# TOWN MANAGER'S

# **EXECUTIVE REPORT**

# Town of Oro Valley | September 2024

#### September is Emergency Preparedness Month

Disasters disrupt thousands of lives every year, leaving behind lasting effects on people and property. Depending on the scope of the disaster, local first responders may not be able to reach you right away. You and your family can take simple steps now to prepare for emergencies:

- Know your risks: Register for local emergency alerts.
- Make a plan: Prepare for evacuation, sheltering in place, and gathering supplies.
- Take action: Review your insurance and practice your emergency plans.

For more tips and resources on preparing for emergencies, review the <u>Town's Monsoon</u> <u>Preparedness Guide</u> on our website at orovalleyaz.gov. Search MONSOON for details.

#### Registration now open for Community Academy

Oro Valley's 27<sup>th</sup> annual Community Academy is accepting sign-ups! This year's Academy focuses on helping residents prepare for the community's next 10-year action plan, OV's Path Forward.

- Starting in October with 10 sessions over 5 weeks, meeting twice a week.
- Learn about how OV manages growth, traffic, water supply, public safety, and more.
- Register before September 27 at orovalleyaz.gov for this free program.

This is a great opportunity for residents interested in joining working groups for OV's Path Forward.

#### Listen to the latest "This is Oro Valley" podcast

Tune in to our latest podcast episode featuring Kristen Sharp, President and CEO of the Greater Oro Valley Chamber of Commerce. We discuss the Chamber's partnership with the Town and support for local businesses.

Subscribe on your favorite podcast platform, or listen directly at orovalleyaz.gov by searching PODCAST.

Best regards,

Jeff Wilkins, Town Manager

# TO COUNCIL







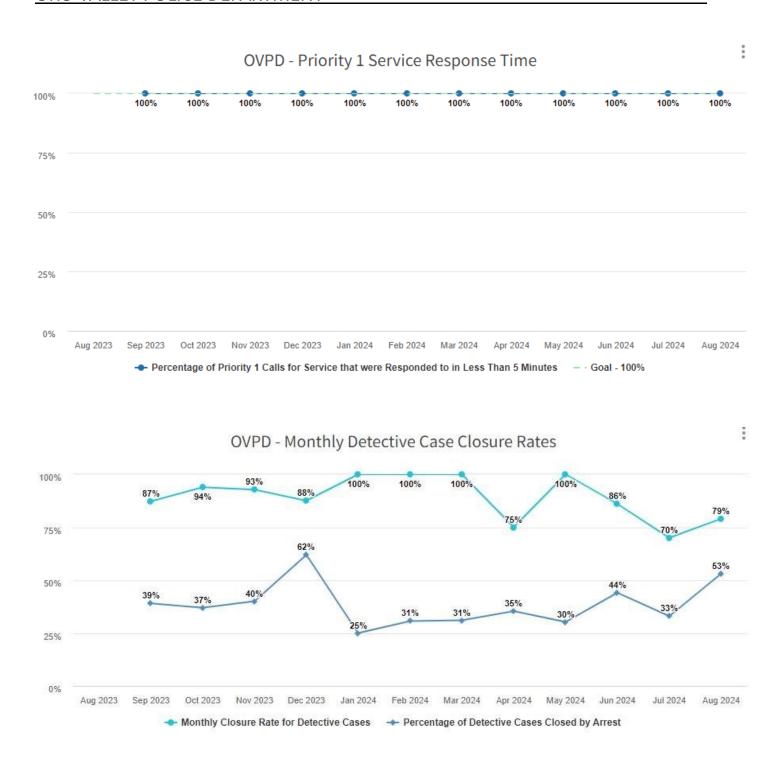


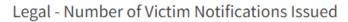
Inside	!		

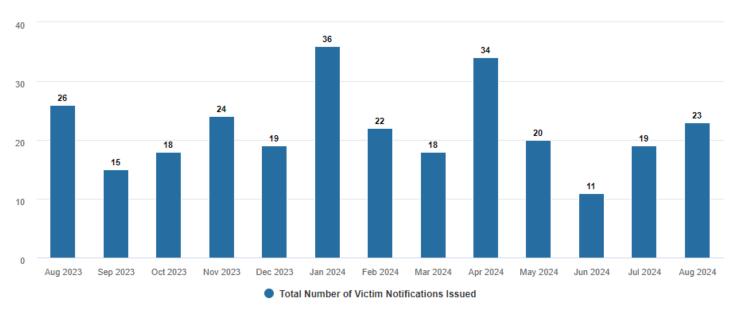
msiac
Balanced Scorecards (BSC)2
Police Department19
Community and Economic
Development20
Public Works24
Parks & Rec28
Water32
Administration34
1

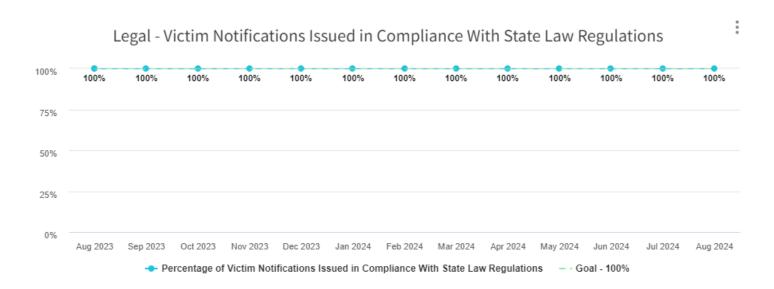
# Balanced Scorecard Operational Metrics

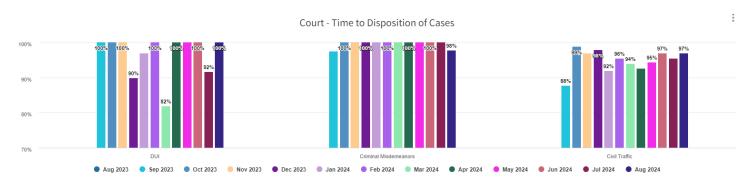
# ORO VALLEY POLICE DEPARTMENT



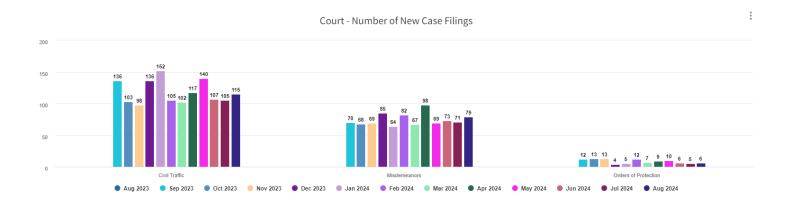








Disposition within 10 across resolution to include either conviction dismissal or acquittal of case DILL Goal - 98% of cases reach disposition within 180 days. Criminal Mischemeanor Goal - 98% of cases reach disposition within 180 days. Civil Traffic Goal - 98% of cases reach disposition within 190 days.



# COMMUNITY AND ECONOMIC DEVELOPMENT









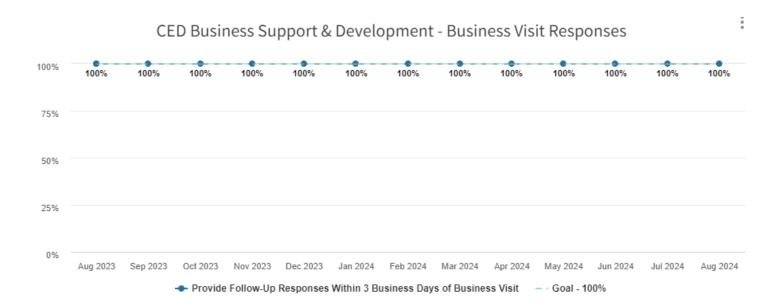
# CED Business Support & Development - Business Visits Conducted

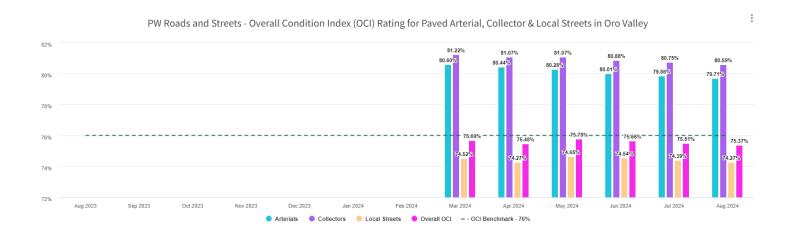
57/225

:

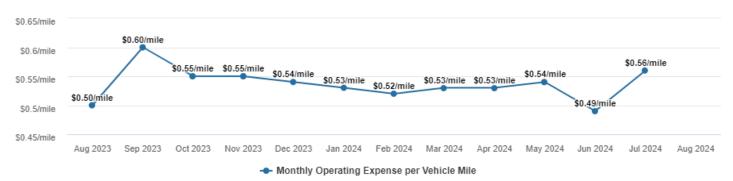
# Businesses Visited FY24-25







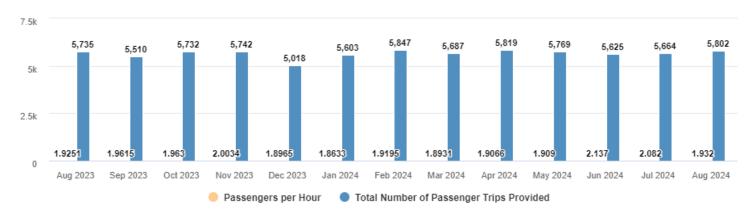




# PW Facilities - Building Maintenance



# PW Transit - Number of Passenger Trips Provided & Passengers per Hour



# PW Transit - Total Number of Trip Miles



# PW Transit - Total Number of Trip Hours Provided



#### Parks and Recreation - Members



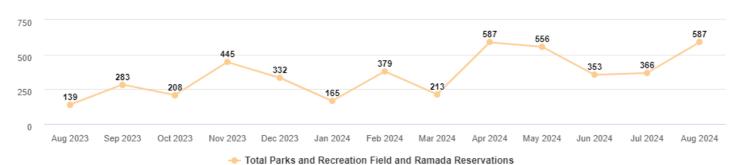
Total number of Community and Recreation Center, OV Aquatic Center, golf, and Archery Range members

# Parks and Recreation - Members

Month	New Members	Total Members	Monthly Member Percentage Change
Oct 2023	109	4,827	2%
Nov 2023	90	4,917	2%
Dec 2023	23	4,940	0%
Jan 2024	255	5,195	5%
Feb 2024	77	5,272	1%
Mar 2024	115	5,387	2%
Apr 2024	-19	5,368	-0%
May 2024	29	5,397	1%
Jun 2024	82	5,479	2%
Jul 2024	65	5,544	1%
Aug 2024	28	5,572	196

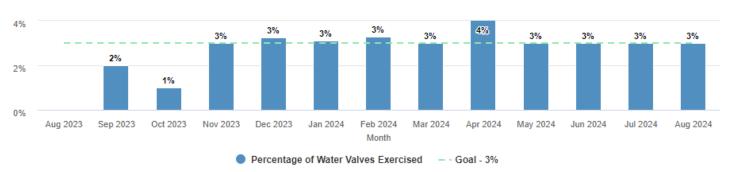
Total number of Community and Recreation Center, OV Aquatic Center, Golf, and Archery Range members

### Parks and Recreation - Field and Ramada Reservations



Please note: October 2023 Field and Ramada reservations were down due to overseeding closures



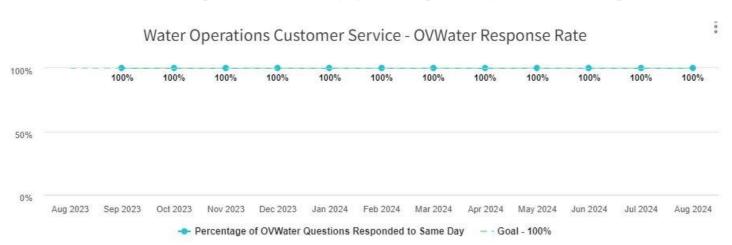


Goal is to exercise all water valves within the system once every 3 years. Exercising 3% of all water valves per month will achieve the 3 year goal.

# Water Operations Conservation - New Registered WaterSmart Users



Goal is to add 300 new registered users to WaterSmart per year. 25 new registered users per month will achieve the goal.



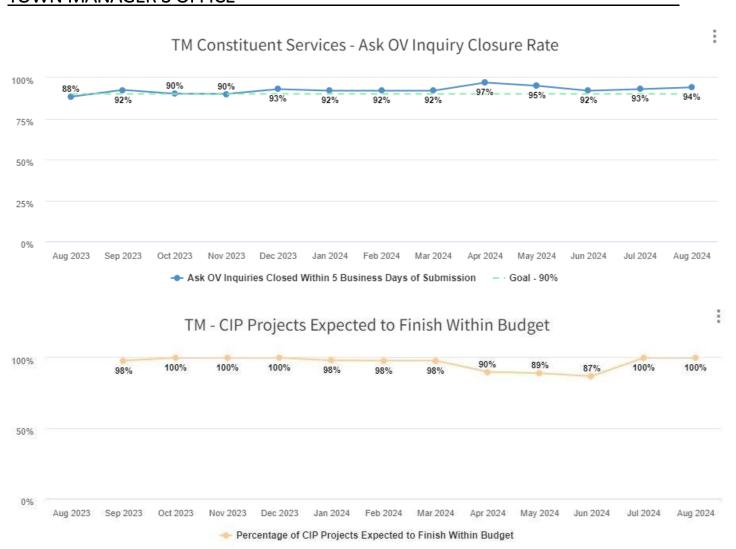
Goal is to respond to all OVWater questions received during business hours by the end of the same day

11



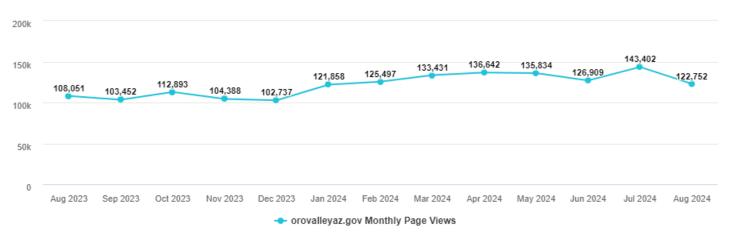


# **TOWN MANAGER'S OFFICE**

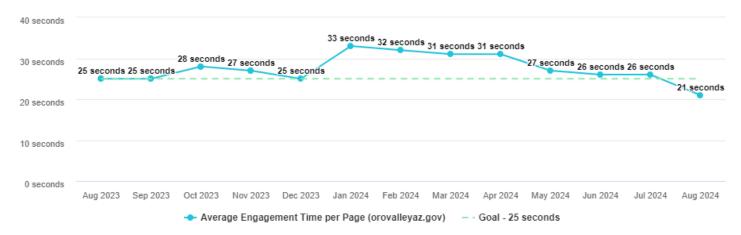




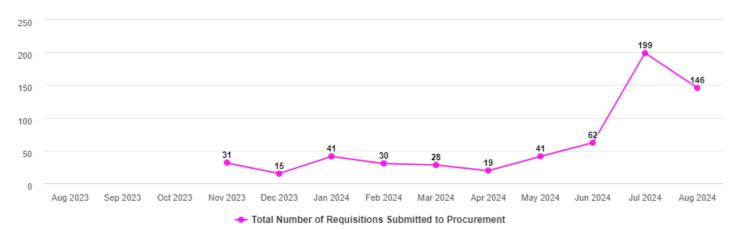




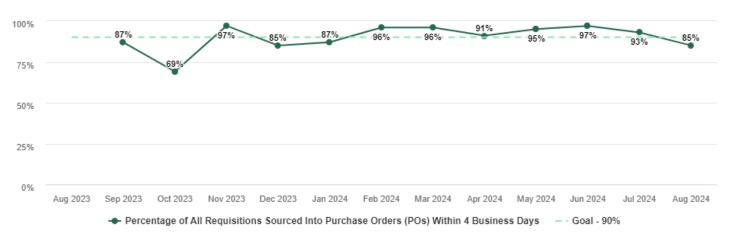
# TM Communications - orovalleyaz.gov Engagement Time per Page



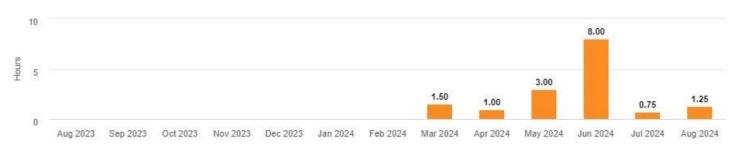
# TM Procurement - Number of Requisitions Submitted to Procurement



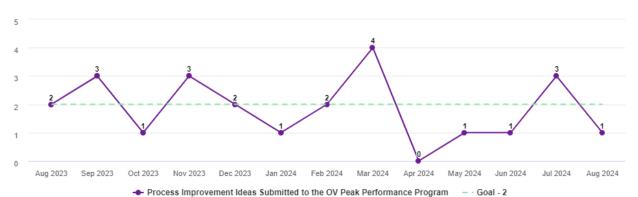
# TM Procurement - Source All Requisitions Into Purchase Orders (POs) Within 4 Business Days



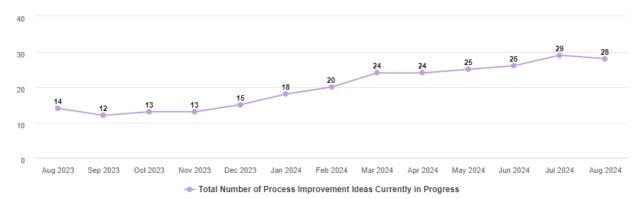
# TM Procurement - Total Time Spent Processing Fraudulent pCard Activity



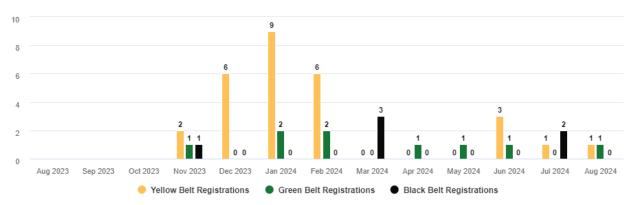
Fraudulent activity is defined as any pCard activity requiring the pCard Administrator to contact Wells Fargo directly for verification, including verifying charges, confirming potentially fraudulent charges and malfunctioning and/or missing pCards.



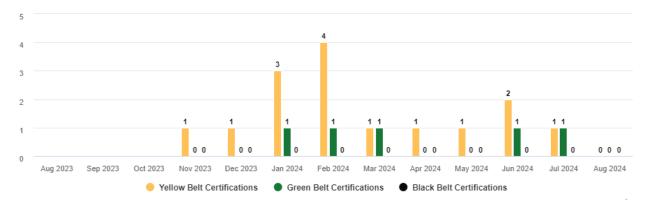




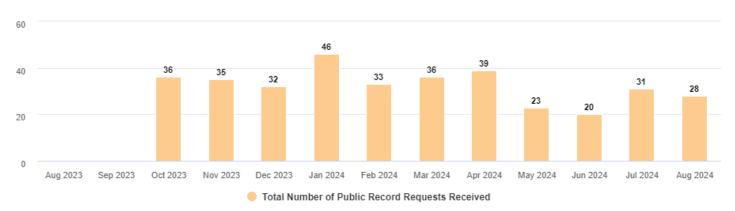
TM OV Peak Performance - TOV Employee Lean & Six Sigma Training



TM OV Peak Performance - TOV Employee Lean & Six Sigma Certifications



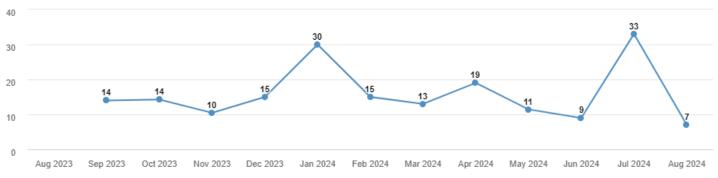




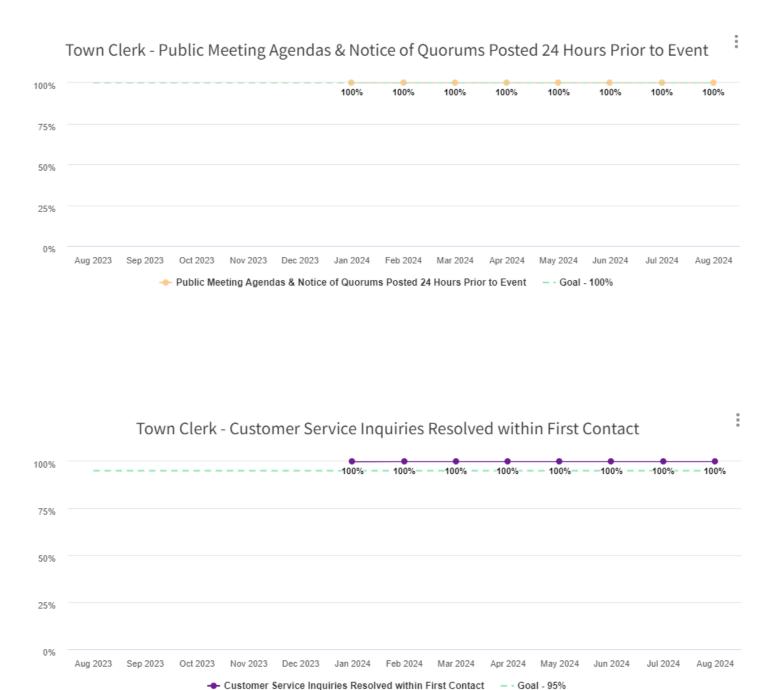
# Town Clerk - Public Record Requests Initiated



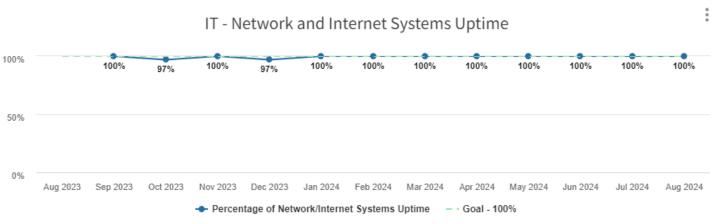
# Town Clerk - Time Utilized to Process Public Record Requests



- Total Staff Hours Utilized to Process Public Record Requests



# IT DEPARTMENT





There Are Currently 357 Benefit Eligible Positions with the Town of Oro Valley

# POLICE DEPARTMENT

# CASES AND STATISTICS

#### Case 1

August 20, OVPD was advised that a wanted fugitive may be in the Oro Valley area. An address was provided, and the CAT team, K-9-unit, patrol, detectives, traffic unit, and DEA set up surveillance on the residence. August 21, the units set up and with the assistance of an OVPD drone, the suspect was observed leaving the residence. Both K-9 officers deployed and gave commands for the suspect to stop, which he failed to comply with. The suspect ran from officers, and K-9 Cash caught the suspect, which allowed officers to take him into custody. He was found to be in possession of illegal drugs, a significant amount of cash, and brass knuckles. He was booked for the warrant and additional narcotics charges.

#### Case 2

August 15, U.S. Marshalls arrested the suspect in the aggravated assault of Officer Topar last month. As a result of her arrest, information was gathered from her that led to the capture of person accused of shooting the PCSD Deputy, and recovery of a firearm.

#### Case 3

August 2, OVPD officers responded to a check welfare call. Upon arrival, officers heard loud noises coming from an apartment and a male yelling for help. Three children in the apartment contacted officers through a bedroom window and advised their parents were arguing. The officers entered the residence through a broken sliding glass door and found a male and female in a closet. The male was armed with a gun, and it appeared that the female was being held against her will with the gun being held to her head by the male. Officers used de-escalation techniques to safely remove the female and take the male into custody without incident.



#### Statistics/Information

Two of our officers were recognized for their outstanding work.

Officer Andrea Keena (*photo left*) received a commendation for her work organizing Drug Awareness Day. This annual event brings all the local 5th graders to Riverfront Park for a day of fun and education about the dangers of drug use.

Officer Michael Kleinberg (*right*) received a commendation for his work organizing the traffic control and security for the town's 50th anniversary celebration and parade. His attention to detail and hard work made for a safe and fun experience for all.

### SPECIAL EVENTS



Officer Trey Brown was selected and recognized by MADD Arizona as Officer of the Year for OVPD for his work removing impaired drivers from our roadways. In his time with the DUI squad, he removed more than 800 impaired drivers; that equates to countless lives saved.



### COMMUNITY INVOLVEMENT

Communications Center Manager Michelle De Vault was voted in as an Executive Board member for the Coalition for Arizona Police Accreditation (CAPA). She will be the Emergency Communications Committee Chairperson. Her committee will oversee the accreditation program and provide assistance to other centers seeking accreditation. OVPD Communications was awarded accreditation last year.

### **REGIONAL SUPPORT**

OVPD has been advised that they are in compliance with the requirements of the Money Laundering and Asset Recovery Section (MLARS), and they accepted our annual Equitable Sharing Agreement and Certification (ESAC). Our agency is compliant and is now eligible to submit DAG-71 equitable sharing requests and to receive equitable sharing funds through the Department of Justice Equitable Sharing Program.

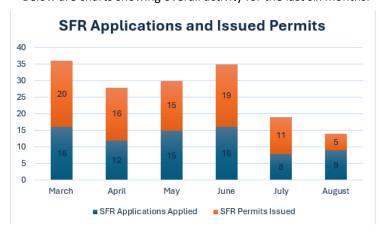
# COMMUNITY AND ECONOMIC DEVELOPMENT

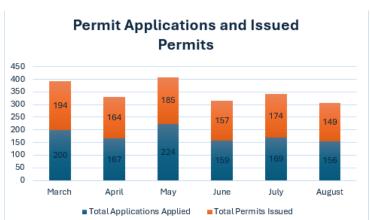
### **STATISTICS**

Single Family Residential (SFR) Activity – 5 new Single Family Residential permits were issued during the month of August, compared to 11 SFR permits issued in July. Year to date (YTD), 117 SFR permits have been issued since the beginning of the year, compared to 85 issued during the same period in 2023.

**Permitting Activity** – 149 total permits were issued during the month of August compared to 174 permits issued in July. YTD, 1,406 total permits have been issued since the beginning of the year, compared to 1,731 issued during the same period in 2023.

Below are charts showing overall activity for the last six months:





#### PERMITTING MAJOR ACTIVITY

#### **New Businesses**

- DiBellas Brunch-n-Booze 9630 N. Oracle Road (INV Permit Issued)
- Pillar Speech Therapy 11115 N. La Cañada Drive (INV Permit Issued)
- Fred Astaire Dance Studio 7315 N. Oracle Road (TI Permit Issued)
- Sunny Spa 7883 N. Oracle Road (TI Permit Issued)

#### **Other Permits**

Pusch Ridge Golf Course Bridge (Type 3 Grading Permit Issued)

# **NEW DEVELOPMENT**

#### **Economic Development and New Projects**

Oro Valley was included in state-wide searches by twelve prospective businesses in late July and throughout the month of August. Business types were varied — semiconductors, battery technology and manufacturing (paper, tobacco products and module homes) — to name a few. The Town was unable to respond to all requests because of site requirements which ranged from: one needing a 15,000 sq. ft. free-standing building, up to one request for a 1,758,054 sq. ft. building with land requirements of up to 450 acres.

# **BUSINESS RETENTION/EXPANSION AND MARKETING**

**New Businesses** (July and August are included in this report)

- July: Business licenses were issued to new businesses in the following locations: four store-fronts, five home-based, three in shared spaces, and two intelligent offices (physical location that a business owner can use for package and mail delivery, meetings and other business-related functions).
- August: Business licenses were issued to new businesses in the following locations: five store-fronts, eight home-based, seven in shared spaces, and one intelligent office (physical location that a business owner can use for package and mail delivery, meetings and other business-related functions).

#### **Completed Projects (Certificate of Occupancy Issued)**

- Pillar Speech Therapy, LLC; 11115 N. La Cañada Drive, # 295 (this was formerly a home-based business in Oro Valley)
- Spirit Halloween; 11955 N. Oracle Road

#### **Business Closures**

- Firetruck Brewing; 9630 N. Oracle Road
- Exhibition Hub Art Center (Van Gogh Exhibit); 11975 N. Oracle Road (which ended its exhibition stay but did not respond to town requests for future exhibitions)

#### **Making Connections**

• 31 businesses were visited by Economic Development and Oro Valley Chamber staff in August, including the one pictured at Harvest Restaurant (*right*).



#### **Economic Development**

- Economic Development staff attended the Governor's Conference on Tourism hosted by the Arizona Office of Tourism (AOT).
   General sessions focused on all the work the AOT has done in creating a new brand for Arizona. Governor Hobbs had the honor of introducing the new brand to the conference (photo below, left). CED staff will share this branding when we receive the marketing materials.
- At the event, the Towns of Oro Valley and Marana received the AZ Office of Tourism Partnership Award for co-hosting the
  Tucson Bicycle Classic and the Project Echelon Grand Fondo rides. Pictured (below right): TOV CED Director Paul Melcher,
  Discover Marana Manager Stefanie Boe, and AOT Executive Director Lisa Urias.





### **OTHER NEWS**

#### **Tourism**

The Town submitted responses to the following sporting event requests for proposal (RFPs):

- Quadball AllStar Weekend for December 2025 at Naranja Park
  - Estimated 350 participants and 150 spectators
  - Estimated 190 room nights
- Carvana Pro Pickleball Tournament in Oro Valley for October 2025 at the OV Community Center
  - Estimated 1,500 to 2,000 room nights
  - Estimated 1,500 players and 5,000 spectators
  - Estimated employment and economic impact (EEI) of \$3.5 million
- The Town forwarded event information for US Taekwondo events directly to the resorts since the resort becomes both event host and host-stay venue.
- The Town is currently working with the Tucson Bicycle Classic, Project Echelon, OV Tri, and Tucson Marathon for events in February through April 2025.
- The Town is working FC Velencia from Spain to host a youth soccer camp in March/April of 2025.

#### **Short Term Rentals & Business Licensing Statistics**



More than 90% of the new licenses issued are for public market vendors at OV events. Traditional business renewal occurs from November to February each year.



Please note that these numbers reflect all businesses inside and outside of Oro Valley for all business types and reasons for closure. This represents both businesses that did not renew a license and those that ceased operations.



Currently, there are 352 STRs registered in Oro Valley.



Nature of Complaints: The Town did not receive any complaints in August. The overall nature of the complaints received so far have been in relation to STR posting and licensing. Staff have not received any complaints related to tenants. (83.8% of STRs are Single Family Residences, and 95.69% of these are for the entire dwelling)

# PLANNING PROJECT HIGHLIGHTS

Calling all OV residents! Based on over 8,900 contributions from residents, the draft vision and guiding principles aim to capture residents' values, aspirations, and priorities for OV's future. Together, they set the framework for the 10-year plan. Your voice is needed to make sure the draft vision and guiding principles capture what most residents said through surveys, online discussions, and at events. Take the **Wordsmith Challenge** to share your suggestions and ideas to better capture what residents said. Participants must be registered on OVPathForward.com. Registration is free and quick.



Staff conducted meetings with representatives from the Oro Valley Marketplace and HSL Development regarding the design of the required park (between Walmart and Tuk Tuk Thai), and the apartments along Tangerine Road and Oracle Road (adjacent to Hampton Inn & Suites site). Staff anticipates both projects moving forward late this year.

Staff attended a League of Arizona Cities and Towns training session regarding the new reporting requirements adopted by the State Legislature in SB 2010. The Town is required to annually report to the Arizona Commerce Authority the average time required for building permit approval (issuance of Certificate of Occupancy), zoning approval, and final plat approval during each fiscal year.

Preparations for Oro Valley's 27th Community Academy session is underway with more than 45 participants registered. Community Academy is an interactive, award-winning program that offers residents an opportunity to learn about Oro Valley and local government. This year's class series will focus on helping residents get ready to work on OV's Path Forward, the community's next 10-year action plan. Graduates will be in a uniquely informed position to join a resident working group for OV's Path Forward or a Town Board or Commission. Registration is online at www.orovalleyaz.com and closes Sept. 27, 2024.

# **PUBLIC WORKS**

# **GENERAL PROJECTS UPDATES**

#### **Community and Recreation Center Elevator**

Structural steel framing of mezzanine level floor and the new stairway are underway. The elevator shaft assembly continues; construction and sitework concrete is making good progress. The pro shop access to the women's locker room is being restored this week. Overall, the project remains on schedule for opening this winter!







#### **Oro Valley Town Court Expansion**

Final painting occurred last week. We are working on the final steps to transition into phase 2 of the construction. Phase 1 area enclosed the covered walkway along the court building, constructed two new bathrooms and the south portion of the front entry. It is anticipated that we will make the switch to phase 2 in October. This will allow the old front entry and x-ray machine area to be new renovated office areas for court staff; and court operations will utilize the new entrance. A power outage will be happening in the coming weeks to allow the new work to be tied into the power systems. This will occur on a weekend and so will have little impact on staff. Happily repeating the last update, the project is on schedule and under budget.







#### **Valley Vista Subsidence Issues**

The Pima County Wastewater sewer repairs are now complete. Pima County continues to work on the lift station to remedy any effects of the area settlement.

A neighborhood open house has been scheduled for Sept. 12, from 6 to 7:30 p.m., at the Town Hall Council Chambers. The purpose of the meeting is to discuss the details of the upcoming street replacement within the neighborhood. There is an area, a little bit smaller than the breadth of the sewer pavement replacement, that needs to be replaced due to effects of the settlement. The mitigation of this settlement, as well as correcting one other portion of the neighborhood street, is required before the Town can accept the subdivision's roads into the public network. Discussing this work is the focus of the meeting.

The meeting format will be open house style with several stations containing information to educate the neighborhood: breadth of the work, schedule, phasing, staging, as well as Pima County Wastewater to discuss the recent sewer repairs. The reason that the open house style of meeting was chosen is so more time and focus can be provided to each resident. Pulte representatives, as well as their geotechnical engineer and contractor; and Town staff, our geotechnical engineer; and Pima County Wastewater staff, will each be in attendance. Residents will be able to converse with all and hopefully get a better understanding of their personal impacts of the upcoming repairs to the street, as well as having the opportunity to have more focused conversations of settlement potential to their own lot.

In addition, there is some misinformation being spread through the community as to the actual repair that will be conducted. The repair was ultimately determined by an independent, collaborative effort (without influence by any staff or the developer) between the developer's and the Town's geotechnical engineers; and will consist of removal of the existing asphalt, the existing aggregate base course, and an additional 17 inches of over excavation. Then, the street will be rebuilt by placing 12 inches of engineered fill at 95% compaction, a geogrid structural fabric, an additional 5 inches of engineered fill at 100% compaction, and then replacement of the road section of aggregate base course and asphalt to original design grades.

24

Fortunately, with the recent trenching of the sewer replacement, the geotechnical engineers were able to confirm that the planned street replacement approach is still the most appropriate fix to pursue. This is why we waited until the sewer work was completed before moving forward with both the open house and the subsequent street replacement.

### **ENGINEERING**

#### **Capital Improvement Program (CIP)**

- La Cañada Drive Mill and Fill Town received seven bid proposals on Tuesday, Aug. 20. The low bidder is ISX Construction in the amount of \$791,668. Construction is anticipated to start Nov. 5 and to finish Nov. 19.
- Magee Road Mill and Fill This project will be advertised for construction in October.
- Honeybee Wash Bridge Repairs On Aug. 8, staff held a virtual meeting with ADOT local government to commence the initiation process. Subsequently, staff are in communication with a consultant for a cost proposal to perform the scoping document and 90% construction plans.

#### Admin/Adopt-A-Road Updates

- 11- reminder emails were sent to sponsors to schedule a clean-up event and/or renew/retire membership.
- 0– sponsors were excused from scheduling clean-up events (flexible for summer)
- 11- completed clean-ups
- 3– new applications: JT Turner, Carol White, Rupesh Patel
- 2– renewing sponsorships: Charlie Lentner, Ben Ramirez
- 4– canceled sponsors: Johnson, Hiremath, Rosario, Toone
- 2– roadway sections available for adoption

#### **Pavement Preservation**

- Phase 1- Cape seal; contract executed waiting on schedule from VSSI
- Phase 2- Liquid Road in various subdivisions; contract executed Work scheduled to start early September.
- Phase 3- TRMSS; pending contract execution.
- Phase 4- NON-roadway walking paths; working on specifications and plans.
- Phase 5- HA 5; contractor provided cost proposal and dates.
- Phase 6- NON-roadway parking lots; scoping documentation distributed to various contractors for cost proposal.

#### **Pavement Markings and Signs**



**Courthouse** — Laid out and striped a temporary handicapped access path in front of the courthouse so that people could continuously and safely access the courthouse and other agencies during construction.

**Stripe School Crosswalks** — Restriped existing school crosswalks at various locations (*photo left*). Goal is to stripe all crosswalks before school begins every year. The purpose of restriping the crosswalks yearly is to ensure their visibility and the safety of the students and school personnel.

**Sign Inspection and Data Collection** — Identify faded, cracked, or peeling sign sheeting, and input the data into Cartegraph to schedule a replacement. Pictured are examples of signs to be replaced (*photo right*).

**Sign Replacements** — Staff utilizes pothole machine to safely install new sign supports with minimal disturbance (*photo below, right*).

#### Sidewalk Program

Continue sidewalk inspections and documenting safety issues in Cartegraph.

The sidewalks in the following subdivisions and streets were recently inspected:

- Completed 100% of Cooper Creek subdivision.
- Completed 100% of subdivision located north of Naranja Park, from Musette Dr. to Verismo Dr.
- Completed 100% of Monterra Vista subdivision.
- Completed 100% of N. 1st Ave., west side of roadway sidewalk.



NW corner of Sugarloaf and Monterra Vista



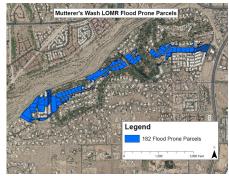


Corner of Golden Gem and Quicksilver

#### Stormwater Utility

#### Federal Emergency Management Agency (FEMA) Floodplain Re-Mapping in Oro Valley

FEMA has provided the Town with notice of pending FEMA Floodplain adjustments affecting the Town of Oro Valley. These floodplain adjustments impact the La Cholla Wash Complex, located on the west side of town; and the Mutterer/Pusch/Rooney Wash Complex, on the east side of town. These adjustments occur as a result of requests from both Pima County and the Town of Oro Valley to address modifications made to the floodplain infrastructure during the La Cholla Roadway Widening project, and to better understand flooding potential at the confluence of the Mutterer/Pusch/Rooney Washes at Greenock Drive and Oracle Road. Currently, staff is reviewing the latest floodplain adjustments comparatively against previously submitted documents from FEMA, and will be providing any necessary feedback to the FEMA team. FEMA anticipates the floodplain re-mapping effort to become official in early 2025. 182 parcels have been identified as falling into the new FEMA floodplains (*map image*). These changes will only impact folks that are purchasing a home using a federally backed mortgage or who may be redeveloping their property. Existing homeowners and structures will not be affected, but it is recommended they reach out to their home insurance agents and inquire about flood insurance.



#### Cañada Del Oro - Chuck Huckelberry Loop Underpass Improvement at Oracle Road South Bank

The Stormwater Utility has requested the Pima County Regional Flood Control District re-analyze the potential of installing a pedestrain and cyclist underpass on the south bank of the CDO Wash at Oracle Road (*image*). This request comes from the residents of Ram's Canyon Pass neighborhood, to gain a safer access route to the Loop. The County is currently in the process of their evaluation based upon previously designed improvements at Oracle Road.



#### **Street and Drainage Operations**

- Street crews completed sidewalk repairs in JDK Park and have now temporarily shifted focus to needed
  asphalt repairs at multiple locations townwide (photo right) with sidewalk repairs resume once completed.
- Crack Sealing (cold-applied Polymer) has been completed within the Rancho Vistoso Neighborhood 10 parcel S, U, and V (1-215) subdivisions. Crews are now working in the Rancho Vistoso Neighborhood 2, Phase 1 subdivision, and will shortly shift to bridge deck spalling repairs on the La Cañada, Big Wash, and Honeybee bridges.
- Street crews have also been busy with minor sediment removal in various areas due to monsoon activity.
- Townwide right-of-way landscape maintenance continues at routine locations by Town staff, ADC crew, and contractor crew, as vegetation remains active with monsoon season in full effect. In addition, crews continue to clean up miscellaneous branches and debris due to monsoon wind damage at various locations throughout town.



# FLEET & FACILITIES MAINTENANCE

#### **Facilities Projects and Tasks:**

- 680 EV Charger Install: Sabino Electric will be installing a Ford Pro Level 2 EV charger on the southeast corner of the 680 Fleet maintenance building. This charger will be used to charge the F-150 Lightning, which will serve as a Fleet loaner pool vehicle.
- 680 Fuel Island, Modernization Design: A neighborhood meeting was held to gain input from adjacent neighbor representatives. We are evaluating the input received and how it may or may not be folded into the project.
- 680 Wash Rack Vacuum: Kittle has been asked to provide a proposal to install a car wash-style vacuum adjacent to the wash facility.
- Community and Recreation Center, Grease Vent: Design of the ducting and fans is complete and has been approved for permit. The electrical circuit design will be a deferred submittal.
- Vehicle Procurement: All white fleet units are on order. Two vehicles for the Water Utility are on order.
- *VTNP Hazard Cleanup Phase 2:* Southwest Hazard has provided a proposal for the cleanup and a purchase order has been requisitioned.

#### Fleet Section:

- The armored police Peacekeeper has had replacement glass fabricated and installed, received a fresh paint job, and will be getting new S.W.A.T. decals. This will greatly improve both the safety and appearance of this important but aged unit.
- Fleet Section is partnering with WEX to deploy fuel cards in Town vehicles. The cards will be used for fueling at 680, as well as off-site fueling when needed. Employees will be able to use the vehicle's fuel card by swiping and entering their employee number as the PIN.
- The 50 foot, articulated, tow-behind lift has been ordered. The Genie Hybrid TZ50 will be assigned to Fleet Section for use by all departments as needed. Operators must provide a boom lift certification as well as fall protection training certificate, before being added to the list of approved operators.

# PARKS & RECREATION

### **ADMINISTRATION**

Parks and Recreation staff members attended the annual Arizona Parks and Recreation Association (APRA) State Conference held in Tucson at the JW Marriott Starr Pass. Staff attends this conference each year to learn about new trends and successes across the state that can be brought back to our community.

Kimley-Horn and Associates is the consultant for the Vistoso Trails Nature Preserve Desert Ecosystem Restoration Project. The consultant has been working with the stakeholder's group for the development of a concept plan. The concept plan will be presented to Council in September.

Upcoming meetings include a Historic Preservation Commission Meeting on Monday, Sept. 6, at 5 p.m., and a Parks & Recreation Advisory Board Meeting on Tuesday, Sept. 17, at 6 p.m.

# <u>AQUATIC CENTER (OVAC)</u>

The Aquatic Center has begun several projects and improvements throughout the facility. In August, the facility replaced two refrigerators that service the classroom/rentals and the lifeguard office. In the coming months, the facility will be replacing the ADA lift, deck chairs, competition lane lines, and timing pads.

OVAC hosted a Dive-in movie event on Aug. 3, and the Youth Advisory Council hosted a movie on Aug. 24. These were the last dive-in events for the season and have been well received.

As of Aug. 4, OVAC has changed to new fall hours for Sundays; hours are now 10 a.m. to 4 p.m.

September/October will begin a busy High School Swim/Dive season. Three local high schools (CDO, IRHS, PRCA) will once again use OVAC as their home site. These schools will use the facility for multiple practices each day, as well has use it to host competitions. The school swim season runs through the month of November.

There are also two invitational swim meets in September: the Patriot (7-8th) and CDO (14-15th). Athletes from across the Southwest will travel to compete at Oro Valleys fast pool.

# **COMMUNITY AND RECREATION CENTER (CRC)**

As the new fiscal year gets underway, the Community & Recreation Center is excited to take on several projects and improvements throughout the facility. In August, the facility replaced two water and ice machines that service hundreds CRC members and golf course visitors each day. In the coming months, the facility will be replacing flooring, refinishing doors, replacing lobby furniture, and replacing the awnings at the Pusch Ridge Tennis Facility.

The CRC will host another Movie on the Lawn event Sept. 14, which will feature the 2023 animated action-comedy, Teenage Mutant Ninja Turtles: Mutant Mayhem. These free community events are hosted on the backside of the facility near the driving range and begin at sunset.

The Community & Recreation Center and the Pusch Ridge Tennis Facility will be hosting the USTA SW Section Mixed Championship, Sept. 26-29. Co-ed teams of players from across the Southwest will make their way to Oro Valley for a chance at section supremacy, in both the 18 & over and the 40 & over divisions.

### RECREATION AND CULTURE

As the heat of August starts to recede, Parks and Recreation begins the ramp up to fall events and programs.

Friday Night concerts are back at Steam Pump Ranch starting in September. Battle of the Bands winner Znora Band and City Limits will play at the Ranch this month.

September programs include the Adult Kickball League, which "kicks" off in September for an 8-week season at Riverfront Park. Lifetime learning with Gadget Guidance is back with a new monthly format; this program provides an opportunity to have questions answered and learn something new about technology. The ever-popular Parents Night Out continues to provide a great time for the kids and a great time for the parents as well. The all-new Senior Social starts in September with a Game Day. We will be playing some classic card games as well as learning some new ones. All of this is accompanied with snacks, refreshments, and meeting new friends. September's Senior Trip will be to Top Golf for a morning of camaraderie and of course golf.

The month will wrap up with Bark in the Park. The annual dog event at Steam Pump Ranch. Bring your family, friends, and doggies. There will be a doggie costume contest with prizes for the winners.

Additionally, the Ranch has seen some improvements in the form of landscaping work including new rock, installation of a new entry gate, tree trimming, and the installation of a new mailbox. Steam Pump Ranch will begin getting mail delivered again for the first time since it was purchased by the Town. All work was done by Parks Maintenance staff.

### PARK MAINTENANCE

September projects outside of standard core services:

#### Naranja Park:

- Summer field maintenance continues.
- Mowing, fertilization, and irrigation management.
- Closure of large dog park from Aug. 5-21 for replenishment of decomposed granite, installation of new drain, grading near ramada, organic fertilization of turf, and adjustments of irrigations heads. *All complete (photo below, right)*.
- Working with permitting on securing permits to begin ADA sidewalk construction at archery range. In progress.
- Remediation/earth work on field 2. Completed.
- Repair of swing on playground. Completed.
- Scheduling for replenishment of playground engineered fiber.
- Installation of silt fence on northeast corner of field 6 for erosion completed. This is temporary until future erosion control has been completed.
- Utility locating completed for future erosion work to be scheduled.
- Quotes for security motion lighting for skatepark in progress.
- Acquiring quotes to extend permanent fence along northeast corner of field 6.



#### **Riverfront Park:**

- Summer field maintenance begins.
- Contractor for replacement of shade cloth above play structure secured. Work to be scheduled.

#### James D. Kriegh Park:

- Summer field maintenance continues.
- Replacement of shade cloth on ramada structures in dog park scheduled.
- 12 large trees north of OVAC trimmed and serviced by contractor.

#### Town Hall/Library/OVPD:

- Continued maintenance of all areas of Town Hall Campus.
- Tree trimming, heavy brush clean up, and removal of dead tree at OVPD.
- Replenishment of rip/rap around Sun Lion break area scheduled.

#### **Steam Pump Ranch:**

- Replenishment of decorative rock. Completed.
- New gate installation near trail restroom. Completed.
- Mailbox installed. Completed.
- Working with permitting on securing permits to begin ADA sidewalk construction. In progress.
- Irrigation work to extend Steam Pump Ranch lawn scheduled.

Continued communication to Oro Valley Sports Alliance individual organizations for field maintenance and updates.

Wrapping up summer monsoon clean-up. Prepping for fall overseed.

# VISTOSO TRAILS NATURE PRESERVE UPDATES

We will continue to share monthly updates on the progress of VTNP.

#### September 2024 updates:

- Staff have been communicating with Arizona Department of Forestry and Fire Management regarding a current and future grant application.
- August marked the kickoff for Stakeholder Group Meetings with the Consultant for the Desert Ecosystem Restoration Project.
- In September, staff look forward to a site visit from Arizona State Parks to discuss the Land and Water Conservation Fund Grant, as well as presenting to Council regarding the Maintenance Building Roof and the Desert Ecosystem Restoration Project concept developed by the consultant.
- Staff met with Preserve Vistoso members and a staff member from Watershed Management Group (WMG) at VTNP to discuss potential partnerships, funding opportunities, and general water harvesting potential at VTNP. WMG's primary objective is to enhance watershed recharge by capturing stormwater. There may be an opportunity for such capture at the former pond area; however, WMG does not anticipate that their expertise would significantly exceed that of the Town of Oro Valley's Public Works or Stormwater Utility. WMG has successfully secured stormwater-related funding in partnership with Pima County through the Bureau of Reclamation's WaterSMART Drought Response Program's Drought Resiliency Projects. They have previously invited OV's Mayor and Water Utility Director to participate in the stakeholder group.
- Consultant is meeting with stakeholders on Sept. 6, 2024, to solicit feedback on a draft concept prior to bringing it forward to Town Council.

# INDIGO GOLF PARTNERS

Golf Rounds for September are budgeted for 6,150 rounds at the 36-hole facility, and Pusch Ridge is budgeted for 0 rounds of golf. We are anticipating 200 rounds of disc golf in the month of September at Pusch Ridge.

As of Aug. 20, we have 374 Full Memberships including 19 Corporate Memberships. The marketing focus for September will continue to focus on full time, monthly and corporate memberships.

September events include – weekly ladies, men's, and couples competitions. We have 11+ events scheduled for Overlook/Sunset Room in September. We will be hosting the Labor Day Couples on the 2nd, LPGA Amateur Golf Event on the 7th, MGA monthly event on the 14th, Troon Cup Challenge golf event on the 15th, and a baby shower on the 28th.

September projects include – Conquistador overseed prep, overseed Conquistador, Conquistador and Canada irrigation audit, cart path cleaning, bunker edging, tree trimming, top-dress greens, and verti-cut greens.

September maintenance activities include – Overseed prep, overseed, irrigation audit, trim branches that affect irrigation, gopher control, and lake edge clean up.

*NOTE:* The final day of disc golf at Pusch Ridge will be Sunday, Sept. 22. This will allow the agronomy team enough time to overseed for the regular golf schedule.

#### **Golf Rounds Report:**

2023-2024 ROUNDS - 36 HOLE					
	Member Non-Mem Comp Outing			Outing	Total
Month	Rounds	Rounds	Rounds	Rounds	Rounds
7/31/2023	2939	2033	136	320	4446
8/31/2023	2855	1523	303	307	4988
9/30/2023	3129	1810	386	465	5790
10/31/2023	3501	2155	424	385	6465
11/30/2023	3995	2848	460	914	8217
12/31/2023	3841	3397	530	118	7886
1/31/2024	3960	3277	576	246	8059
2/29/2024	4000	3657	501	753	8911
3/31/2024	4349	4751	616	607	10323
4/30/2024	4196	4032	630	989	9847
5/31/2024	3831	3044	402	710	7987
6/30/2024	3033	2753	466	454	6706
Total Rounds	43,629	35,280	5,430	6,268	89,625

2024-2025 ROUNDS - 36 HOLE					
	Member	Non-Mem	Comp	Outing	Total
Month	Rounds	Rounds	Rounds	Rounds	Rounds
7/31/2024	2943	2230	377	227	5777
8/31/2024					0
9/30/2024					0
10/31/2024					0
11/30/2024					0
12/31/2024					0
1/31/2025					0
2/28/2025					0
3/31/2025					0
4/30/2025		·			0
5/31/2025					0
6/30/2025					0
<b>Total Rounds</b>	2,943	2,230	377	227	5,777

2023-2024 PUSCH RIDGE GOLF ROUNDS					
	Member	Non-Mem	Comp	League/ Outing	Total
Month	Rounds	Rounds	Rounds	Rounds	Rounds
7/31/2023	0	0	0	0	0
8/31/2023	0	0	0	0	0
9/30/2023	0	0	0	0	0
10/31/2023	59	310	17	105	491
11/30/2023	516	1792	112	462	2882
12/31/2023	362	1706	108	365	2541
1/31/2024	445	1616	106	431	2598
2/29/2024	427	1960	198	447	3032
3/31/2024	530	2417	95	401	3443
4/30/2024	346	1970	70	519	2905
5/31/2024	215	1429	48	235	1927
6/30/2024	0	0	0	0	0
Total Rounds	2,900	13,200	754	2,965	19,819

2024-2025 PUSCH RIDGE GOLF ROUNDS					
	Member	Non-Mem	Comp	League/ Outing	Total
Month	Rounds	Rounds	Rounds	Rounds	Rounds
7/31/2024	0	0	0	0	0
8/31/2024					0
9/30/2024					0
10/31/2024					0
11/30/2024					0
12/31/2024					0
1/31/2025					0
2/28/2025					0
3/31/2025					0
4/30/2025					0
5/31/2025					0
6/30/2025	·				0
<b>Total Rounds</b>	0	0	0	0	0

# WATER UTILITY

# **METER OPERATIONS**

For the month of August, the Utility added 16 new service connections. The Utility now has a total of 21,516 service connections.

# WATER CONSERVATION

For the month of August, 37 new Watersmart users were added to the water monitoring platform. The Utility now has a total of 7,856 Watersmart users.

# WATER UTILITY FALL NEWSLETTER

The Water Utility's fall newsletter was mailed to customers in the beginning of September.

The fall newsletter includes information about the Utility's annual water resource usage vs. the population served, water management and water infrastructure.

The newsletter can be found on the Water Utility's website at:

https://www.orovalleyaz.gov/files/assets/public/v/1/documents/water-utility/btmnewsletter-fall-2024.pdf



# PIMA COUNTY DEQ GIVES ORO VALLEY WATER 'THUMBS UP'

The Pima County Department of Environmental Quality (PCDEQ) conducted a triennial (once every three years) sanitary survey on the Water Utility's production and distribution infrastructure to ensure conformance with State and Federal regulations. No violations were noted, and the Utility received a letter of compliance as well as written praise from the inspector, stating the Town's Water Utility infrastructure was in an excellent state of operation and maintenance.

# CIP—CAPITAL IMPROVEMENT PROGRAM

**Northwest Recharge Recovery and Delivery System (NWRRDS):** The NWRRDS project is composed of both partnership projects with the Town of Marana and Metro Water, as well as independent projects.

- The *Independent Projects* consist of the following:
  - NWRRDS Booster Station Approximate start: January 2025.
  - NWRRDS transmission pipeline Approximate start: January 2025.
  - NWRRDS D-Zone blending line 100% completed.
  - NWRRDS E-Zone discharge main at Naranja 100% completed.
  - NWRRDS E-Zone discharge main at Tangerine Start date: September 2024.
  - Shannon Road Reservoir & Booster Station 100% completed.
- The Partnered Projects consist of the following:
  - Drilling of three NWRRDS recovery wells 100% completed.
  - Well collector pipeline 35% complete.
  - Well equipping Approximate start: November 2024.
  - NWRRDS Reservoir Approximate start: September 2024.

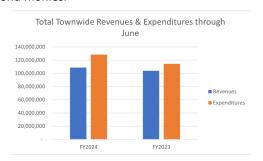
This photo (*below*) shows a section of the nine-miles of the partnered NWRRDS pipeline that will convey recovered Central Arizona Project (CAP) water from the Lower Santa Cruz Replenishment project to the partnered Twin Peaks reservoir.

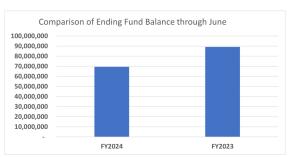


# **ADMINISTRATION**

# **FINANCE**

The Town continues to perform as expected from a Town-wide financial perspective. Total Town-wide revenues are up \$4,809,891 through June 2024 in comparison to June 2023, primarily due to increased Water Utility billings, Parks and Recreation revenues, and investment revenues. Meanwhile, total Town-wide expenditures are greater than June 2023 by \$13,855,560. Capital is the primary driver of the increase in spending from the prior year, as it accounts for \$12,213,825 of the \$13,855,560, or 88%. Personnel and O&M also continued to outpace last year's outflows through June. Total estimated Town-wide Fund Balances through June 2024 are \$69,505,676, which is about \$19.7 million less than the Town carried into the fiscal year. This reduction in fund balance is primarily a function of the large capital projects being executed and the continued spenddown of ARPA and Parks and Recreation Bond monies.





# TOWN MANAGER'S OFFICE

Ask OV Top Inquiries: July 27 - August 30, 2024

Right of Way	13
Parks & Recreation Facilities	8
Non- Municipal	4
Naranja Park	4

#### **OV Peak Performance**

The OV Peak Performance program is re-engaging with the Town's Lean Six Sigma-trained employees by pairing them with ongoing process improvement projects across the organization. This initiative not only provides an opportunity for employees to sharpen their Lean Six Sigma skills, but also empowers them to bring Peak ideas to life. By integrating their expertise into these projects, the OV Peak Performance program aims to enhance operational efficiency while fostering a culture of continuous improvement throughout the Town.

#### **OV Youth Advisory Council (YAC)**

The Youth Advisory Council (YAC) has officially returned from their summer break and kicked off the new year with an exciting start by participating in the annual League of Arizona Cities and Towns Youth Program. Five members of the YAC attended the program, which was held at the historic Arizona Biltmore Hotel in Phoenix.

The event provided a fantastic opportunity for YAC members to engage with youth from across the state, exchange ideas and learn more about civic engagement and local governance. Through a series of workshops, discussions and networking sessions, the YAC participants gained insights into how they can make a positive impact in their communities. It was a valuable experience that set a positive tone for the rest of the year and energized members to take on new initiatives and projects with fresh perspectives.

#### **Emergency Management and Safety**

Individual building emergency action plans are an important part of staff and visitor safety. All staff are encouraged to identify their primary and secondary emergency exits, be familiar with available first aid equipment, and locate each building's Automated External Defibrillator (AED). Emergency Management and Safety is actively coordinating updates for each facility's emergency action plans, safety equipment inventory, and development of facility-specific training. In addition, all stored chemicals are inventoried and cataloged in accordance with OSHA Standard 1910.1200. Chemical inventories and Safety Data Sheets can be searched by location here: Vector SDS and Chemical Management (safepersonnelsds.com).

# **GRANT AND CONGRESSIONAL FUNDING OPPORTUNITIES**

Awarded, requested, evaluated, and denied grant and congressional funding opportunities for the fiscal year of 2024/2025 (July 1, 2024 — June 30, 2025):

Town Project	Funding Source	Grant/Congressional Program	Amount	Submission Date	Response Date	Status
Quarterly Vehicle Lift Preventative Maintenance	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$9,500	April-22	July-24	Awarded
Quarterly Vehicle Safety Preventative Maintenance	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$3,107	April-22	July-24	Awarded
Quarterly In-Vehicle Cameras	Arizona Department of Transportation (ADOT)	ADOT 5310 Grant	\$13	April-22	July-24	Awarded
Public Safety	National Highway Traffic Safety Administration	Arizona Governor's Office of Highway Safety (AZGOHS) STEP FY 23/24	\$52,504	March-23	August-24	Awarded
Public Safety	National Highway Traffic Safety Administration	Arizona Governor's Office of Highway Safety (AZGOHS) STEP FY 24/25	\$32,841	March-24	August-24	Awarded
Public Safety	National Highway Traffic Safety Administration	Arizona Governor's Office of Highway Safety (AZGOHS) DUI FY 24/25	\$60,158	March-24	August-24	Awarded
Public Safety	National Highway Traffic Safety Administration	Arizona Governor's Office of Highway Safety (AZGOHS) Accident Investigation FY 24/25	\$32,255	March-24	August-24	Denied
La Cañada Bridge at Cañada del Oro Wash	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$7,221,256	March-24	August-24	Denied
Officer Safety Plan	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$800,000	March-24	Waiting	Requested
Future Police Station (Design)	Congressionally Directed Spending	Department of Justice – Byrne Discretionary (Law Enforcement)	\$3,000,000	March-24	Waiting	Requested
Town of Oro Valley Bridge Repair	Congressionally Directed Spending	Highway Infrastructure Program (HIP)	\$7,000,000	March-24	Waiting	Requested
Interpretive Signage at Vistoso Trails Nature Preserve	Tohono O'odham Nation	Tohono O'odham Nation Grant Funding	\$80,300	May-24	Waiting	Requested
Vistoso Trails Nature Preserve Restoration Project	Tohono O'odham Nation	Tohono O'odham Nation Grant Funding	\$131,000	May-24	Waiting	Requested
Proctor Leiber House Historic Building Condition Assessment	Arizona State Parks & Trails	AZ State Parks & Trails Heritage Fund Historic Preservation Grant	\$30,000	May-24	July-24	Awarded
Naranja Park Archery Range Shade Structure	Arizona Game & Fish Commission	Shooting Range Development Grant	\$25,988	May-24	July-24	Awarded
Vistoso Trails Nature Preserve – Restoration of Disturbed Natural Areas	Department of Forestry and Fire Management	Invasive Plant Grants	\$200,000	July-24	Waiting	Requested
Vistoso Trails Nature Preserve – Restoration of Monarch Habitat	National Fish and Wildlife Foundation	Monarch Butterfly and Pollinators Conservation Fund	\$300,000	July-24	Waiting	Requested

# INNOVATION AND TECHNOLOGY

The IT department recently attended a cybersecurity briefing hosted by the State of Arizona Department of Homeland Security (DHS). The briefing focused on network security strategies and phishing detection techniques. Guest speakers from DHS' Cybersecurity and Infrastructure Security Agency (CISA) provided valuable insights and recommendations for enhancing the Town's cybersecurity posture.

One of the IT department's primary objectives is to bolster internal security while maintaining exceptional constituent service across all departments. As we improve processes, and update and implement new software, the focus is first on security, followed closely by improvement.

### COMMUNICATIONS AND MARKETING

#### **August Productions**

#### **50TH ANNIVERSARY**

Article: Celebrating 50 years: Key businesses put OV on the map

Release: "50 Businesses for 50 Years" Shop OV program continues early success

Ad: 50th Anniversary Explorer print ad (local business highlight)

#### **ARTICIFS**

Oro Valley Town Talk: Outdoors in the OV (by Mayor Winfield)

#### PRESS RELEASES

Mayor Winfield honored as Public Official of the Year by Arizona Parks
Town of Oro Valley receives \$685K for Honeybee Wash Bridge repairs
Multi-agency investigation leads to arrests in retail theft operation (OVPD)

#### **VIDEOS**

Oro Valley Church of the Nazarene Sanctuary Expansion Informational Video

<u>Bark in the Park Promotional Video</u>

#### **PODCASTS**

What's Happening in Parks and Recreation in Sept 2024

#### **PUBLICATIONS & GRAPHIC DESIGN**

Vista Newsletter (Sept/Oct 2024)

Behind the Meter Fall Newsletter (Fall 2024)

This Month in Parks & Recreation Explorer print ad

Movies on the Lawn Explorer print ad

SPR Friday Night Concerts Explorer print ad

Community Academy Explorer print ad

September Happenings Bear Essentials print ad

Dial-a-Ride Coffee News print ad

League of Arizona Cities and Towns booth backdrop

Bark in the Park sticker

**Annual Budget Cover** 

CRC entry sign







