the staff of the center.



## SPECIAL EVENTS

Officer Brown was recognized by the Sons of the American Revolution with the Law Enforcement Commendation Medal. His contributions to traffic safety and impaired driving reduction were recognized at a ceremony held recently.



## COMMUNITY INVOLVEMENT

Ari, OVPD wellness K-9, visited several of the elementary schools in Oro Valley to meet the students and help relieve some of the end of year stress. It also helps with Ari's training as she continues to improve and work toward her certifications.

## REGIONAL SUPPORT

The Community Resources Unit continues to assist the community and surrounding area by organizing events like the Citizen Academy (which just completed), an upcoming Start Your Engines Ladies class, OV Safe Return Program and a Dispose-A-Med event. These are all very popular programs and help the community in many ways.

**START YOUR ENGINES LADIES!**

**AUTOMOTIVE CAR CARE CLASS**

This class is strictly for Women only. Must have Driver's License or Learner's Permit.

**Topics Covered:**

- How to change a tire
- Checking fluids
- How an engine works
- Braking system
- Battery maintenance
- How to check engine belts
- Flares
- How to replace wiper blades

**RESERVE YOUR SPOT TODAY!**

Dr. Mike Kienberg  
[mik@orovalleyaz.gov](mailto:mik@orovalleyaz.gov)  
 520-228-5086

**OV SAFE RETURN PROGRAM**

The **OV Safe Return** program is a community resource service provided by the Oro Valley Police Department for vulnerable members of our community who live, work, attend school, or receive treatment within the Town of Oro Valley. This includes, but is not limited to, children or adults who have a diagnosis of:

- Autism Spectrum
- Down Syndrome
- Dementia
- Alzheimer's

This program provides parents and caretakers with a means to share vital information with responding police officers during emergency calls involving their loved ones. The registration form gathers information about the vulnerable person, their responsible guardians, additional emergency contacts, plus information that would help officers interact with the vulnerable person, such as special interests or best communication methods. Additionally, current photographs of the registered individual are collected and officers in locating the person if they ever go missing.

**FOR MORE INFORMATION PLEASE CONTACT:**

COMMUNITY RESOURCES UNIT  
 2000 ZIP ROAD  
[OROVCOMMUNITYAZ.GOV](mailto:OROVCOMMUNITYAZ.GOV)

**FREE PROGRAM**

**DISPOSE-A-MED**

**SAFE AND SECURE**

**Saturday, April 27, 2024**  
**10 a.m. - 2 p.m.**

**ORO VALLEY POLICE DEPARTMENT**  
**11000 N. La Canada Dr**  
**Oro Valley, AZ 85737**

WHAT'S ACCEPTED	WHAT'S NOT ACCEPTED
<ul style="list-style-type: none"> <li>• Over-the-counter meds</li> <li>• Tablets</li> <li>• Capsules and Vitamins</li> <li>• Veterinary prescribed meds</li> <li>• Eye med / Insulin / Incontinent prescriptions</li> </ul>	<ul style="list-style-type: none"> <li>• Liquids</li> <li>• Creams / Ointments</li> <li>• Household Hazardous Waste</li> <li>• Inhalation Aerosol Bottles</li> <li>• Sharps</li> <li>• Batteries</li> </ul>

# COMMUNITY AND ECONOMIC DEVELOPMENT

## STATISTICS

**Single Family Residential Activity** – 15 new Single Family Residential (SFR) permits were issued during the month of May compared to 16 SFR permits issued in April. Year to date, 82 SFR permits have been issued since the beginning of the year compared to 44 issued during the same period in 2023.

**Permitting Activity** – 185 total permits were issued during the month of May compared to 164 permits issued in April. Year to date, 926 total permits have been issued since the beginning of the year compared to 1036 issued during the same period in 2023. Below are charts showing overall activity for the last six months:



## PERMITTING MAJOR ACTIVITY

### New Businesses

- Fred Astaire Dance Studios at Catalina Village – 7315 N. Oracle Road, #200 (TI Permit Applied)
- Handel’s Homemade Ice Cream at Catalina Village – 7315 N. Oracle Road, #108 (TI Permit Issued)
- Oasis Nutrition at Entrada de Oro – 7927 N. Oracle Road (TI Permit Applied)
- Pain Institute of Southern Arizona Clinic at Oracle Vista Centre – 365 E. Linda Vista Boulevard (TI Permit Applied)
- Pain Institute of Southern Arizona Amulatory Surgery Center at Oracle Vista Centre – 365 E. Linda Vista Boulevard (TI Permit Applied)

### Other Permits

- Circle K at Sunnyslope – 8780 N. Oracle Road (TI Permit Applied)
- Fry’s Food & Drug #117 at Canada Hills Marketplace – 10450 N. La Canada Drive (TI Permit Applied)
- The Gateway at Vistoso Preserve – 955 W. Vistoso Highlands Drive (Type 2 Grading Permit Applied)
- Innovation Dental at Innovation Corporate Center – 1830 E. Innovation Park Drive (TI Permit Applied)
- Executive Offices at Oro Valley Extra Space Storage – 9255 N. Oracle Road (TI Permit Applied)
- Parcel B4 at Innovation Park – (Type 4 Grading Permit Applied)
- Roche Ventana Medical Systems, Building #10 – 2090 E. Innovation Park Drive (TI Permit Issued)

## NEW DEVELOPMENT

### Economic Development and New Projects

Oro Valley was included in state-wide searches by six prospective businesses in May.

The Town is unable to meet the minimum requirements of the projects for the listed reasons:

- Project 1: 120,000 – 140,000 SF building with Industrial Zoning
- Project 2: 150,000 – 200,000 SF building with 2-5 acres outdoor storage
- Project 3: 100 acres land
- Project 4: 75 acres land; heavy industrial zoning
- Project 5: 300,000 – 350,000 SF existing building
- Project 6: 175,000 – 200,000 SF existing building

# BUSINESS RETENTION/EXPANSION AND MARKETING

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## New Businesses

In May, business licenses were issued to new businesses in the following locations: four store-fronts, ten home-based, and four in shared spaces.

## Completed Projects (Certificate of Occupancy Issued)

- AT&T; 10566 N. Oracle Road, #142
- Beck Legacy Group; 10132 N. Oracle Road, #100
- Megan Hawkins Insurance; 200 W. Magee Road, Ste. 130
- OV Spa; 10420 N. La Cañada Drive, #140
- Planet Fitness; 10525 N Oracle Road, #121 (new owner)

## Business Closures

- Red Lobster; 11695 N. Oracle Road
- Silver Mountain Mining; 10861 N. Mavinee Dr. #141 (relocated out of Oro Valley)

## Ribbon Cutting



*The Broken Circle Soap Co., 11061 N. Oracle Road, Studio 9*

## Making Connections

18 businesses were visited in May including several pictured below.



*Brooklyn Bedding, 10785 N. Oracle Road, #175*



*Fry's Food & Drug, 10661 N. Oracle Road*



*Wich Superior Sandwiches,  
10565 N. Oracle Road, Ste. 111*



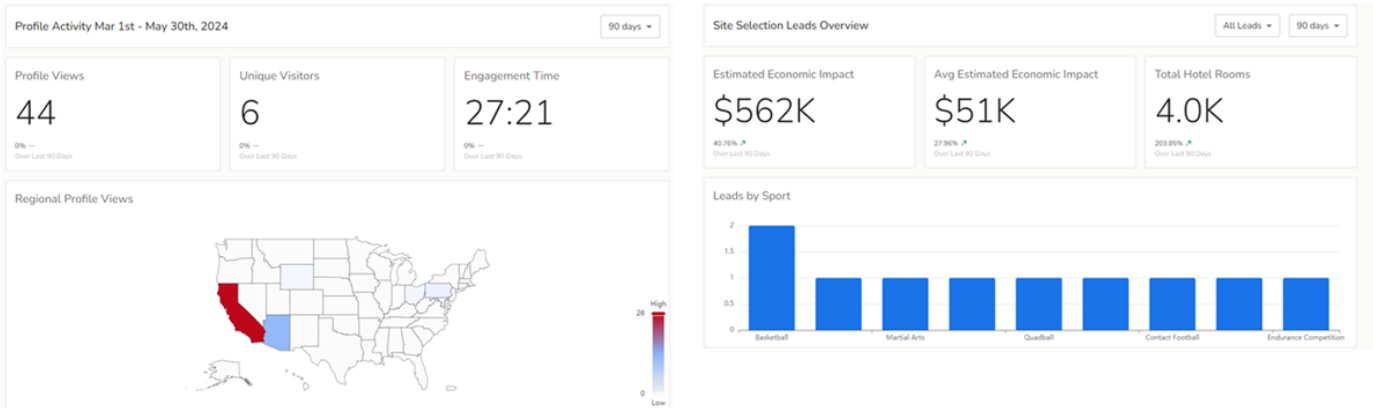
*Icon Golf Cars Superstore,  
10565 N. Oracle Road*

*Please note correction: 31 businesses were visited in April, not 37 as was reported in the May's Executive Report.*

## OTHER NEWS

### Tourism

Finalized lead platform agreements with Playeasy, a leading platform for sports tournament organizers. First 60-day report:



Active bids for 2025 include the Quadball Championships, Quadball All-Star Weekend, and a Football Youth Tournament. Also finalizing Visit Widget and CVENT platforms. Submitted to the Arizona Office of Tourism Annual Awards for tourism partnerships for the Town of Oro Valley and Marana for the Tucson Bicycle Classic. Plus, an introduction of the Town of Oro Valley to more than 500 state association organizations for meeting opportunities at our resorts, venues, and limited-service hotels.

### Short Term Rentals

- As of June 6, 2024, there are 389 Short Term Rentals in Oro Valley.
- 9 new rentals have been listed in the last 30 days.
- For unregistered rentals, CED Licensing Staff are sending notices, and when necessary, notices of violation.
- 77.4% of STRs are Single Family Residences, and 98% of these are for the entire dwelling.

## PLANNING PROJECT HIGHLIGHTS

The BIG Community Survey results are now available. The survey aimed to reveal residents' priorities and expectations on a variety of topics that determine OV's quality of life. The survey is just one tool being used to gather resident feedback that will build the next 10-year community action plan, known as OV's Path Forward. There's still time to share your ideas! Read the survey report and join the online conversation at [www.OVPathForward.com](http://www.OVPathForward.com).



# PLANNING UPDATE

## Planning Related State Legislative Action

Several bills became law this year that directly impact the Town’s zoning and code enforcement.

Most will require amendments to Town Code. Please see table below:

New Law	Requirements
<p><a href="#">HB2325</a> Chickens</p>	<ol style="list-style-type: none"> <li>1. Town may not restrict residents in a <i>single-family detached residence on a lot that is ½-acre or less in size from keeping up to 6 fowl in the backyard.</i> Town may:               <ol style="list-style-type: none"> <li>a. Prohibit the keeping of male fowl, including roosters</li> <li>b. Require fowl to be kept in an enclosure located in the rear or side yard of the property at least twenty feet from a neighboring property and restrict the size of the enclosure to a maximum of 200 square feet with a max height of 8 feet</li> <li>c. Require the enclosure to be maintained and manure picked up and disposed of or composted at least twice weekly</li> <li>d. Require that the composted manure be kept in a way that prevents migration of insects</li> <li>e. Require water sources with adequate overflow drainage</li> <li>f. Require that feed be stored in insect-proof and rodent-proof containers</li> <li>g. Prohibit fowl from running at large</li> </ol> </li> <li>2. Town shall adopt an ordinance that requires an enclosure located in a residential community on a lot less than 1 acre in size to be shorter than the fence line of the property.</li> </ol>
<p><a href="#">HB2720</a> Short-term Rentals</p>	<ol style="list-style-type: none"> <li>1. The Town may require the owner of a vacation rental or short-term rental to reside on the property if the property contains an accessory dwelling unit that was constructed on or after the effective date of this amendment and that is being used as a vacation rental or short-term rental</li> </ol>
<p><a href="#">SB1162H</a> Rezoning legal protest area &amp; Rezoning review</p>	<ol style="list-style-type: none"> <li>1. “Zoning Area” for legal protest no longer includes “Government Owned Land”</li> <li>2. By January 1, 2025, Town shall adopt to the <i>municipality’s Zoning Ordinance</i>:               <ol style="list-style-type: none"> <li>a. Administratively complete determination w/in 30 days of receiving the application.</li> <li>b. If not complete, must follow the licensing timeframes established as part of 9-835.</li> <li>c. Administratively complete determination w/in 15 days of receiving the resubmittal.</li> <li>d. Once administratively complete, Town must approve/deny w/in 180 days.                   <ol style="list-style-type: none"> <li>i. May extend 180-day timeframe for either of the following:                       <ol style="list-style-type: none"> <li>1. Extenuating circumstances, Town may grant a onetime extension of no more than 30 days.</li> <li>2. If applicant requests extension, Town may grant extensions of no more than 30 days per extension</li> </ol> </li> </ol> </li> </ol> </li> <li>3. This section does not apply to historic designations in zoning.</li> </ol>
<p><a href="#">SB1162H</a> Housing Study &amp; Report</p>	<ol style="list-style-type: none"> <li>1. By January 1, 2025, and every 5 years thereafter, Town shall publish a housing needs assessment that includes:               <ol style="list-style-type: none"> <li>a. Total population growth projected for the subsequent 5-year period.</li> <li>b. Total job growth projected for the subsequent 5-year period.</li> <li>c. Total amount of residentially zoned land with detail on land zoned as Single-family and Multi-family.</li> <li>d. Total need for additional residential housing units for rent and for sale in the Town to meet;                   <ol style="list-style-type: none"> <li>i. Any deficiencies in housing the existing population</li> <li>ii. Any deficiencies in housing the existing workforce</li> <li>iii. Population growth projections</li> <li>iv. Job growth projections</li> <li>v. Housing needs across all various income levels.</li> </ol> </li> </ol> </li> <li>1. By January 1, 2025, and every 5 years thereafter, Town shall submit an annual report to the Arizona Department of Housing accounting for:               <ol style="list-style-type: none"> <li>a. Total number of proposed residential housing units submitted to the Town</li> <li>b. Total number of net new residential housing units submitted to the Town</li> <li>c. Total number of new residential housing units that are:                   <ol style="list-style-type: none"> <li>i. Entitled</li> <li>ii. Have been platted</li> <li>iii. Have been issued a building permit</li> <li>iv. Have received a CofO from the Town.</li> </ol> </li> </ol> </li> </ol> <p>Annual report shall include <u>all</u> of the following:</p> <ol style="list-style-type: none"> <li>a. Number of housing development applications received in the prior year</li> <li>b. Number of lots and multi-family units included in all development applications in the prior year</li> <li>c. Number of lots and multi-family units approved and disapproved or otherwise not approved in the prior year</li> <li>d. A Threshold percentage requirement of multi-family zoned land versus single-family zoned land needed to meet population demand</li> <li>e. The status and progress in meeting the Town’s housing needs</li> <li>f. A plan that specifies how the Town intends to satisfy the identified need for additional housing units.</li> </ol>

# PUBLIC WORKS

## BOND PROJECTS

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### **Naranja Park Expansion Project**

Now that we have moved on past the Grand Opening of May 18, the contractor has been issued a letter of substantial completion. Substantial completion does not indicate that the project is completely finished, and all contractual funding has been released. Rather, all the amenities are opened for public use and the contractor is transferring operation to the Town. In addition, this is the time where we are identifying and completing punch list items, such as managing the water currently discharging off the splash pad and optimizing the pushbutton operation, for example. Once the punch list is fully identified, we will get a schedule from the contractor to reach 100% completion.

## GENERAL PROJECTS UPDATES

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### **Oro Valley Town Court Expansion**

Barker Construction is making great progress with Phase 1 of the expansion project. They have completed the demolition of the floor and installation of the utilities for the new bathrooms. The floor is placed which marks the biggest and noisiest activity in Phase 1, the construction of the new building space. Construction of the metal stud exterior walls was completed (*photos*). Work is beginning for HVAC (Heating, Cooling And Ventilation) improvements and the extensive communication and security needs of the court.



### **Pusch Ridge Golf Bridge Replacement**

Bridge and abutment design plans and calculations were submitted to the Town for review and permitting on May 24, and are currently in review. The Town's initial review of the bridge design documents is anticipated to be completed on May 31 with minor, if any comments.

Based on acceptance of the bridge and abutment design by the Town on May 31, it is anticipated that fabrication of the bridge will begin on June 3 with a 14-week completion to delivery on, or about Aug. 26. Demolition of the existing bridge and construction of the new abutments is anticipated to take place during the period Aug. 12–26.

Project completion is anticipated on, or about, Sept. 18.

### **Naranja Multi-Use Path (MUP)**

Consultant submitted Stage III Plans on May 9 and comments are due May 31. These are a 75% construction plan set for staff comment. Project Schedule:

- R/W Clearance – 06/21/24
- Environmental Clearance – 06/28/24
- Stage IV Plans – 07/12/24
- Utility Clearance – 08/02/24
- Final PS&E – 08/30/24
- Bid Advertisement – 09/13/24

### **Westward Look Multi-Use Path (MUP)**

Contractor commenced paving on Monday, May 20, 2024 (*photos*).



### **Tangerine Road Yellow Flashing Arrow**

La Cañada & First Ave Intersections Stage III submittal scheduled for late May.

### **Naranja Drive Rumble Strips**

Rumble strips have been placed along the hard shoulder of Naranja Drive. The rumble strips provided are the narrow type – 8". The rumble strips are intended to be placed adjacent to the lane line only, to provide the following:

- If an automobile were to wander into the shoulder, the strip will provide an audible warning to the cyclist of impending danger and allow them more warning and time to react.
- For the vehicular driver, the strip is a "wake-up" warning that they have wandered into the shoulder.
- The rumble strip pushes shoulder cyclists away from the vehicular lane, thus promoting safer separation between disparate traveling speeds.

During the installation, the contractor misplaced these strips within the hard shoulder. At their own expense, the contractor needed to fill in the misplaced rumble strips with an epoxy emulsion and then reinstall along the vehicular edge line. 24

The dark black strips present are where the contractor filled in the strips.



## GENERAL PLAN PROJECT UPDATES (CONTINUED)

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### Community and Recreation Center New Entry Way and Elevator

Significant unanticipated as-built conditions were discovered as the building was not constructed per the record documents. In this case, not only did the recorded as-builts not accurately reflect structural foundation and mechanical systems, but many unforeseen issues quickly became apparent as the project demolition occurred. A few items are as follows:

- Foundations:
  - Inaccurate as built drawings not reflecting actual footing size. This is in dimensional conflict with the elevator shaft pit as designed. As such, the shaft needed to be moved and slightly relocated to clear conflicts.
  - Poor construction techniques on existing foundations where additional concrete was “scabbed on” the original footing pour, but with no reinforcement. This has impacted the planned method of footing shoring, as we dig the elevator pit. Need pit redesign and construction/shoring method reconfiguration.
  - The existing loading dock screen wall was found to lack a structural footing adequate to tolerate adjacent excavation.
- Structural:
  - Roof beams not attached appropriately. Caused redesign to address this per code.
- Electrical:
  - During the demolition, it became apparent that work had been done and, in some cases, left unfinished and in a hazardous condition. While most of this uncovered electrical was not associated with the current project, it was staff’s duty to address and fix per code.
  - Existing switchgear once opened had been cannibalized and needed to be wired per code.
  - Existing electrical ducts were found to conflict with the front door location. They needed to be lowered.
- Water:
  - Groundwater was found in the elevator pit excavations. This caused the project to come to a complete halt as we needed to investigate, locate, and mitigate the source. The source was discovered to be in part to improper building drainage along with irrigation that was not near the project site. Once addressed, we needed to allow the construction site to adequately dry out.
- Regulatory and Compliance:
  - The existing grease trap had been bypassed, requiring a plumbing rework inside the facility.

To date the project has experienced over 90 days of delays. These delays, while primarily due to unforeseen conditions that led not only to corrective actions, but redesign of the construction documents. Each civil redesign, depending on the issue, could range from 3 days to 3 weeks if the changes require additional structural or mechanical redesign. To date there have been 9 revisions to the plans. Permit review of the updated construction documents always follows and incurs additional days to the projects.

Currently the shoring of the interior conflicting column is being finalized. Once finalized, the pit construction will be completed. In addition, the building façade glazing has been completed.



# ENGINEERING

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## Admin/Adopt-A-Road Updates

- 20– reminder emails were sent to sponsors to schedule a clean-up event.
- 4– successful contact calls to sponsors with lack of activity
- 0– sponsors were excused from scheduling clean-up events
- 22– completed clean-ups –
- 0– new application(s) – 100% adopted
- 2– undecideds for renewing sponsorships – LDS Youth-La Cholla Ward, and Meggits
- 0– cancelled sponsor(s) –
- 0– roadway sections available for adoption, 100% adopted

## Pavement Preservation

- Phase 1 – HA5 treatment by Holbrook – completed.
- Phase 2 – SAM and Fog Seal by VSSI – completed.
- Phase 3 – Liquid Road treatment by KE&G – completed.
- Phase 4 – Crack Seal by Sunland Asphalt – completed.
- Phase 5 – Gilsonite by VSSI International – completed.
- Phase 6 – Reclamite by Pavement Restoration Incorporated – completed.
- Phase 7 – Liquid Road treatment by KE&G – completed.
- Phase 8 – Crack Seal by Empire Paving – on the La Cañada multi-use path from Tangerine Road to Moore Road – work started May 20 and will finish June 15.

## Pavement Markings and Signs

*Annual Long Line Striping:* Speedy Striping is scheduled to finish early May (*photos, left*).

*Pavement Markings & Signs Activities:* Town staff replacing faded regulatory signs (*photo, middle*) and restriping crosswalks throughout the Town of Oro Valley (*photo, right*).



## Bridge Deck Repair and Overlays

Gathering information from specialized company that repairs structural deck delamination and spalling with an overlay.

## Honeybee Wash Bridge Repairs

Coordinating with Pima Association of Governments (PAG) staff in adding the project to the Transportation Improvement Program (TIP) via amendment.

## Repair Gate at Tangerine Road and Scenic Overlook Drive

Received 3 quotes to repair gate. The job was awarded to JAR & Sons Welding. Repairs to be completed by late May.

## Sidewalk Program: Inspections on Cartegraph

Staff coordinating with IT personnel on uploading captured sidewalk attributes into Cartegraph.

The goal is to inspect 25% of the sidewalk assets (*photo*) and upload data into Cartegraph.



## ENGINEERING (CONTINUED)

### Right of Way Permits

Staff is monitoring the ongoing sewer repairs at Valley Vista subdivision. The sewer is being repaired because the gravity line sagged as a result of the same reasons there was subsidence to two of the residences – water intrusion due to a water line break.

The geotechnical engineers, one representing the builder, Pulte, and the other representing the Town, are still determining the street repair solution both can agree upon. Once a solution is reached, staff will be in communication with the residents to convey the plan of action. Then, Pulte will conduct the remediation work. Until remediation is complete, the Town is not accepting the streets within this subdivision.



Monitoring the DG placement in the right of way (ROW) along Rancho Vistoso Blvd. and Woodburne Ave.



Inspecting private retaining walls for custom homes.



### Traffic Engineering

Staff working on the installation and setup of the communications network (cellular routers and antennas) and setting up the town's signals in the Kinetic Signals Software.



Repair of a malfunctioning battery in the UPS system at Westward Look/Ina Rd.



### Traffic Signals

Replacement of the fallen IISNS at 1st Ave. and Naranja Dr.



## FLEET & FACILITIES

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### Planned Projects and Tasks

- 680 Fuel Island, Modernization Design: 100% plans are expected the week of June 5.
- Community and Recreation Center, Overlook Grease Trap Replacement: This project is completed.
- Community and Recreation Center, Overlook Roof Repair: Demolition has started. All the mechanical equipment has been removed from the project area and the roof coating is being removed.
- Town Hall, Building A, Back-up Generator Construction: JMAC will be returning to the site to complete some electrical permit inspections.
- Vistoso Trails Nature Preserve, Restroom: This project is largely completed, still pending installation of door latch hardware.

### Unplanned Facility Projects and Tasks

- 680 Gate Repair: The contractor will be on site this week installing the replacement gate.
- 680 Calle El Milagro Gate: The Facilities Maintenance team added a cooling fan and vents to the gate operator to prevent failure due to electronics overheating.
- Honeybee Park Restroom: This project is complete.
- Town Wide Septic Compliance Program: Mapping of the existing septic systems is in progress. IT is working with Facilities Maintenance to add a septic system layer to the GIS in Cartegraph.

## TRANSIT

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The Oro Valley Sun Shuttle with their latest enhancement is making it easier for parents, assisted living locations and other regional providers to transport riders to where the need to go. Oro Valley's Transit department recently implemented the Delegates module. This module allows someone to reserve and monitor rides for others. A mother with multiple kids can now, individually, reserve rides, see all upcoming rides and monitor the ride on the day of the trip. This is the same for assisted living office staff for their residents and other transportation providers in the region, when their rider requires transportation within Oro Valley.

Regionally, Total Ride now uses this new feature for a couple of their riders when they travel within Oro Valley. Locally, Fairwinds Assisted Living now uses this feature for their residents. We also have a few families using the delegates module for their children.

Pretty cool feature for our small urban system!!

# STORMWATER & STREET OPERATIONS

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## Stormwater Utility

After more than 2 years since the application was submitted, the Stormwater Utility was notified by the Arizona Department of Emergency and Military Affairs (AZDEMA) that the Federal Emergency Management Agency (FEMA) Hazard Mitigation Grant Program 5385 has awarded the Town \$210,990.75 for construction of improvements to the box culvert outlet apron on Sierra Wash at Via Mandarin. The apron has experienced significant localized and head cutting erosion leaving the foundation of the outlet structure to become exposed and thereby posing a threat to the box culvert and ultimately the roadway's integrity.

Stormwater Utility staff will be preparing agreements for Town Council to sign off on the award and enter into an agreement with DEMA to accept their funding and abide by their project delivery requirements. The project is anticipated to be delivered in Fiscal Year 2024/2025. Local matches coming from the Stormwater Utility Fee have been anticipated to be utilized and the project has been listed in the Five-Year Forecast. The anticipated local match amount is \$70,330.25.

This is the second DEMA project awarded to the Oro Valley Stormwater Utility for improvements on Sierra Wash. DEMA funding was received for Sierra Wash at Lambert Lane in 2019. Additional DEMA funding has been requested for a future project on Sierra Wash at Glover Road under the FEMA Hazard Mitigation Grant Program 4524 for similar deficiencies of the outlet structure underneath Glover Road.



Additionally, the Pima County Regional Flood Control District has begun work on the Mutterer/Pusch/Rooney Wash Complex to remove excess sediment and overgrown vegetation in the channels as they make their way into the Cañada Del Oro Wash near Pusch View Lane and Oracle Road. The Oro Valley Stormwater Utility had requested this work effort earlier in 2024 to be completed prior to the 2024 Monsoon Season. This work effort is intended to allow stormwater runoff to effectively flow through this relatively flat drainage area and make its way downstream into the larger CDO Wash. Work is anticipated to be completed by the end of May.



## Street and Drainage Operations

- Street crews are continuing sidewalk repairs in the Ironwood Ranch (1-65), La Cholla Estates (1-94), Naranja Ranch (1-11, 13-36, 38-170) and Cañada Ridge (1-120) subdivisions.
- Crack Sealing has been completed in the Suffolk Hills (1-195) subdivision, and crews have now moved into the Sunnyslope (3-59) subdivision where they will wrap up for the season.
- Arterial and Collector sweeping has been completed Townwide in addition to monthly multi-use path (MUP) sweeping.
- Street crews have completed placement of the concrete slab for the Operations Laydown Yard storage building on N. La Cholla Blvd., and building construction will begin the week of May 20 and should be completed by the end of May/first week of June.
- Townwide right-of-way landscape maintenance continues at various locations by Town staff, ADC crew, and contractor crew, as vegetation continues to be extremely active due to the significantly wetter than normal start to 2024 and with continuing accelerating warmer temperatures.

# PARKS & RECREATION

## ADMINISTRATION

In the month of May, staff held the Grand Opening of the Naranja Park Expansion. Attendance was beyond expected and a great time was had by all.



The Honeybee Canyon restroom project was also completed this month.

Progress continues with the Elevator Project and flat roof repairs at the Community & Recreation Center.

The process has started on the shade structure for Steam Pump Ranch, and the Request for Qualifications for the Vistoso Trails Nature Preserve Project has been advertised.

May also marked the start of Summer Camp at three different locations, as well as Battle of the Bands, movies, and programs.

Staff will remain busy in June with Summer Camp. On June 1, we will celebrate National Trails Day with a Night Hike. Staff also have planned a Movie on the Lawn at the Community & Recreation Center on June 15, as well as the Roundup at the Ranch 5K on June 22. Disc Golf at Pusch Ridge starts June 1.

## AQUATIC CENTER (OVAC)

Summer Sunday Family Funday is back and began May 26 and will run until Aug. 4. Families up to six can swim at the facility for \$5 and have access to all amenities.

The annual OVAC summer camp is at full registration for this season. Camp Splash began May 20 and will run for nine weeks. Campers will have the opportunity to play, learn, and enjoy all that facility has to offer.

OVAC staff are teaching three lifeguard classes this month: out of the 30 participants we are hopeful to hire additional staff for Town facilities.

## RECREATION AND CULTURE

The Round up at the Ranch 5K fundraiser for scholarships will be held on June 22 and will have a new look. Instead of an early morning run as in years past, this event will take place in the evening and have a number of glow elements incorporated. The evening run will culminate with an after party at Steam Pump Ranch that includes food trucks, music, beer, and a fun time for all.

The Senior Trip to the Reid Park Zoo was a huge success and required the need for additional transportation due to the high number of participants. The next senior trip will be held on June 24 with participants visiting the Tucson Botanical Gardens.

June also sees all the summer camps in full swing: horse camp, sports camp, STEAM camp, archery camp, baseball camp, and lacrosse camp each provide opportunities for everyone to find something they can enjoy this summer.

## COMMUNITY AND RECREATION CENTER (CRC)

The CRC summer programs began May 28. The facility hosts several camps, including Camp Swim Play Fun (SPF), I Can Too!, arts camp, and Lego camp. These summer programs bring up to 200 campers to the facility each week and will run through July 26.

The Pusch Ridge Bleacher Demolition project began on May 23 (*photo*). This project includes the dismantling and removal of the large grandstand at the Pusch Ridge Tennis Facility. The project is scheduled to finish on June 7 and will include some general landscaping and addition of gravel in the space where the bleachers previously sat.



The CRC hosted another Movie on the Lawn on May 18, which featured the Disney Pixar animated film, Elemental. The next event will be on June 15, which will feature the family musical film, Wonka. The movies are hosted on the backside of the facility near the driving range and begin at sunset.

The CRC continues to add more programs and opportunities at the facility. Beginning in June, the facility will begin offering a "Mommy and Me" scrapbooking class.

## PARK MAINTENANCE

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*June projects outside of standard core services:*

### **Naranja Park:**

- Spring field maintenance continues.
- Mowing, fertilization, and irrigation management.
- Fertilization of dog park and sod repair.
- Continual watering and cultivation of newly planted trees from the 50th tree planting event.
- Working with permitting on securing permits to begin ADA sidewalk construction at archery range.
- Decorative rock installation in selected areas.
- Aeration of multi-use fields.
- All multi-use fields 1-4 MUSCO lighting lamp repairs completed.

### **Riverfront Park:**

- Spring field maintenance begins.
- Continual watering and cultivation of newly planted trees from the 50th tree planting event.

### **James D. Kriegh Park:**

- Spring field maintenance continues.
- Continual watering and cultivation of newly planted trees from the 50th tree planting event.

### **Town Hall/Library/OVPD:**

- Continued maintenance of all areas of Town Hall Campus.
- Clean up of trees at Town Hall campus courtyard.

### **Vistoso Trail Natural Preserve:**

- Phase 2 of the restroom repairs for restrooms 1 & 2 in progress and on schedule.

### **Steam Pump Ranch:**

- Continual watering and cultivation of newly planted trees from the 50th tree planting event.
- Working with permitting on securing permits to begin ADA sidewalk construction.

Continued communication to Oro Valley Sports Alliance individual organizations for field maintenance and updates.

Spring clean-up of multi-use path (MUP) and path into MUP.

# INDIGO GOLF PARTNERS

Golf Rounds for June are budgeted for 4,300 rounds at the 36-hole facility and Pusch Ridge is budgeted for 0 rounds of golf. We are anticipating 300 rounds of disc golf in the month of June at Pusch Ridge. The Overlook Restaurant will be closed June 1 to approximately June 20 due to the roofing project. The Food & Beverage team has made plans to have food and drink service available near the Garden Cafe patio area with modified hours of operation.

As of May 18, we have 381 Full Memberships including 17 Corporate Memberships. The marketing focus for June will continue to focus on full-time, monthly and corporate memberships. June events include weekly Ladies, Men's, and Couples competitions. We will be hosting a Father-Son event on June 1-2. We are anticipating about 50-60 players with lunch taking place on the outside patio. No other social events have been booked for the month of June due to the Overlook Restaurant being closed for the roofing project. The Sunset Room will host two HOA meetings and a MAAD meeting during the month of June.

June projects include bunker edging, add decomposed granite to tee surrounds, remove Palo Verdes on #5 Cañada Wash, transition aide spry application, verti-cut greens, spike greens, tree pruning, irrigation adjustments, cart path edging and greens fertilizing. At Pusch Ridge, June maintenance activities include greens fertilization, gopher control, #4 tree removal, fairway aerification and irrigation adjustments and repairs.

## Golf Rounds Report:

2023-2024 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2023	2939	2033	136	320	5428
8/31/2023	2855	1523	303	307	4988
9/30/2023	3129	1810	386	465	5790
10/31/2023	3501	2155	424	385	6465
11/30/2023	3995	2848	460	914	8217
12/31/2023	3841	3397	530	118	7886
1/31/2024	3960	3277	576	246	8059
2/29/2024	4000	3657	501	753	8911
3/31/2024	4349	4751	616	607	10323
4/30/2024	4196	4032	630	989	9847
5/31/2024					0
6/30/2024					0
<b>Total Rounds</b>	<b>36,765</b>	<b>29,483</b>	<b>4,562</b>	<b>5,104</b>	<b>75,914</b>

2022-2023 ROUNDS - 36 HOLE					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	Outing Rounds	Total Rounds
7/31/2022	2478	1950	149	223	4800
8/31/2022	2643	2101	171	192	5107
9/30/2022	2829	2315	210	255	5609
10/31/2022	3149	1926	158	388	5621
11/30/2022	3175	3766	313	894	8148
12/31/2022	3135	2936	504	208	6783
1/31/2023	3792	3323	505	466	8086
2/28/2023	3247	3601	440	395	7683
3/31/2023	4626	4944	655	551	10776
4/30/2023	3707	3262	445	1063	8477
5/31/2023	3228	2407	414	421	6470
6/30/2023	2939	2093	76	320	5428
<b>Total Rounds</b>	<b>38,948</b>	<b>34,624</b>	<b>4,040</b>	<b>5,376</b>	<b>82,988</b>

2023-2024 PUSCH RIDGE GOLF ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2023	0	0	0	0	0
8/31/2023	0	0	0	0	0
9/30/2023	0	0	0	0	0
10/31/2023	59	310	17	105	491
11/30/2023	516	1792	112	462	2882
12/31/2023	362	1706	108	365	2541
1/31/2024	445	1616	106	431	2598
2/29/2024	427	1960	198	447	3032
3/31/2024	530	2417	95	401	3443
4/30/2024	346	1970	70	519	2905
5/31/2024					0
6/30/2024					0
<b>Totals</b>	<b>2,685</b>	<b>11,771</b>	<b>706</b>	<b>2,730</b>	<b>17,892</b>

2022-2023 PUSCH RIDGE ROUNDS					
Month	Member Rounds	Non-Mem Rounds	Comp Rounds	League/ Outing Rounds	Total Rounds
7/31/2022	0	0	0	0	0
8/31/2022	0	0	0	0	0
9/30/2022	0	0	0	0	0
10/31/2022	0	0	0	0	0
11/30/2022	320	1385	213	413	2331
12/31/2022	216	1232	166	217	1831
1/31/2023	279	1611	189	345	2424
2/28/2023	323	1703	146	201	2373
3/31/2023	301	2654	200	404	3559
4/30/2023	244	1774	150	303	2471
5/31/2023	124	765	132	69	1090
6/30/2023	12	86	0	182	280
<b>Totals</b>	<b>1,819</b>	<b>11,210</b>	<b>1,196</b>	<b>2,134</b>	<b>16,359</b>



# WATER UTILITY

## METER OPERATIONS

For the month of May, the Utility added 28 new service connections. The Utility now has a total of 21,483 service connections.

## WATER CONSERVATION

For the month of May, 93 new Watersmart users were added to the water monitoring platform. The Utility now has a total of 7,763 Watersmart users.

## WATER OPERATIONS

### Well C-5 Rehabilitation

In early May, Water Operations received a “failure to start” alarm for well C5. After troubleshooting the problem, staff determined that the pumps line-shaft had broken and that pulling the pump would be necessary to make the proper repairs.

The pump was pulled, and a ruptured oil-tube and broken line-shaft was discovered. Water Operations staff recommended a total pump replacement and well rehabilitation. Water Administration agreed with the decision and authorized the spending of approximately \$130,000 for this unplanned Capital reinvestment work.



### Valve Exercising Program

The Water Utility operates and maintains more than 9,000 buried water valves. To ensure proper operation, Water Utility staff have a goal of exercising all the buried valves once every 3 years. To achieve this, approximately 3% of all buried water valves need to be exercised each month. This goal was superseded in the month of May (*graphic right*).

Valve Exercising Monthly Quota 4-2024



## WATER UTILITY WINTER NEWSLETTER

The Water Utility’s spring newsletter was mailed to customers in April. The spring newsletter includes information on the Utility’s water resources, water quality regulatory changes, water quality monitoring, as well as information on the water production and delivery process. The newsletter can be found on the Town of Oro Valley Water Utility’s [website](#).



## CIP—CAPITAL IMPROVEMENT PROGRAM

**Northwest Recharge Recovery and Delivery System (NWRDRS):** The NWRDRS project is composed of both partnership projects with the Town of Marana and Metro Water, as well as independent projects.

- *Independent Projects* consist of the following:
  - NWRDRS Booster Station – Approximate start: January 2025.
  - NWRDRS transmission pipeline – Approximate start: January 2025.
  - NWRDRS D-Zone blending line – 100% completed.
  - NWRDRS E-Zone discharge main at Naranja – 100% completed.
  - NWRDRS E-Zone discharge main at Tangerine – Approximate start: July 2024.
  - Shannon Road Reservoir & Booster Station – 85% complete.
- *Partnered Projects* consist of the following:
  - Drilling of three NWRDRS recovery wells – 100% completed.
  - Well collector pipeline – Started May 29, 2024.
  - Well equipping – Approximate start: November 2024.
  - NWRDRS Reservoir – Approximate start: August 2024.

Work on the Partnered NWRDRS collector pipeline started in the month of May. This pipeline will extend from the CAP recovery wells located west of I-10 to the partnered reservoir located near Lambert Lane and Twin Peaks Road. This work is expected to take nearly a year to complete (*photo*).



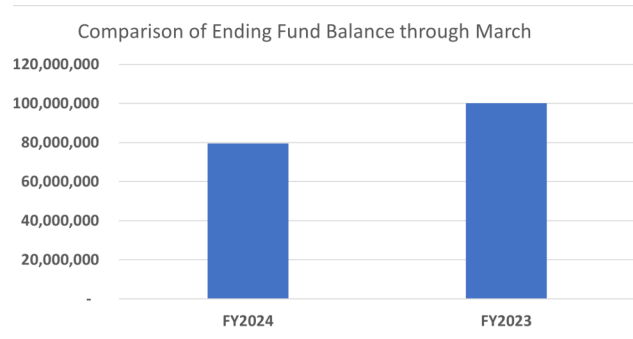
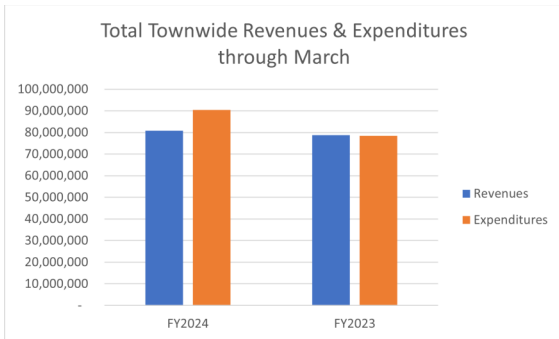
## WATER CONSERVATION GRANT FUND AWARD

On May 15, 2024, Mr. Peter Abraham and Ms. Mary Rallis attended the Water Infrastructure Finance Authority (WIFA) Board Meeting in Phoenix, Arizona, to defend the Utility's grant application. Water Utility director Peter Abraham was asked to answer questions as to how the funds would be used and how the Northwest Recharge Recovery and Delivery System (NWRDRS) would benefit Oro Valley's aquifer. After a short question and answer period, the board deliberated and unanimously voted to approve a grant in the amount of \$1,638,383.06 for the Water Utility to be applied toward the independent portion of the NWRDRS project.

# ADMINISTRATION

## FINANCE

The Town continues to perform as expected from a Town-wide financial perspective. Total Town-wide revenues are up \$2,030,035 through March 2024 in comparison to March 2023. Meanwhile, total Town-wide expenditures are greater than March 2023 by \$12,001,499. Capital is the primary driver of the increase in spending from the prior year, as it accounts for \$9,857,501 of the \$12,001,499, or 82%. Personnel and O&M also continue to outpace last year's outflows through March. Total estimated Town-wide Fund Balances through March 2024 are \$79,602,570, which is about \$9.6 million less than the Town carried into the fiscal year. This reduction in fund balance is primarily a function of the large capital projects being executed and the continued spenddown of ARPA and parks and recreation bond monies.



## TOWN MANAGER'S OFFICE

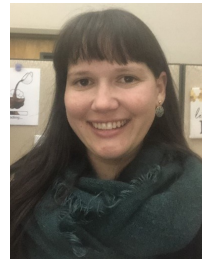
Ask OV Top Inquiries: April 27 – May 24, 2024

Public Works	6
Park Facilities	5
Non-Municipal	8
Naranja Park	6
Invasive Plants	5

### OV Peak Performance

In support of the FY 23/24 - FY 24/25 Council Strategic Plan's objective 6.2.2 (strengthen the Town's continuous improvement acumen by developing Lean Six Sigma skills among Town employees) and the Town's Peak Performance program, one new staff member has completed training and earned their Lean Six Sigma Yellow Belt. Congratulations to the Town's newest Yellow Belts:

Andrea Sirois, Executive Assistant to Town Manager & Council (*pictured*)



### OV Youth Advisory Council (YAC)

The OV Youth Advisory Council completed interviews and has filled the six available seats. Below is the list of new YAC members:

- Nihar Goulapally - BASIS
- Aditya Makham - BASIS
- Addison Blackburn - Ironwood Ridge
- Eva Alvarado - Salpointe
- Leeah Payne - Canyon Del Oro
- Christian McIntyre - Canyon Del Oro

### Emergency Management

Town departments deal with and resolve emergencies and incidents on a routine basis. Because each department has unique processes and subject matter expertise, procedures for responding to department-level emergencies are captured in Continuity of Operations Plans (COOP). These important plans ensure departments have the framework for communications, operations, and restoration of regular services, should an emergency occur. In May 2024, Emergency Management and Safety updated the COOP for the Transit Division, Water Utility, and Information Technology. Development of a COOP for the Human Resources Department was also begun. The goal is to review one COOP per month and to spend time developing fully operational plans as needed.

# GRANT AND CONGRESSIONAL FUNDING OPPORTUNITIES



Awarded, requested, evaluated, and denied grant and congressional funding opportunities for the current fiscal year (July 1, 2023 — present):

Town Project	Funding Source	Grant/Congressional Program	Amount	Submission Date	Status
Vehicle Cameras	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$11,250.00	Apr-21	Awarded
Bus Replacement	Arizona Department of Transportation (ADOT)	ADOT 5310 & City of Tucson 5307 Grants	\$119,218.00	Apr-21	Awarded
Bus Replacement	Arizona Department of Transportation (ADOT)	ADOT 5310 & City of Tucson 5307 Grants	\$478,000.00	Apr-21	Awarded
Box Culvert Outlet Apron on Sierra Wash at Via Mandarin	Arizona Department of Emergency and Military Affairs (AZDEMA)	Federal Emergency Management Agency (FEMA) Hazard Mitigation Grant Program 5385	\$210,990.75	May-22	Awarded
Oro Valley Honeybee Wash Bridge Deck Repairs	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$650,000.00	Mar-23	Awarded
Bus Cleaning & Disinfecting	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$17,000.00	Apr-23	Awarded
Lift Maintenance	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$9,500.00	Apr-23	Awarded
Bus Replacement	Arizona Department of Transportation (ADOT)	ADOT 5310 & City of Tucson 5307 Grants	\$398,745.00	Jun-23	Awarded
STEAM Camp and Nature Camp Environmental Education	Arizona State Parks & Trails	AZ State Parks & Trails Heritage Fund Environmental Education Grant	\$74,457.88	Nov-23	Denied
Cloudflare (Cybersecurity Software)	Arizona Department of Homeland Security	State and Local Cyber Readiness Program	\$212,580.00	Feb-24	Awarded
La Cañada Bridge at Cañada del Oro Wash	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$7,221,256.00	Mar-24	Requested
First Ave Bridge at Cañada del Oro Wash	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$2,509,723.00	Mar-24	Requested
Rancho Vistoso at Big Wash	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$3,846,512.00	Mar-24	Requested
Officer Safety Plan	Congressionally Directed Spending	Department of Justice – COPS Law Enforcement Technology and Equipment	\$800,000.00	Mar-24	Requested
Officer Safety Plan	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$800,000.00	Mar-24	Requested
Future Police Station (Design)	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$3,000,000.00	Mar-24	Requested
Vistoso Trails Nature Preserve Accessibility Improvements	Arizona State Parks & Trails	Non-Motorized Recreation Trails	\$144,499.66	Mar-24	Requested
Public Safety	Department of Homeland Security	Stonegarden	\$515,759.00	Mar-24	Requested
Public Safety	National Highway Traffic Safety Administration	GOHS STEP	\$78,561.00	Mar-24	Requested
Public Safety	National Highway Traffic Safety Administration	GOHS DUI	\$151,320.00	Mar-24	Requested
Public Safety	National Highway Traffic Safety Administration	GOHS Accident Investigation	\$32,255.00	Mar-24	Requested
TOV Water Conservation Community Engagement Plan	Sonoran Institute	Growing Water Smart Technical Assistance	\$10,000.00	Apr-24	Denied
Public Safety	Department of Justice - Community Oriented Policing Services	DOJ COPS LEMHWA	\$72,562.00	Apr-24	Requested
Public Safety	Department of Insurance & Financial Institutions	AZ Auto Theft Authority	\$12,100.00	May-24	Requested
Proctor Leiber House Historic Building Condition Assessment	Arizona State Parks & Trails	AZ State Parks & Trails Heritage Fund Historic Preservation Grant	\$30,000.00	May-24	Requested
Naranja Park Archery Range Shade Structure	Arizona Game & Fish Commission	Shooting Range Development Grant	\$25,988.00	May-24	Requested
Interpretive Signage at Vistoso Trails Nature Preserve	Tohono O'odham Nation	Tohono O'odham Nation Grant Funding	\$80,300.00	May-24	Requested
Vistoso Trails Nature Preserve Restoration Project	Tohono O'odham Nation	Tohono O'odham Nation Grant Funding	\$131,000.00	May-24	Requested

## INNOVATION AND TECHNOLOGY

The Information Technology Department has successfully implemented Cloudflare's web application firewall, awarded through the Arizona Department of Homeland Security using the State and Local Cyber Readiness Program grant in April. This software now safeguards the Town's web applications against external threats.

Additionally, IT has upgraded the network infrastructure for the Police Department, enhancing security and modernizing much of the software. These improvements have considerably strengthened the safety of both the PD network and the mobile PD network against unauthorized access.

## COMMUNICATIONS AND MARKETING

### May Productions

#### 50TH ANNIVERSARY

- Release: [New Oro Valley mural commemorates 50th anniversary](#)
- Web: ["50 Years of Community" five-part series \(KOLD TV series archive\)](#)
- Web: [How OV has grown and changed \(OV Historical Society panel archive\)](#)
- Web: [The birth of Oro Valley 50 years ago \(OV Historical Society panel archive\)](#)
- Ad: 50th Anniversary (Naranja Park Grand Opening) Explorer print ad
- Ad: 50th Anniversary (Naranja Park Now Open) Explorer print ad
- Signage: Welcome to Oro Valley (50th Anniversary) street sign
- Promotional: Welcome to Oro Valley (50th Anniversary) coaster
- Promotional: Welcome to Oro Valley (50th Anniversary) tote bags
- Promotional: 50th Anniversary postcards
- Promotional: 50th Anniversary pens

#### PRESS RELEASES

- [Town Manager's Recommended Budget for fiscal year 2024/25 released](#)
- [Get ready to rock at OV Battle of the Bands concert, May 17](#)
- [Grand re-opening of Oro Valley's Naranja Park on May 18](#)
- [OV receives federal grant for Stormwater Utility infrastructure](#)
- [Pusch Ridge Disc Golf Course returns June 1](#)
- [Oro Valley's Path Forward Big Community Survey results revealed](#)

#### VIDEOS

- [Naranja Park Grand Opening Invite](#)

#### PODCASTS

- [National Public Works Week](#)

#### PUBLICATIONS & GRAPHIC DESIGN

- Vista Newsletter ([June/July 2024](#))
- Battle of the Bands Explorer print ad
- Movies on the Lawn Explorer print ad
- Round Up for Youth Registration Explorer print ad
- Congratulations Graduates Explorer print ad
- Spend Your Summer at OVAC Explorer print ad
- July 4th Save the Date Explorer print ad
- July 4th Celebration event Explorer print ad
- This Month in Oro Valley Parks & Recreation Explorer print ad
- Summer Survival Explorer print ad
- Spend Your Sundays at OVAC Explorer print ad
- Employee Appreciation Luncheon flyer
- Employee Appreciation piñata design
- July 4th Celebration logo
- Round Up for Youth sticker
- Naranja Park Map update
- Ask OV card update

